

# Jonas Van der Aa

## Software Engineer

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### Jonas Van der Aa

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### Skills

- C# 4.0 up to 7.3
- WPF 4.0
- Git (and Github including Github Actions)
- HTML 5 (and limited CSS 2/3)
- Javascript (+ limited TypeScript)
- .NET Core 2.1 - 3.0
- Entity Framework Core 3.1
- Hobby experience with Linux (Ubuntu, Arch and Gentoo)
- Hobby experience with Docker

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### Experience

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#### Calidos/UX and Software Engineer

April 2011 - June 2011, Mechelen

This was my college internship. I was tasked with developing a UI/UX to blindly enter numbers in a certain range on a touch screen. Calidos develops software to bring the paperless office to nurses in hospitals.

#### RealDolmen NV/Junior Software Engineer

November 2011 - Januari 2012, Huizingen

#### SD Worx/Junior Software Engineer

April 2012 - July 2012, Antwerpen

#### Coolblue NV/Customer Support and CS Quality Assurance

December 2012 - February 2017, Wilrijk

I started out as a Customer Service rep and later (when the company grew) I became the lead Customer Service Quality Assurance controller for the Belgian Customer Service department. This experience gave me great insights in what is important for a good customer experience.

#### iButler BVBA/Support Engineer

February 2017 - January 2019, Rumst

As a Support Engineer I helped plan hardware installations for customers and executed them. On days without installations I assisted the support department. I learned a lot about networking and troubleshooting systems as well as managing customer expectations.

## **IT Connect BVBA/Developer**

Januari 2019 - Current, Antwerp

As a developer within the Creatio ecosystem I helped develop integrations between the CRM and customer systems as well as implementing more complex business rules.

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## **Education**

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### **KDG/Bachelor Application Development**

Graduated with distinction in 2011

3 year bachelor touching on C, .NET and other technologies. In my last year I chose the Multimedia Application path and learned Silverlight.

### **Sint-Lodewijk/Applied Computer Science**

2007 - 2009

Third grade was spent learning PHP, SQL, HTML, CSS and Windows Server Administration as well as some network related skills.

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## **Motivation**

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With every new job I try to expand my skill set (both soft and hard skills).