

FORCE LEADERSHIP GROUP
MINUTES OF MEETING
HELD ON 11TH SEPTEMBER 2018

8/18.1

ATTENDANCE

| | |
|-------------------|-----------------------------------|
| Mr G Ridley | Assistant Chief Officer |
| T/Ch. Supt J Ward | Crime, Justice & Response |
| Supt. J Blackwell | Business Innovation & Development |
| Supt C Williamson | CDSOU |
| T/Supt. R Allen | Safeguarding Neighbourhood |
| Mrs G Routledge | Tasking & Co-ordination |
| Mrs M March | Support Services |
| Mrs C Jackson | Support Services |
| Mrs S Keveney | Support Services |
| Mr R Collins | Unison |
| PC K Wilson | Federation |
| Mr T Kearney | Tasking & Co-ordination |
| Mr J Carling | OPCVC |
| Canon A Gatrill | Force Chaplain |

Also present was:-

| | |
|-------------|-------------------------|
| Mrs C Clark | Tasking & Co-ordination |
|-------------|-------------------------|

Observers:-

| | |
|-------------------|---------------------------|
| T/Insp S Cowan | Crime, Justice & Response |
| Ms K Hewitt | Crime, Justice & Response |
| Sgt L Banks Brown | Crime, Justice & Response |

Also present for item 8/18.3 were:-

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|-----------------------|---------------------|
| Mr Neil Beet | Blue Lights Digital |
| Mr Richard Hartington | Blue Lights Digital |

APOLOGIES FOR ABSENCE

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|----------------------|-------------------------------------|
| Mr M Barton | Chief Constable |
| Mrs J Farrell | Deputy Chief Constable |
| Mr D Orford | Assistant Chief Constable |
| Ch. Supt. J Spraggon | Business Innovation and Development |
| Ch. Supt P Beddow | Crime, Justice & Response |

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|---------------------|---|
| T/Ch. Supt. A Green | Safeguarding Neighbourhood |
| Supt V Fuller | Professional Standards and Legal Services |
| Mrs J Clewlow | Support Services |
| Mrs A Gardiner | Tasking & Co-ordination |
| Supt C Curtis | Strategic Demand & Partnerships & ICT |
| Mr I Gulliver | Support Services |
| Mr A Reiss | PCVC |
| Mr R Hogg | OPCVC |
| Ms X Tait | Evolve, Director of Legal Services |
| Sgt A Jackson | Federation |

8/18.2 **MINUTES OF MEETING HELD ON 14TH AUGUST 2018**

The minutes previously circulated were accepted as a true record.

8/18.3 **BLUE LIGHTS DIGITAL PRESENTATION**

Mr Beet gave a presentation on the App which has been developed to assist officers on the front line when dealing with the digital element of policing and will go live, 11th September.

The App which is accessible via desk tops, tablets, web link is available to provide up to date support and guidance to all officers, 24/7.

Generic and bespoke monthly insight reporting can be produced.

A communication strategy for the App has been prepared and will be progressed.

An update on usage will be presented to the FLG in December, 2018. In the meantime any good news stories should be fed into media.

ACTION

Supt Blackwell

8/18.4 **PLAN ON A PAGE**
PERFORMANCE UPDATE

Mrs Routledge gave an update on performance highlighting the following areas:-

- Outcomes – Satisfaction
Ch Insp Bird is progressing some work through the victim care group. Any changes in figures will not be expected until the next quarter.
It was noted that follow up for anti-social behaviour will now be tracked on sleuth until the go live on sigma.
NI21 is still concerning, various debates have taken place with partners and there is now an acceptance from the partners that they will need to take action
- Core Deliverables
ASB - a decreasing trend
Domestic incidents – fairly static
Arrest rate of domestic incidents– 25% however when audited this increases to 40%. A reminder to officers to record/tick box.
Hate incidents – slight increase in trend
MFH – continues to place demands on the front line, although the figures are reducing. Some analytical work is taking place.
Mental health – figures peaked in August. Street triage is assisting with the forces ability to respond. Ch Insp Long is undertaking a piece of work reviewing the street triage processes and will report back.
- Enabling factors
Crime – reducing in general – in particular burglary and theft from motor vehicle
Repeat victims – stabilising
999 calls– peaked over the Summer period. Despite this, answer rates for 999 and SNEN calls remained within target. All Communication staff were thanked for their efforts.
It was noted that negotiations were going to take place with the OPCVC to change the ranges for priority responses.
- Resources
Availability of all staff has dropped to a low of 68%, with 64% for officers and 73% staff
Sickness is increasing
Toil and rdil figures will be circulated

The advert for Specials recruitment will be issued on Friday.

Staff survey – work has commenced with Durham University to discuss themes

HMIC are carrying out a joint integrated inspection. Reality testing will take place week commencing 17th September. Areas for testing will include investigation capability, vulnerability, and the ethical ethos of the organisation. Commanders were asked to ensure all teams were briefed.

ACTION

Standing item

8/18.5 **ISO ACCREDITATION PRESENTATION**

Mrs Clark gave a presentation on ISO accreditation, the current position of the force and the challenges and risks faced.

ACTION

Discharged

8/18.6 **ESTATE PROJECT PRESENTATION**

The presentation given by Mr Ridley outlining the estate priorities and financial pressures was noted by members.

Mrs March gave a presentation on the ongoing accommodation review. The next steps will include interdependencies, layouts and timescales will be clarified. To ease the pressures on, in particular, car parking at Headquarter it was agreed better use should be made of technology eg video conferencing. Officers and staff are expected to work to a 8:10 desk ratio going forward.

ACTION

Discharged

8/18.7 **EXCEPTION REPORTS (INC. AFE UPDATE) TO INCLUDE GOOD NEWS AND ANY OTHER BUSINESS**

There were no items raised.

ACTION

Standing item

8/18.8

TEAM DURHAM BRIEF

The following items were identified:-

HMIC

Estates

Blue Lights Digital

ACTION

Standing Item

8/18.9

DATE AND TIME OF NEXT MEETING

The next FLG meeting will be held on Tuesday 16th October 2018 at 9 a.m. Items for the agenda to be forwarded to the Strategic Planning Manager by no later than 5th October, 2018.