

Kishore B  
PEGA CSSA, CSA | JAVA/PYTHON | HTML/CSS/JS Web Developer | Figma UI/UX Designer  
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## EXECUTIVE SUMMARY

Highly motivated and dedicated Electronics & Communication Engineering graduate with a strong academic record and a passion for professional development. Recently certified as a Senior System Architect (PCSSA) in PEGA version 8.7, showcasing a proactive and problem-solving mentality. Excellent communication skills, adaptability, and a solid work ethic make me well-equipped to contribute effectively to a respected organization, while continuing to grow personally and professionally.

## EDUCATION

- 2022-2023 - PEGA Systems - Senior System Architect, Tamil Nadu, India
- 2019-2023 - K. Ramakrishnan College of Technology, Tamil Nadu, India
  - Bachelor of Engineering - Electronics & Communication Engineering (ECE) – CGPA – 7.90
- 2017-2019 - BVM Global @ Trichy CBSE, Tamil Nadu, India (Bio-Math - 63%)
  - Showcased problem-solving abilities through interdisciplinary subjects.
- 2016-2017- Sacred Heart Mathur CBSE, Tamil Nadu, India ( 86%)

## ACADEMIC PROJECTS

- Heat and Smoke Detection Pen — Product design
- Ultrasonic Sensor Radar
- Face Biometrics to Secure Hardware Using Key Images (MATLAB and VLSI)

## PEGA PROJECTS

ABC Recruitment-PEGA Customer Service, Mobile Connection-PEGA Foundation for Communications, Book an Arena-PEGA Client Service for Commercial Banking, Hospitality Management-PEGA Customer Service, Campus Recruitment (Scrum Master)

## PROJECTS

- Created an own E-Commerce Sample Website using, HTML, CSS, JS.(Figma Style fetched)( <https://github.com/blkishore/blkenWear>)
- Created an Online menu for hotel to reduce ordering time (Complete Figma UI/UX design)
- Created an Data Analysis for Call Center with the Help of Microsoft Power Bi tool.

## TECHNICAL SKILLS

- Programming: Pega, (Scrum Master),Python, Java, HTML/ CSS, (SQL, C/C++, JavaScript (basics)), OOPS.
- PEGA: PEGA Customer Service, PEGA Foundation for Communications, and PEGA Client Service for Commercial Banking.
- Tools: Adobe Creative cloud, Figma, Google Sheets, MS Excel, Docs, Slides, Microsoft Power Bi.

Acquired O-grade in Hardware Description Language (Verilog/VHDL), Hacker Rank (Score: 12,520), and completed Google Digital Unlock for digital marketing skills. Embedded Systems Programming on ARM Cortex-M3/M4 Processor. Data Analytics Essentials from CISCO.

## ACHIEVEMENTS

- Secured 1st position in Technical Collage Making (IEEE), highlighting creative and artistic talents.

## LANGUAGES KNOWN

- English (Fluent)
- Tamil (Native)
- Hindi (Proficient)

## KEY ATTRIBUTES

- Communication skills, incident solving, analytical, problem-solving skills, develop conceptual solutions, logical and analytical skills, openness to feedback ,ensuring robust and efficient solutions, Effective time management and organizational skills, managing multiple tasks efficiently to meet deadlines. Collaborative team player with a solid work ethic, contributing positively to team dynamics and achieving shared goals.