# **Matt Bridger**



Job Title
Franchise Restaurant Owner

Age 35 to 44 years

Highest Level of Education
Master's degree (e.g. MA, MS,

#### **Social Networks**











Industry
Food & Beverage

Organization Size 51-200 employees

#### **Preferred Method of Communication**

- Phone
- Email
- Face-To-face

## **Tools They Need to Do Their Job**

- Accounting and Bookkeeping Systems
- Project Management
- Cloud-Based Storage & File Sharing Applications
- Employee Scheduling Software
- Email
- CRM Software
- Business Intelligence Dashboards

#### **Job Responsibilities**

Help employees feel valued and ensure that the restaurant performs well financially.

#### Their Job Is Measured By

Revenue Generated

#### Reports to

President of Parent Company

## **Goals or Objectives**

To increase annual returns and build relationships with the community

# **They Gain Information By**

Matt networks with other business owners and influential members of the community to learn more about how to operate his restaurant.

## **Biggest Challenges**

- Navigating Client Relationships & Communications
- Employee Morale