

Kristin Lalwah-Bhrose

#37b St Clair Branch Rd. Arouca 1(868)753-7278 kristinbhrose@yahoo.com

Experience :- Customer service professional with 9+ years in a fast paced environment.

Efficient :- Adapt at handling various calls on a daily basis while consistently resolving client issues in a short time span.

Skilled :- Possess exceptional customer service skills, with customers regularly commending on received support.

Relevant Skills Customer Service

- Handle 50+ customer interactions per day, giving detailed, personalized, friendly and polite service to ensure customer retention.
- Memorized all company products and services to be able to answer all customer questions quickly and efficiently, and make relevant upsells.
- Trained several employees in customer service department on conflict resolution and telephone etiquette.

Technical Skills :- Earned management trust by serving as a keyholder responsibly opening and closing stores. Processed (100) daily invoices to clients. Maintained cash drawers in checkout stations to ensure adequate cash supply.

Work History

Kenny's Sports Centre Ltd

Managing Director - Kenneth Desilva Jr.

Contact - 623-5942 or 624-5005

Job Title :- Assistant Manager, Administrative Assistant, Supervisor, Cashier, Sales Representative, Inventory Clerk.

Education

2010 -2017 - School Of Practical Accounting - Administrative Assistant Skills, Microsoft Word, Excel, Powerpoint and Peachtree Accounting Level 1.

2014 - Corporate One Business Management Solutions Ltd. - Management and Supervisory Training

2005 - Arouca Life Long Learning Centre - Computer Literacy and Cosomotology

Background

I Kristin Lalwah-Bhrose is a customer service professional seeking any position available, skilled in training staff and self motivated, with exceptional communication capabilities. Also a friendly sales associate who can adapt to working in a diverse retail and customer service environment. I am also a very good team player with an energetic work attitude. My hobbies are swimming and sewing. I would also like to thank you in advance for considering my application.