# Roxanne Holder

38 2<sup>nd</sup> Street West, BARATARIA, The Republic of Trinidad & Tobago, WI.

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# **Objective:**

To develop my knowledge, skills, work ethic and experience by working in a unique environment that fosters excellence, relevance and professional expertise.

#### **Education:**

### **Barataria Secondary**

#### **CXC 1989**

Subject	Grades
English Language	2
Mathematics	3
Principles of Business	2

#### ROYTEC

Professional Develop	ment Certificate	March 2001
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-Service Excellence

### Professional Development Certificate <u>July 2002</u>

-High Performance Business Writing

### **Johnson Diversity**

## Certificate April 2003

-Housekeeping Sanitation Procedures Product use, Application and Safety

#### **CARIBCERT**

### Certificate August 2004

-Certification Standards in Supervisory Housekeeping

## Education (cont'd)

## International University for Leadership and Global Education

#### Certificate

November 2004

-Creating Pathways for Success

## **University of the West Indies**

Certificate

2006/2007

-Small Hotel and Institution Management

Certificate

2007/2008

-Buffet Show piecing

Certificate

-Effective Business writing

**July 2010** 

## Work Experience/Responsibilities

# Work Experience/ Responsibilities:

Radisson Trinidad: June 2015 - Dec - 2015

Housekeeping Manager

National Carnival Community: 2014-2015

Project Manager

Coblentz Inn: January-April 2013

Food And Beverage Supervisor

The Carlton Savannah: 2012-2013

 Housekeeping: Department Supervisor/Trainer/Representative

#### The Carlton Savannah, 2009-2012

 Housekeeping: Department Trainer; HSK Representative and House Keeper

#### Trinidad Hilton Hotel, 1998-2008

Housekeeping: Departmental Trainer

# Technology Skills:

## Working Knowledge of:

- MICROS Opera Management System
- Internet, search engines and browsers.
- Personal computer, laptop and terminal/printer operations

# **Hobbies:**

- -Event Planning
- -Catering

Referees:

Name: Mr. Michael Timothy

**Phone**: 1-(868) 322-1439

**Position**: Housekeeping Supervisor

**Name**: **Mr. Colin Dickson Phone**: 1-(868)322-3309

**Position**: CEO Strategic Human Resources Management

