



# ALICIA WALKER

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## CAREER GOALS

To develop my communication skills and verbal skills with a view to promote and propel myself in the business world as I gain more work experience.

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## WORK EXPERIENCE

Arcos Dorado's Mc Donald's

Shift Manager 2012-2016

- To Assist Management team in ensuring the efficient running Of the restaurant according with company policies
- To provide leadership, coaching and directions to all crew members to ensure there is an engaged.
- Complete plan to win.
- Motivated and skill team who are customers focused and Brand Ambassadors.
- To complete opening and closing procedures.

Royal Castle

Cashier 2005-2011

- To receive customers orders, recorded it into computer database and return change.
- Maintain friendly ,smiling and a good attitude with every customer.
- Maintain a clean working environment.

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## EDUCATION

St. Martin's Girls High School 1997-2002

St. Ursula's Girls Anglican School 1991-1997

English 4

Mathematics 5

Spanish 5

Computer 4

Office procedures 3

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## **ACHIEVEMENT**

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- Manager of the year 2013.
- Completed basic and advance shift management.
- Won All stars shift manager competition.