

Gladwin Louise G. Cedeño

17177 Lassen St. Northridge CA 91325

+1 818 984 4239

glad.cedeno@gmail.com

www.gladcedeno.com

RELEVANT WORK EXPERIENCE

American Express Inc. Int'l - (Hong Kong) - May 2016 - Feb 2021

Scrum Master

- Supervised and encouraged team to work better together and resolve current roadblocks by driving daily stand-ups across 5 different time zones (Hong Kong, India, London, New York, Phoenix)
- Supplied leadership and Product Owners current projects' status and provided acceptable expectations by presenting data, metrics and project plans.
- Ensured global business partners' satisfaction across different regions by discussing scope of work, deliverables, SLAs and deadlines giving them acceptable and justifiable timelines on every project.
- Monitored system application vulnerabilities that improved reports by 5% every month.
- Developed Excel and Macros to standardize and pull out Weekly, Bi-Weekly, Monthly and Quarterly project reports resulting in efficient and faster data collection.
- Improved team's performance by orchestrating retrospectives to the team every end of sprint.
- Supervised the estimation, budgeting and forecasting in project costs and team's portfolio in Clarity CA resulting in increased team's earnings by 6%.
- Mentored and launched on-boarding and training documents for newly hired engineers.

Engineer

- Improved leadership skills just after a year in the company and was promoted to to lead the whole offshore team.
- Received multiple client rewards for delivering beyond expectations and building great relationships and customer satisfaction from global business partners.
- Designed and managed training for fellow engineers to learn and be ready to use the latest technologies within a couple of weeks.

Freelance Web Developer (Manila, Philippines) - Aug 2014 - May 2016

- Developed at least 15 Websites for Multiple clients across US, Philippines and Australia using Wordpress and Drupal Content Management System (CMS)

NorthgateArinso - Front-End Engineer - (Ortigas, Philippines) - Mar 2011 – Aug 2014

- Developed multiple software HR applications, interfaces, functionalities as per business requirements.
- Mentored and trained at least 3 junior Engineers.

MozCom - Front-End Web Developer - (Makati, Philippines) - Aug 2009 – Feb 2011.

- Improved Client's online sales by developing at least 30 Websites using Content Management System such as Drupal and OSCommerce for big brands in the Philippines

Digital Information Technology - Software Engineer - (Kawasaki, Japan) Apr 2008 – Dec 2008

- Developed an intranet based site that was used internally as the technology team's professional social networking site.
- Led and managed the front-end developer team.

TECHNICAL EXPERTISE - HTML5, CSS3, Bootstrap, C/C++, JSP, PHP, javascript, JSON, AJAX, XML, React JS, React Native, jQuery, Prototype JS, Git, Tortoise SVN, Clarity, JIRA, Sharepoint, Confluence, ServiceNow, Adobe Enterprise Management (AEM)

OTHER TECHNICAL SKILLS - JSP, PHP, Java JSON, AJAX, XML, jQuery, Prototype JS, Tortoise SVN, Clarity, Sharepoint, Confluence, ServiceNow, Machine Learning, Cookie Privacy, Wordpress, Drupal, Shopify, SAP, COBOL, Salesforce, Netsuite, Google Workspace, Microsoft Office, Windows OS, Windows OS, Linux OS, Stripe, Adobe Photoshop

MANAGEMENT SKILLS

Clarity, Communication, Coordination, Analytical and Problem-solving, Risk Management, Organizational Management, Planning, Forecasting, Monitoring, Budgeting, Portfolio Management, Software Development Life Cycle (SDLC), DevOps, Leadership

BUSINESS RELATED EXPERIENCE

- **Online Business Owner** - Sep 2020 - **Present**
- **CTO, Food Business StartUp** - GoGoBaon (May 2018 - July 2019)
- **CTO, Travel Business StartUp** - Wander Deals (May 2016 - July 2017)

EDUCATION

- **California Trinity School of Business** - Masters in Business Administration - Jul 2022 - **Present**
- **MAPUA INSTITUTE OF TECHNOLOGY** - B.S. Computer Engineering - Jul 2002 - May 2007

AWARDS, ACHIEVEMENTS AND PROFESSIONAL CERTIFICATIONS

- **Google Project Management Course Certification**
- **1 of 2 Hackathon local campus winner out of 8 teams**
- **Sun Certified Java Programmer 1.4** (Aug 2008)
- **Japanese Language Proficiency Test (JLPT) - Level 3** (Dec 2008)

LANGUAGES - Tagalog (Native Speaker), **English** (Fluent), **Japanese** (Intermediate)

HOBBIES AND INTERESTS - Travel, Language and Culture, Photography, Events Planning, Outdoor Activities, Cooking, Calligraphy, Stock Trading, Investments, Business Start Up.