

BRYSON HALL

EDUCATION

Brigham Young University, Provo, UT
Bachelor of Science, Experience Design, Expected in 04/2025

- 3.54 GPA
- Study Abroad: Latin America Business
- Awarded Freedoms Foundation National Youth Essay Winner

PROFESSIONAL SUMMARY

Enthusiastic university business student experienced in a variety of settings, including analyzing issues on service calls and finding effective solutions. Offering engaging and pleasant personality with expertise building customer relationships and eager to learn more about business administration

SKILLS

- Attention to Detail
- Creative Problem Solving
- Verbal and Written Communication
- Certified in Google Sheets/Excel
- Fluent in Spanish
- Customer Relationship Management
- Diagnosis and Troubleshooting
- Power Tools and Equipment Maintenance

WORK HISTORY

NEURO TECH 08/2022 to Current

The Migraine And Neuro Rehab Center, Provo, UT

- Conducted research to increase knowledge about medical issues.
- Developed procedures for migraine rehabilitation and instructed patients in use of assistive equipment.
- Instructed dozens of patients and caregivers weekly on how to appropriately perform at-home exercises to obtain necessary symptom relief.

DEMOLITION TECHNICIAN 06/2022 to Current

Epic Restoration, Salt Lake City, UT

- Sustained safety protocols by ensuring proper and safe handling of equipment and materials.
- Assessed building structural components to determine safe and quick demolition strategies.
- Used equipment safely and efficiently to work on residential and commercial buildings with water damage to avoid damaging unaffected areas.

REGISTRATION CONSULTANT 05/2016 to 08/2018

Response Marketing, Orem, UT

- Resolved escalated customer issues quickly to drive client retention.
- Completed up to 200 outgoing calls per day according to assigned call list.
- Gathered information from customers and asked open-ended questions to understand varied needs and address them quickly.
- Made customers top priority and employed active listening skills to understand needs and deliver first-rate service.