# James McGuire

## Curriculum Vitae

12235 Vance Jackson Rd. Apt. 1711 San Antonio, TX 78230 **5** (479) 633 7565 sadbox.org

#### Core Technical Skills

Systems ESX/VMWare, RHEL/CENTOS 6, Debian Based Distributions

Languages GO, PYTHON, RUBY, PERL

Specialties Linux Administration, Documentation, Automation, New-hire training

### Experience

#### 2013–Present Linux System Administrator, Consert, San Antonio, TX.

Worked on a team of two to provide all support for the Linux infrastructure. In my spare time I assist the development team by building an maintaining a large portion of our inventory management web application.

- Development
  - Maintain and develop inventory management application built using RUBY ON RAILS
  - Develop scripts for monitoring via Nagios
  - Bug fixes and modernization of legacy perl code base
- System Administration
  - Manage server configuration through Puppet
  - Monitor infrastructure via Nagios with CheckMK
  - Configuration of NetApp storage
  - Maintain OpenVPN for remote access
  - Centralized user administration through OpenLDAP
  - Provision and manage virtual machines in VMWare vCenter cluster

#### 2012–2013 **NOC Engineer**, Consert, San Antonio, TX.

Managed a network of 10000+ embedded Linux devices deployed to customer's homes.

- Development
  - Wrote shell scripts that were implemented in embedded environments for automated recovery of lost devices
  - Headed, completed, and support a project written in Python for automating part of a customer's testing work flow
  - Built a wiki bot in Perl for automating most of my team's shift hand-off process
- System Administration
  - Built and supported the company chat server using ejabberd with LDAP integration
  - Administered RHEL Servers and embedded Linux devices
  - Supported approximately 11000 servers and devices with a team of 10
- Documentation
  - Major contributor to the company wiki
  - Assisted others in learning wiki markup and walked them through transferring documentation

#### 2010–2012 Support Desk Year Round Intern, HEWLETT PACKARD, Bentonville, AR.

Supported a very wide range of HP equipment deployed in Walmart Stores and Datacenters. My team was responsible for everything from a photo kiosk to mission critical mainframes.

- Development
  - Wrote scripts to automate common tasks and gather information
  - Redesigned existing legacy tools for compatibility with newer operating systems, and fixed a number of bugs
- Support Technician
  - Supported servers in retail stores, distribution centers, and datacenters
  - Administered HP-UX, Windows, Linux, and VMWare servers
  - Worked with developers to track down problems
  - Supported approximately 7000 servers with a team of 25
- Special Projects
  - Helped refine the process for imaging VMWare clusters
  - Assisted technicians with hardware installs

### References

#### Jon Duarte

Tier 2 Support Consert

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**a** (210) 827-2777

#### **Charles Witt**

NOC Lead Consert

**a** (210) 787-2734

#### **Chad Wilson**

System Architect Consert

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#### **Aaron Miller**

Developer Couchbase

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