# **Nadia Mariyan Smith**

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#### **Education**

PhD, Information
University of Toronto

Master of Information, User Experience Design
University of Toronto

Bachelor of Fine Arts, Photography

### **Professional Experience**

Concordia University

Research Assistant January 2025 – Present

Just Sustainability Design Lab, University of Toronto

- Under the supervision of Dr. Christoph Becker, conduct research for various projects, create REB proposals, write and submit academic papers, and participate in conference presentations and workshops.
- Create presentations and visual assets, manage social media, and use GitHub to support public engagement.

#### **Patient Partner Committee Member**

March 2024 - Present

Department of Family and Community Medicine, University of Toronto

- Actively participate in monthly committee meetings with faculty, healthcare
  professionals, and research teams to provide feedback on research projects,
  communications, and educational materials from a patient perspective.
- Write, design, and provide consultation on patient-facing communication materials including newsletters, surveys, committee updates, and research summaries.

### **Experience Designer**

May - December 2024

XD Lab. Government of Ontario

- Worked on four team projects, each spanning different stages in the design development cycle.
- Designed and conducted user research activities, including interviews, usability tests, and ethnographic studies, to create, evaluate, and enhance services.
- Created and presented prototypes and visual artifacts that integrated user feedback.
- Collaborated with cross-functional teams to ensure research findings informed product iterations, while promoting user-centered, inclusive, and ethical design practices.

# **Volunteer Experience**

Food Server, Driver Food Not Bombs, Toronto	2024 - Present
Event Volunteer Sistering, Toronto	2024
Curatorial Committee Member The ArQuives, Toronto	2023
Library Committee Member QPIRG McGill Alternative Library, Montréal	2021 – 2023
Collections Assistant Artexte Information Centre, Montréal	2022
Computer Centre Desk Attendant Atwater Library, Montréal	2022
Book Donation Sorter Books to Prisoners, Montréal	2022
Peacekeeper, Buddy Every Child Matters March, Montréal	2020 – 2022
Gallery Assistant, Jury Member Art Matters & Concordia Photo Collective, Montréal	2020 – 2022
Food Server, Gardener The People's Potato, Montréal	2020 – 2022
Goodreads Librarian Goodreads, remote	2021
Transcriber Library of Congress, remote	2021
Open Librarian Internet Archive, remote	2021
Additional Experience	
Photographic Archivist The Provincial Archives of New Brunswick, Fredericton	2022 – 2033
Specialized Indigenous Child & Youth Support Worker Binkadi Community Services, Victoria	2021
Seasonal Postal Clerk Canada Post, Montréal	2019 – 2021

Community Event Coordinator West 4th Avenue Business Improvement Association, Vancouver	2019
Community Event Coordinator Fairbank Village Business Improvement Association, Toronto	2018
Revising Deputy Returning Officer (RDRO)  Elections Ontario, Toronto	2018
Server, Shift Manager Krepesz, Toronto	2015 – 2018

## **Skills and Qualifications**

User research (conducting surveys, interviews, usability	Adobe Suite	Tri-Council Policy Statement: Ethical Conduct for Research
testing, observational and ethnographic studies)	Microsoft Suite	Involving Humans Certification
Qualitative and quantitative analysis	Figma	Accessibility for Ontarians with Disabilities Act (AODA) training
	GitHub	
Sketching, wireframing and prototyping	VS Code	Trauma-Focused Caregiving Certification
	Miro	Naloxone Certification
		Accessibility Note-Taker Certification