CRYSTAL AGUILAR

Downey, CA
Phone: *562-261-3626* | Email: *crystal0688@gmail.com*
LinkedIn: *www.linkedin.com/in/blu3bloodedcod3r/* | GitHub: *github.com/blu3bloodedcod3r* | Portfolio: *https://blu3bloodedcod3r.github.io/Portfolio/*

SUMMARY

Full Stack Web Developer with a background in Pharmacology, Service/Hospitality and life-long dedication to learning. Effective at combining creativity and problem solving to develop user-friendly applications. Known among staff for strong wit and attention to detail no matter the complexity of the project. Accountable, trustworthy, and conscientious worker with the ability to multi-task, handle pressure and work in a team environment.

TECHNICAL SKILLS

Technical Languages: HTML, CSS, JavaScript, REST API's, Express.js, Node.js, mySQL2, MongoDB, React, Python (beg.)
Applications: jQuery, Handlebars, BootStrap

PROJECTS

Food Finder App | **https://github.com/blu3bloodedcod3r/Food-Finder-App** | **https://blu3bloodedcod3r.github.io/Food-Finder-App/**

Co-creating and collaborating for the making of this app to find restaurants near your entered location. The user must enter an address and the app will list the restaurants near you in a data table.
- Writing half the code, partner and I took turns writing different parts of the code
- jQuery, Bootstrap, JavaScript, HTML and CSS

Weather App | **https://github.com/blu3bloodedcod3r/weatherApp** | **https://blu3bloodedcod3r.github.io/weatherApp/**

Created to view weather in cities in the U.S. Ability to view past searches by enabling buttons for cities searched, when clicked they will search that city again.
- Created from scratch
- jQuery, JavaScript, CSS, HTML and Bootstrap

EXPERIENCE

DTC Supervisor 2021 – 2022
Deli by Caliva Bellflower, CA
- Packaged and labeled orders, planned logistical routes for drivers, managed employee schedules based on OSHA standards.
- Managed operational reports and communicated to store manager for further evaluation.
- Oversaw performance evaluations for employees, coached staff on conflict resolution, customer service and teamwork to maximize operational objectives.
- Provided training for new staff members on process and policies, operational paperwork and effective decision making.
- Processed daily sales reports at end of each shift and sent proper correspondents via email.
- Assisted with customer concerns, product questions via chat, phone or in person.
- Supported operations when short-staffed, front desk and sales when needed and covering for employee breaks.

Pharmacy Technician (CPhT) 2020 – 2021
Providence Anaheim, CA

- Accessed patient EHRs to update medications in medical record in case of negative interactions following HIPPA regulations.
- Ran detailed reports on patients and reviewed them for accuracy to ensure medical records and medication profiles were updated.
- Managed inventory of supplies and made sure equipment was cleaned and tracked in system correctly to be planned out again.
- Assisted in training new employees on process and policies, accurate paperwork and resolving conflict.
- Unwavering commitment to compliance, policy, and process improvements identifying solutions to complex issues with the ability to organize and prioritize projects.

Compounding Technician   2019 – 2020
Hartley Medical   Long Beach, CA
- Supported administrative staff by organizing daily paperwork and assisted with patient updates via EHR following HIPPA guidelines and organizing orders for shipment.
- Demonstrated effective organizational skills to maintain consistent and accurate records.
- Ensured compliance with licensure and federal, state, and local laws, regulations in order to observe company policies on ''best practices".

Server/Host/Cocktail   2016 – 2019
Rock Bottom Brewery   Long Beach, CA & Indianapolis, IN
- Welcomed guests in professional manner, input orders, sat guests as they arrived, organized, and kept the floor plan updated.
- Demonstrated effective conflict resolution and customer service so each customer left satisfied and pleased with their experience.
- Multi-tasked supporting restaurant staff serving multiple tables (up to 25 people), assisted other team members, and helped train and onboard new employees.

Prior Authorization Technician   2016 – 2018
CSpring   Indianapolis, IN
- In a call center setting, communicated with doctors' offices to get prior authorizations initiated for patients in which medications are not normally covered under the Indiana Medicaid pharmacy plans.
- Used ICD-9 and ICD-10 codes tracking patient medication history and other diagnostics information arranged by providers for authorization and approve prior authorizations if patient met all criteria.
- Accurately translated prescription information and other information obtained to dispense medication into pharmacy dispensing software.
- Responsible for accurate and thorough documentation of information and prescription order set up.

EDUCATION

Boot Camp Certificate: UCLA Extension, Los Angeles, CA
A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node.js, MySQL, MongoDB, Express, Handelbars.js, and ReactJS.

Certificate: Mini-MBA / Business Management: International Business Management Institute (IBMI), Online
Self-paced program included classes: International business & Economics, Strategy & Operations, Finance & Accounting, Marketing & Communications, Essential Management Skills, Human Resource Management.

Certificate: Leadership & Management Skills for Business - Managing Employees:
Alison Education Centers, Online

Bachelor of Science Technical Management / Health Systems Management: DeVry University, Addison, IL

Associate of Science / Civil Design Technology: Rio Hondo College, Whittier, CA

License: CA Pharmacy Technician
State Pharmacy Board, CA