

CLARIOLANE PRIVACY POLICY & TERMS OF SERVICE

Privacy Policy

Effective Date: February 11, 2026

Overview

At Clariolane, we respect your privacy. This policy explains what data we collect and how we use it to provide our speed reading and comprehension services.

Data We Collect

- **Account Information:** Name and email address (via direct signup or SSO providers like Google/Apple).
- **Usage Data:** Practice test scores, Words Per Minute (WPM) progress, and comprehension levels.
- **Referral Data:** Clicks on your unique referral link and successful conversions.

Payment Processing

We use **Flutterwave** to process all payments. Clariolane **never** sees or stores your credit/debit card details. All financial data is handled securely by Flutterwave according to their privacy standards.

How We Use Your Data

- To manage your account and track your reading progress.
- To process your monthly subscription.
- To calculate and pay out referral earnings.
- To send essential service updates or password resets.

Third-Party Sharing

We do not sell your data. We only share information with third parties (like Flutterwave for payments or your SSO provider) necessary to run the service.

Terms of Service

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1. Subscription & Billing

- **Pricing:** Access to Clariolane is **\$5 USD per month**.
- **Recurring Billing:** Subscriptions automatically renew every 30 days. Your card or means of payment will be debited via Flutterwave unless you cancel.
- **Cancellation:** You may cancel at any time via your dashboard. To avoid being charged for the next period, you must cancel **before** your billing date.
- **Fees:** Clariolane covers all transaction fees associated with your subscription.

2. Referral Program

- **Earnings:** You earn **\$1.50** for every unique user who signs up via your link **and** completes a paid subscription.
- **One-Time Payment:** Referral commissions are one-time only. You do not receive recurring commissions if the referred user renews their subscription.
- **Minimum Withdrawal:** You can request a payout once your "Referral Dashboard" balance reaches **\$10 USD**.
N/B: You are responsible for the transaction fees.
- **Tracking:** Referrals are tracked via your unique link. If a user signs up without using your link, we cannot manually credit you for that referral.

3. User Conduct

Users are prohibited from attempting to "game" the referral system through fake accounts or automated bots. Clariolane reserves the right to terminate accounts found engaging in fraudulent activity.

4. Limitation of Liability

Clariolane provides practice tools to improve reading. We do not guarantee specific academic or professional results. The service is provided "as is."

Refund Policy

Last Updated: February 11, 2026

At Clariolane, we strive to provide the best tools for speed reading and comprehension. Because our service is a digital product provided instantly upon payment, our refund policy is as follows:

- **Subscription Renewals:** You may cancel your monthly subscription at any time. To avoid being charged for the next billing cycle, you must cancel at least **24 hours** before your renewal date.
 - **Partial Months:** We do not offer prorated refunds for mid-month cancellations. If you cancel early, you will continue to have full access to Clariolane features until the end of your current 30-day billing period.
 - **Refund Requests:** Refunds are generally not granted once a billing cycle has been processed. However, if you believe there has been a technical error or an unauthorized charge, please contact us at support@clariolane.com within 7 days of the transaction, and we will investigate.
 - **Referral Earnings:** Refunded subscriptions do not count toward referral earnings. If a referred user's payment is refunded or charged back, the \$1.50 commission will be deducted from the referrer's dashboard.
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Referral Program FAQ

How do I make money with Clariolane? Every user gets a unique referral link in their dashboard. Share this link with friends, students, or colleagues. When someone signs up and subscribes for \$5, you earn **\$1.50**.

How do I track my earnings? Your **Referral Dashboard** shows real-time stats, including:

- Total clicks on your link.
- Number of successful (paid) subscribers.
- Your current withdrawable balance.

When can I withdraw my money? Once your balance hits the **\$10 minimum**, a "Withdraw" button will be activated in your dashboard.

How are payments sent? Payouts are processed via [e.g., **Bank Transfer / Flutterwave Payout**]. Please ensure your payment details are correctly filled out in your profile settings. (Note: Payouts are usually processed within 3–5 business days).

Is the commission recurring? No. The **\$1.50** is a one-time reward for the initial signup. You do not receive additional payments when the user renews their subscription for the second month.

What if my friend forgot to use my link? Our system uses cookies to track your referrals. If a user does not use your specific link to sign up, the system cannot attribute the sale to you. We cannot manually add referrals to your account after a signup is complete.

Active Account Requirement: To be eligible to receive referral payouts, you must maintain an active, paid subscription. Any referrals generated or completed during a period when your account is deactivated, expired, or cancelled will not be credited to your dashboard or count toward your earnings.