

Gladwin Louise G. Cedeño

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RELEVANT WORK EXPERIENCE

Business Owner - September 2020 - Present

American Express Inc. Int'l (Hong Kong) - May 2016 - February 2021

Scrum Master

- Supervised 5 regional team applications with a total of 11 Engineers across 5 different time zones (Hong Kong, India, London, New York, Phoenix) by implementing Agile methodology and Scrum for the whole
- Drove daily stand-ups and coordinated with different Product Owners resulting in better team communication and faster turnaround time.
- Improved team's communication with global business partners by discussing scope of work, deliverables, SLAs and deadlines giving them the correct expectations and project completion within acceptable timelines.
- Monitored system application vulnerabilities that improved monthly reports by 5% every month.
- Developed Excel and Macros to standardize and pull out Weekly, Bi-Weekly, Monthly and Quarterly project reports resulting in efficient and faster data collection.
- Improved team's performance by orchestrating retrospectives to the team every end of sprint
- Supervised the estimation and forecasting in project costs and team's portfolio in Clarity CA resulting in increased team's earnings by 6%.
- Mentored and on-boarded at least 5 new hires.

Management Skills: Clarity, Communication, Coordination, Analytical and Problem-solving, Risk Management, Organizational Management, Planning, Forecasting, Monitoring, Portfolio Management, Software Development Life Cycle (SDLC), DevOps, Leadership

Engineer

- Developed multiple functionalities, websites and landing pages as per business requirements through AEM.
- Maintained well-managed softwares and applications by troubleshooting, testing, optimizing performance and resolving issues.
- Documented Test Cases, Scenarios and Software Requirements Specifications
- Mentored and trained junior Engineers and On the Job trainees..

Technical Skills: HTML5, CSS3, javascript, jQuery, React JS, React Native, JSON, AJAX, XML, Adobe Enterprise Management (AEM), Bootstrap, Git, Machine Learning, Cookie Privacy, JIRA, ServiceNow, Microsoft Sharepoint, Confluence, Mac OS, Google Workspace

Freelance Web Developer (Manila, Philippines) - August 2014 - May 2016

- Developed at least 15 Websites for Multiple Clients across US, Philippines and Australia using Wordpress and Drupal Content Management System (CMS)

Technical Skills : Drupal, Wordpress, MySQL, Stripe

NorthgateArinso (Ortigas, Philippines) - March 2011 – August 2014

Front-End Engineer

- Developed multiple software HR applications, interfaces, functionalities as per business requirements.
- Maintained well-managed softwares and applications by troubleshooting, testing, optimizing performance and resolving issues.
- Documented Test Cases, Scenarios and Software Requirements Specifications
- Mentored and trained at least 3 junior Engineers.

Technical Skills : HTML, CSS, javascript, jQuery, JSON, AJAX, XML, Tortoise SVN, SAP

MozCom (Makati, Philippines) - August 2009 – February 2011.

Front-End Web Developer

- Improved Client's online sales by developing at least 30 Websites using Content Management System such as Drupal and OSCommerce for big brands in the Philippines
- Administered better communication within the marketing team, engineering team and clients on specifications and scope of each project.
- Presented and demo complete projects to the client.
- Lessened issues and bugs on client delivered sites by delivering well-maintained sites by troubleshooting, testing, optimizing performance and resolving issues.

Skills : Wordpress, Drupal, HTML, CSS, javascript, MySQL, PHP, Adobe Photoshop

Digital Information Technology (Kawasaki, Japan) April 2008 – December 2008

Software Engineer

- Developed web applications or softwares based on client's demands.
- Coordinates with the team and clients regarding front end design and functionalities of the software or website.
- Led and managed the front-end developer team.

Skills : MySQL, LAMP, PHP, JSP, Visual C++

BUSINESS RELATED EXPERIENCE

- CTO, Food Business StartUp - GoGoBaon (May 2018 - July 2019)
- CTO, Travel Business StartUp - Wander Deals (May 2016 - July 2017)

EDUCATION

- California Trinity School of Business - Masters in Business Administration - Jul 2022 - **Present**
- MAPUA INSTITUTE OF TECHNOLOGY - B.S. Computer Engineering - Jul 2002 - May 2007

AWARDS, ACHIEVEMENTS AND PROFESSIONAL CERTIFICATIONS

- 1 of 2 Hackathon local campus winner out of 8 teams
- Sun Certified Java Programmer 1.4 (August 30, 2008)
- Japanese Language Proficiency Test (JLPT) - Level 3 (Dec. 07, 2008)

LANGUAGES - Tagalog (Native Speaker), English (Fluent), Japanese (Intermediate)

HOBBIES AND INTERESTS- Travel, Language and Culture, Photography, Events Planning, Outdoor, Activities, Cooking, Calligraphy, Stock Trading, Investments, Business Start Up.