



## Appealing against the outcome of local resolution

Internal Use Only

We must receive your appeal within 29 days of the date of the letter telling you about the outcome of the complaint. This includes the time your appeal spends in the post.

Please tick the appropriate box: Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other (please specify)

.....

First name: (Please write clearly)

Surname: (Please write clearly)

.....

Your address:

.....

.....Postcode.....

Daytime telephone number

Evening telephone number

.....

Email address: .....

Date you made your complaint

Reference number (if known)

.....

.....

If you have received a letter about the outcome of the local resolution of your complaint, please give the date of that letter.

.....

PROTECT

Do you agree with the outcome of the local resolution? Tick one box only.

Yes ☐

No ☐

If your answer is **no**, please provide further information, continuing on a separate sheet if necessary.

.....

.....

.....

.....

.....

Do you feel the outcome was a proper outcome?

This means that, for example, you believe the outcome was not appropriate to the complaint, or the outcome did not reflect the evidence available. Tick one box only.

Yes ☐

No ☐

If your answer is **no**, please provide further information, continuing on a separate sheet if necessary.

.....

.....

.....

.....

If you have any documents that support your appeal please list below or attach to them to this form when submitting your appeal

.....

.....

Signature of the person making this appeal:

Date:

.....

DD /MM / YYYY

PROTECT

**PROTECT**

All public bodies are obliged to record the ethnicity of people using its service. Being able to identify the ethnicity of complainants helps us to check it is reaching all sections of society. Please describe your ethnicity using the boxes below.

**WHITE**

- ☐ White British
- ☐ White Irish
- ☐ Any other White background

**MIXED**

- ☐ White and Black Caribbean
- ☐ White and Black African
- ☐ White and Asian
- ☐ Any other mixed background

**ASIAN OR ASIAN BRITISH**

- ☐ Indian
- ☐ Pakistani
- ☐ Bangladeshi
- ☐ Any other Asian background

**BLACK OR BLACK BRITISH**

- ☐ Caribbean
- ☐ African
- ☐ Any other Black background

**CHINESE OR OTHER ETHNIC GROUP**

- ☐ Chinese
- ☐ Any other ethnic group

**NOT STATED**

☐

**Where to send this form**

**Professional Standards & Legal Services Department  
Peterlee Police Office  
St Aidans Way  
Peterlee  
Co Durham  
SR8 1QR**

## Guidance

If you made a complaint about the police that was dealt with using local resolution and you are not happy with the outcome you may be able to appeal.

The exception to this is when the complaint was about a direction and control issue. Direction and control means the overall policies of a police force, for example police resources and policing standards.

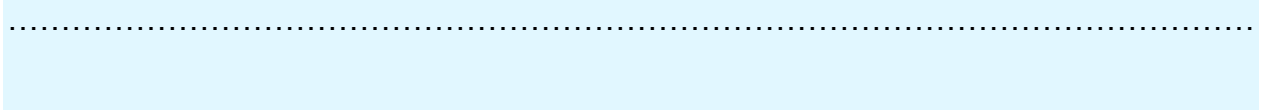
You can appeal if:

- you do not agree with the outcome of the local resolution
- you think that the outcome of the local resolution of your complaint was not a proper one. This means that, for example, you believe the outcome was not appropriate to the complaint, or the outcome did not reflect the evidence available.

You cannot appeal against the way in which the local resolution was handled. This means that you cannot appeal because you are unhappy with the process followed to locally resolve your complaint.

## Additional notes:

**PROTECT**



**PROTECT**