



## Problem Reporting - Realtek ALC AppleHDA

Realtek ALC/Desktop: 269\*, 283\*, 885, 887, 888, 892, 898 and 1150 on board audio  
Supports OS X: 10.11, 10.10, 10.9 and 10.8

\* BRIX/NUC only

### Change Log

1. v1.0 - 1/21/15: El Capitan/10.11.x

Problem Reporting/Support for all Realtek ALC AppleHDA Guides

### Troubleshooting [audio ALC guides](#)

1. **No Audio Devices** - Realtek ALC AppleHDA [Guide].pdf
  - A. No audio devices, no sound, no codec
2. **No Sound** - Realtek ALC AppleHDA [Guide].pdf
  - A. Audio devices present, no sound when selected
3. **No Audio After Sleep/Wake** - Realtek ALC AppleHDA [Fixes].pdf
  - A. No audio devices on wake

### Tools

1. IORegistry Explorer (choose one)
  - A. [IORegistryExplorer\\_v2.1.zip](#) (View Raw)
  - B. [IOJones](#)
2. [DPCIManager](#)
3. [audio\\_codecdetect.command](#) (View Raw)
4. [MaciASL](#)

### Problem Reporting

1. Description of audio problem
2. OS X version/motherboard model/BIOS version/processor/graphics
3. Procedure/Guide Used
4. Audio/ALC Injection (**Tools** 3.)
  - A. Double click/Downloads/audio\_codecdetect.command

- B. Terminal/Shell/File/Export Text As. . .
- 5. Copy of IOReg - IOReg\_v2.1/File/Save a Copy As..., verify file (**Tools 1.**)
- 6. Copy Of Console/All Messages (last boot)/File/Save a Copy As..
- 7. Installed S/L/E/AppleHDA.kext or AppleHDA8Series AppleHDAxxx.kext
- 8. Screen shots:
  - A. DPCIManager/Status (**Tools 2.**)
  - B. System Information/Hardware/Audio/Intel High Definition Audio (not Devices)
- 9. Terminal/Shell/Export Text As. . . (if script used)
  - A. audio\_realtekALC-100.command
  - B. AppleHDA8Series.sh
  - C. audio\_cloverALC-100.command
- 10. Chameleon
  - A. Extra/org.chameleon.Boot.plist
  - B. DPCIManager/Misc/Boot Log
  - C. Extra/dsdt.aml (if installed)
  - D. Extra/ssdt.aml (if installed)
- 11. Clover
  - A. EFI/Clover/config.plist
  - B. DPCIManager/Misc/Boot Log
  - C. EFI/Clover/ACPI/Patched/dsdt.aml (if installed)
  - D. EFI/Clover/ACP Patched/ssdt.aml (if installed)
- 12. Post to/attach all requested files:
  - A. tonymacx86
    - Updates: [Realtek ALC AppleHDA](#)
    - [No Audio Devices - Realtek ALC AppleHDA](#)
    - [No Sound - Realtek ALC AppleHDA](#)
    - [No Audio After Sleep/Wake - Realtek ALC AppleHDA](#)
  - B. InsanelyMac
    - [El Capitan: Realtek ALC AppleHDA Audio](#)

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[https://github.com/toleda/audio\\_ALC\\_guides](https://github.com/toleda/audio_ALC_guides)