

Gladwin Louise G. Cedeño

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Project Manager | Program Manager

Effective Project Manager well-versed with Agile methodology with 4+ years experience managing cross-functional teams and 10+ years of experience in software and web development. Currently taking up MBA to advance my management skills and seeking to leverage my expertise as a Project Manager.

QUALIFICATION HIGHLIGHTS

- 4+ years of experience leading a team of technical contributors and vendors.
- 4+ years of Project Management or Program Management experience.
- Experience with SDLC, Agile, Scrum, People Management, and Technical Leadership.
- 10+ years of experience in software and web development using Javascript, C++/C, Java, PHP
- Experience working with product managers, communicating schedules, priorities, and status to all levels in the company.

EDUCATION AND CERTIFICATIONS

- **California Trinity School of Business** - Masters in Business Administration - Jul 2022 - **Present**
- **Mapua Institute of Technology** - B.S. Computer Engineering
- **Google Project Management Course Certification** - Ongoing
- **Sun Certified Java Programmer** - Aug 2008

RELEVANT WORK EXPERIENCE

American Express - Project Manager / Engineer - May 2016 - Feb 2021

- Managed cross-functional teams of around 15 software engineers across five different time zones (Hong Kong, India, London, New York, Phoenix).
- Supervised budgeting and delivery of at least \$500K in global business site enhancements per year.
- Orchestrated multiple server migration projects for Cookie Policy, Site Navigation, and URL redirection that increased system performance by 70%.
- Developed tools to standardize Weekly, Bi-Weekly, Monthly, and Quarterly project reports resulting in productivity and efficient and faster data collection.
- Improved leadership skills and was promoted to lead the whole engineering offshore team in India and US after being in the company for a year.
- Acquired multiple client rewards by ensuring excellent satisfaction, delivering beyond expectations, and maintaining good relationships with global business partners.
- Onboarded and led multiple training sessions to introduce the latest technologies to fellow engineers.

Freelance Web Developer - Aug 2014 - May 2016

- Delivered engaging and visually compelling web designs with user-friendly UI that are cross-browser compatible and mobile responsive for at least 15 Websites for Multiple clients across the US, Philippines, and Australia using WordPress and Drupal Content Management System and PHP

NorthgateArinso - Front-End Web Developer - Mar 2011 – Aug 2014

- Formulated and implemented improvements on site performance by implementing modern technologies, especially on critical client websites.
- Mentored and trained junior Front-End Engineers.

MozCom - Front-End Web Developer - Aug 2009 – Feb 2011

- Successfully implemented the latest technologies to revamp clients' sites for over 30 web projects for big brands in the Philippines resulting to increase mobile traffic and improved online sales by 30%.

TECHNICAL SKILLS - HTML5, CSS3, Bootstrap, C/C++, JSP, PHP, javascript, JSON, AJAX, XML, React JS, React Native, jQuery, Git, Adobe Enterprise Management (AEM), Wordpress, JSP, PHP, Java, JSON, AJAX, XML, Prototype JS, Tortoise SVN, Machine Learning, Cookie Privacy, Drupal, Shopify, SAP, COBOL, Salesforce, Netsuite, Clarity, JIRA, SDLC, Sharepoint, Confluence, ServiceNow

OTHER EXPERIENCES

- **Netsuite** - Web Support Engineer - Dec 2014 – May 2015
- **Hewlett-Packard** - SAP Support Engineer - May 2009 – Aug 2009
- **Digital Information Technology** - Software Engineer - Apr 2008 – Dec 2008
- **Oracle** - Bootcamp Trainee - Jul 2007 – Sep 2007

BUSINESS RELATED EXPERIENCE

- **CTO, Food Business StartUp** - GoGoBaon (May 2018 - July 2019)
- **CTO, Travel Business StartUp** - Wander Deals (May 2016 - July 2017)

AWARDS AND OTHER CERTIFICATIONS

- **1 of 2 Hackathon local campus winners out of 8 teams**
- **Japanese Language Proficiency Test (JLPT) - Level 3** (Dec 2008)