

Akshay S



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EDUCATION

CHRIST (Deemed to be University)

Master of Computer Applications, 73.17%

Bangalore, Karnataka

July 2023 – Present

St.Francis Degree College

Bachelor of Computer Applications, 74.77%

Bangalore, Karnataka

June 2017 – October 2020

EXPERIENCE

Order to Cash

Alchemy Techsol

July 2021 – Mar 2023

Bangalore, KA

- Managed end-to-end order processing, ensuring timely and accurate order fulfillment.
- Generated and reviewed invoices, addressing discrepancies to maintain financial accuracy.
- Provided exceptional customer service, achieving a customer satisfaction rating of 85%.
- Coordinated lease terminations, including notification, documentation, and final settlements.
- Ensured compliance with lease agreements and regulatory requirements during termination processes.

PROJECTS

Student Grievance Redressal System | Javascript, PostgreSQL, Python, Django

[Github](#)

- Developed a comprehensive Student Grievance Redressal System designed to centralize and manage student complaints and requests.
- This system facilitates streamlined communication between students and administrative staff, ensuring that grievances are addressed promptly and efficiently.
- Provided an elaborate admin panel to display the complaints, Department wise stats and manage admin privileges. Used Highcharts API for the data visualization for each student grievance.
- Integrated Postgresql for data storage, and used django auth.user for the secure authentication.
- Presented the project at International Conference on Engineering Advancements and Sustainable Development (ICEASD 2024).

Django CRM | Python, Django, MySQL, CSS, Javascript

[Github](#)

- Developed a Customer Relationship Management (CRM) system using Django, enhancing customer data management and streamlining communication processes.
- Engineered a user authentication protocol that processed over 5,000 login requests daily, ensuring secure access while decreasing average response time by 30% the system contributed to improved user satisfaction ratings.

ACHIEVEMENTS

Winner at national level inter-collegiate tech-fest SHELLS '24.

One of six selected teams to represent Christ University at Smart India Hackathon.

LEADERSHIP EXPERIENCE

Event Head

College Fest 2019, St.Francis Degree College, Bangalore

November 2019

TECHNICAL SKILLS

Programming Languages: Python, JavaScript, C/C++, Java, Kotlin

Web Technologies: HTML5, CSS3, RESTful APIs

Frameworks & Libraries: Django, Flask, React, Material-UI, Bootstrap

Developer Tools: Git, NPM, VS Code, IntelliJ, Android Studio, Pycharm

Database & Cloud: MongoDB, Firebase, AWS EC2, MySQL

Libraries: Pandas, NumPy, Matplotlib, TensorFlow, Open-CV, NLTK, scikit-learn