

ALPHONSO JEROME

Point Fortin, St. Patrick, Trinidad, W.I. • 1-868-326-4789 • jeromealphonso@gmail.com

I.T. /I.C.T. Services, Systems and Operations Management

Over the short 7 years of my experience with various organizations of operations and technology services management some of my capabilities include assurance of the organizations 24 hour availability of critical operational technology resources (hardware, software, and telecommunication), its efficient effective operating confidentiality, privacy and security. In my spare time, some of my favorite pass time includes reading and enjoying the company of close friends and family. I am also heavily involved in church and youth activities; youth choir and youth mentoring, and I also provide private tutoring in CXC Mathematics. I am always keen and enthusiastic about giving myself to community service with the goal of being a role model and bringing positive change to my community. Coupled with the previous mentioned, I currently serve as the ICT officer for the Point Fortin Seventh-day Adventist Church and being a member we also do various community outreach programs and charity endeavors.

EDUCATION

Cisco Certified Network Associate	Presently
The University of the Southern Caribbean Bsc. Computing- Mathematics Minor	2013
Cambridge General Certificate of Education (Ordinary Level) Additional Mathematics - C	2009
Trinidad and Tobago National Vocational Qualification Certificate of Completion The Multi-sector Skills Training Programme	2007
Certificate of Participation Youth Apprenticeship Programme in Agriculture	2004
Point Fortin Senior Secondary Caribbean Examinations Council – Full Certificate	2004

WORK EXPERIENCE

Construtura O.A.S. S.A., Trinidad Information Technology Administrator/I.C.T. Manager	2014 - 2016
First Citizen's Bank Limited Retail Banking Trainee (First Steps)	2013 - 2014

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WORK EXPERIENCE (Con't)

Five 9s Solutions Information Communication Technology Professional	2013
Trinidad Generation Unlimited, La Brea Information Technology Intern	2013
University of the Southern Caribbean Computer Lab Assistant	2011 - 2013
University of the Southern Caribbean Data Entry Clerk	2012
Caribbean Health Food, Maracas, St. Joseph Packaging Worker	2009 - 2012
Benco Sales Agency, Point Fortin Sales Clerk	2006 - 2009
Domestic Electrical Instillation, Point Fortin On-the-Job Training	2006

TECHNICAL AND MANAGEMENT SKILLS AND EXPERIENCE

- ✓ Systems Analysis
- ✓ Retail Banking
- ✓ Hardware and Software design, installation and support (servers, clients, systems, applications)
- ✓ Systems Development, Engineering and Systems Administration
- ✓ Project Management
- ✓ Infrastructure and Equipment Installation.
- ✓ Email Services Design and Management
- ✓ Cisco Switches and Wi-Fi.
- ✓ Networks and Networking.
- ✓ Continuity Systems Management (Backup)
- ✓ Systems troubleshooting and resolution.
- ✓ Database Development (Standards and Procedures).
- ✓ Web Development (Standards and Procedures).
- ✓ Window's Active Directory Configuration and Management
- ✓ Microsoft Server Configuration and Management.
- ✓ Software development and programming standards and principles.
- ✓ Application Development.
- ✓ Change control and change management.

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PROJECTS

Access Management System Installation for Worley Parsons

- Installation and Configuration of AMS Server; System Software Application, Database and Networking.
- Network Configuration of Access Terminals to communicate with System Server.
- Project Management and Installation of Access Terminals at Worley Parsons Port of Spain and Chaguanas Offices.

Website Design and Development for Valsayn Luxury Spa

- Consultations on requirements of website for business needs.
 - Design consultations.
 - Website development and testing.
 - Website launch and maintenance.
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EXTRACURRICULAR ACTIVITIES

- ✓ Maisha Zuri Performing Choir
 - ✓ Seventh-day Adventist Church Choir
 - ✓ Private CXC Mathematics Tutor
 - ✓ Reading
 - ✓ Sports and Physical Activities
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REFERENCES

Clifton Thompson
1-868-742-3574
Police Constable
Trinidad and Tobago Police Service

Odette Lawrence
1-868-732-5679
Payroll Consultant
