

Common questions

General Questions

1. Do you offer free roof inspections?

Yes, we provide free roof inspections to help assess the condition of your roof and recommend necessary repairs or replacements.

2. How often should I get my roof inspected?

We recommend inspecting your roof at least twice a year, typically in the spring and fall, or after severe weather events like storms or hail.

3. What types of roofs do you work with?

We specialize in a variety of roof types, including:

- Asphalt shingles
 - Metal roofing
 - Flat roofs
 - Slate and tile roofing
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Roof Repairs

4. How can I tell if my roof needs repairs?

Signs your roof may need repairs include:

- Leaks or water stains on ceilings or walls.
- Missing, cracked, or curling shingles.
- Granules in gutters or downspouts.
- Sagging or drooping roof sections.

5. How long do roof repairs take?

The duration depends on the extent of the damage, but most minor repairs are completed within 1–2 days.

6. Are roof repairs covered by insurance?

If the damage was caused by storms, hail, or other covered events, your insurance may cover repairs. We can assist with documentation and claims.

Roof Replacements

7. How do I know if I need a roof replacement?

You may need a roof replacement if:

- Your roof is more than 20–25 years old (depending on material).
- You see widespread damage, like missing shingles or significant leaks.
- Your energy bills are higher due to poor insulation from an old roof.

8. How much does a roof replacement cost?

Roof replacement costs vary based on factors like roof size, material, and complexity. On average, replacement costs range from \$8,000 to \$15,000 for asphalt shingles. Contact us for a free estimate.

9. How long does a roof replacement take?

Most roof replacements take 1–3 days, depending on size and weather conditions.

Materials and Warranties

10. What materials do you use for roofing?

We use high-quality materials, including:

- Asphalt shingles
- Metal panels
- Slate and tile

- TPO and EPDM for flat roofs

11. Do you offer warranties?

Yes, we provide warranties for both materials and labor. Material warranties vary by manufacturer (typically 25–50 years), while our labor warranty covers 5–10 years depending on the project.

Storm Damage and Insurance

12. What should I do if my roof is damaged during a storm?

Follow these steps:

1. Ensure safety first—avoid going on the roof.
2. Document visible damage with photos.
3. Call us for a free inspection and temporary repair options.

13. Can you help with insurance claims?

Yes, we have experience working with insurance companies. We can provide detailed inspection reports and assist you throughout the claims process.

Payment and Financing

14. Do you offer financing options?

Yes, we provide flexible financing options for roof repairs and replacements. Contact us to discuss your payment plan.

15. What are your payment terms?

We require a 50% deposit at the start of the project, with the balance due upon completion. For financing, terms will depend on your chosen plan.

Service Areas and Scheduling

16. What areas do you serve?

We primarily serve Northern Virginia, including:

- Fairfax County
- Arlington County
- Loudoun County
- Prince William County
- Alexandria

17. How do I schedule a roof inspection or repair?

You can schedule an appointment by:

- Calling us at [Insert Phone Number].
 - Filling out the form on our website.
 - Sending us an email at [Insert Email Address].
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Maintenance and Longevity

18. How can I extend the life of my roof?

Regular maintenance can prolong your roof's lifespan. This includes:

- Clearing debris from gutters and roof surfaces.
- Addressing minor repairs promptly.
- Scheduling regular inspections.

19. How long does a roof typically last?

Roof lifespan depends on the material:

- Asphalt shingles: 20–30 years
 - Metal roofs: 40–70 years
 - Slate and tile roofs: 50–100 years
 - Flat roofs: 10–20 years
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Contact Information

20. How can I reach you for more questions?

You can contact us via:

- Phone: [Insert Phone Number]
- Email: [Insert Email Address]
- Website: [Insert Website URL]

Have more questions? Contact us anytime, and our team will be happy to assist you!