

Callers to your home

If someone calls at your home uninvited, please make sure they are who they say they are.

Follow these top tips to stay safe:

- Never allow any strangers into your home without checking them out.
- If the caller claims to be an official representing a utility, such as gas, electricity or water, ask to see their official identity card.
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- If they are genuine, they will not mind showing it.

- Ring the number on the identity card if in any doubt.
- If you are still not sure, ask a neighbour to wait with you while you check them out.
- If someone offers to carry out repair work, ask for a written estimate on headed paper before agreeing to any work being started.
- Ask yourself: Do I really need this work doing?
 Can anyone else do it any cheaper?
 Why have they asked me?
- Never leave strangers unattended in your home, whatever excuse they use ('can I use the toilet?' 'I need to check to see that your taps are working').

Genuine callers will always be happy to show their official identification.

If in doubt, check them out!