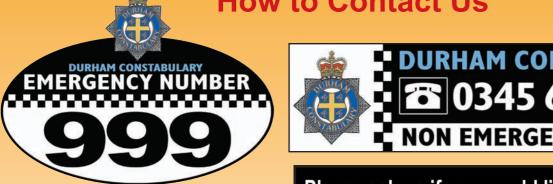
How to Contact Us



To obtain further information on vour local Police Authority member or to comment on this summary, please contact Durham Police Authority on **0191 3835511** or via e-mail at durham.pa@durham.gov.uk

Search for us on:

facebook.

Durham Constabulary





durhampolice999

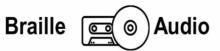
DURHAM CONSTABULARY **23** 0345 60 60 365 NON EMERGENCY NUMBER

Please ask us if you would like this document summarised in another language or format.

العربية (Arabic) (中文 (繁體字)) (Chinese) (Urdu) اردو polski (Polish) ਪੰਜਾਬੀ (Punjabi) Español (Spanish) हिन्दी (Hindi) বাংলা (Bengali) Deutsch (German) Français (French) Türkçe (Turkish) Melayu (Malay)

> durham.pa@durham.gov.uk 0191 383 5511







How you can get involved

We want to encourage local people to become more involved with the policing of their communities in order to help us develop solutions to local problems.

Durham Police Authority

- Police Community Consultative Groups (PCCGs);
- · 'Your Police. Your Sav' sessions:
- · Events for people of all ages;
- Surveys;
- Participation in local events;
- · Consultation events.

 Volunteer: Independent Advisory

Meetings:

Altogether Better Policing Groups (IAGs):

Neighbourhood Watch.

Durham Constabulary

Together (PACT)

Police and Communities

Surveys including PACT

To get involved in or learn more about the Police Authority visit www.durham-pa.gov.uk

To get involved or for further information on policing in your area visit:

www.durham.police.uk

More detailed information from this summary can be found in our Annual Report and Policing Plan at www.durham-pa.gov.uk or www.durham.police.uk.

LOCAL COUNTY DURHAM & DARLINGTON 2009 - 2010



POLICING SUMMARY

We are pleased to present our local policing summary for 2009 - 2010. We hope that it gives you a clear sense of how we are performing and provides you with the reassurance that County Durham and Darlington remains one of the safest places to live and work in the whole of the country.

The summary sets out the Police Authority and Constabulary priorities for 2010 -2011 and highlights the opportunities for you to get involved in helping to achieve these priorities.

In addition to this summary, the Police Authority and Constabulary have produced a joint Annual Report and 3-year Policing Plan. This can be found at www.durham-pa.gov.uk or www.durham.police.uk





Proud To Be Your Neighbourhood Policing Teams



Bishop Auckland Area









Barnard Castle Area Insp Kevin Tuck



Newton Avcliffe Area Insp Bill Bentham Insp Andrew Neill

North Area





Our Pledge to You

- Treat you fairly at all times with dignity and respect
- Provide details of how and where to contact neighbourhood policing teams
- Ensure neighbourhood policing teams are visible and spend 80% of their time in their communities
- Respond to every neighbourhood policing team message within 24 hours
- Answer 999 calls within 10 seconds and arrive at the scene of immediate response incidents within set times

- Answer non-emergency calls promptly and provide an estimated time of arrival
- Call regular public meetings on a monthly basis to agree what matters most
- Provide monthly updates on progress and on local crime issues and priorities
- Keep crime victims updated
- Acknowledge any reported complaint within 24 hours

More details of how we are achieving against this 10-point plan can be found at www.durham.police.uk/pledge

Local Issues - You Said, We Did!

For 2009-2010 you told us the issues which concerned you most were to:

- Make our area safer through effective neighbourhood policing, tackling anti-social behaviour and working in partnership with other agencies
- •Reduce the harm caused to our communities by organised crime groups
- Protect vulnerable people from serious harm, e.g. sexual abuse, assault or injury, and
- •Reduce the harm caused to our communities by the effects of alcohol and drug abuse

We have achieved a great deal to deliver against the four issues you asked us to concentrate on.

- During 2009-2010 you were 10% less likely to be a victim of crime than in the previous year there were 4,350 fewer crimes recorded this year
- A Summer Nights campaign was conducted over a 3-month period which included partnership working with other agencies to provide diversionary activity for young people
- Introduction of Safer Schools Programme which means every school has a dedicated police officer or police community support officer
- •Nine vehicles used for anti-social driving have been seized by the police in the Darlington area
- Operation Bombay a dedicated team set up to protect elderly and vulnerable residents from bogus officials
- Operation Nimrod -10 operations carried out, 159 arrests made, 101 years in prison sentences have been handed out with more to come and £135,000 worth of drugs seized.
- Improved working with our partners has provided better education and intervention programmes in relation to drug and alcohol abuse
- Durham City's Best Bar None Scheme was voted the best in the UK
- Violent crime and sexual offences are down by 10% and we have one of the highest detection rates in the country for rape.
- •People living in Co Durham and Darlington were 11% less likely to be a victim of house burglary

National Issues - What We've Been Doing!

Each year the Home Secretary sets out the national priorities for the police service.

In 2009-2010 the priorities were themed around

- increasing public confidence,
- improving capability and capacity to combat serious and organised crime,
- tackling terrorism and violent extremism
- •increasing efficiency and productivity across the whole Police Service.

Key achievements include:

Those living in our area are the 5th most confident in the country that we are dealing with the issues that matter to them

Value of
confiscation
orders reached
£665,000 – these
assets have been
removed from
organised crime
groups

Prevention of a suspected terrorist group in County Durham

Durham
Constabulary
spected
prist group
County

Durham
Constabulary
made savings of
£2.5 million in
2009-2010

What Matters Most in 2010 - 2011?

We value your views and throughout the year we consult with people who live, work and visit County Durham and Darlington through a variety of forums and media. This consultation helps us to shape our priorities and operational activity each year. For 2010-2011 you have told us there are three areas which you would like us to concentrate upon:

- tackle anti-social behaviour.
- reduce the harm to communities caused by the effects of alcohol and drug abuse, and
- protect vulnerable people from harm such as abuse, injury or assault.

We have defined action plans to deliver against each of these priorities and the work will include:

- Reducing alcohol related domestic abuse, sexual offending and violence in the night time economy
 Influencing attitudes towards safe and sensible drinking watch out for Operation Cocktail!
 Continuing Operation Nimrod to close down open drug markets
- Putting Multi Agency Action
 Plans in place to address antisocial behaviour
 Consulting and engaging with
 you so that we understand
 your issues and you know
 what action we will take
 Continuing to work through
 our Neighbourhood Teams to
 provide diversionary activity
 for young people
- Reducing repeat victimisation
 Targeting activity to break the cycle of abuse for perpetrators and victims
 Making it easier for victims to engage with us and report abuse

Local People Have Confidence in Their Police

People living in the Durham Constabulary area are the fifth most confident nationally, that their police and local councils are tackling issues that matter to them. This question is asked as part of the British Crime Survey.

Mr Peter Thompson, Chair of Durham Police Authority said "I am delighted with the outcome of the survey results, which demonstrates that the residents of County Durham and Darlington value the efforts of Durham Constabulary and Durham Police Authority in delivering efficient and effective policing in our communities".

Durham Constabulary has been given the target of ensuring that 63.3% of our residents feel confident in the policing service they receive by March 2012.

We are one of the top performing forces in the country and are well positioned to achieve this, with the latest survey results showing that we have achieved 56% to date. Chief Constable Jon Stoddart said "County Durham and Darlington has always been a safe place to live and it is reassuring to hear that most of our residents confirm that fact. Improving upon the level of confidence in our service delivery is very important to us so we will continue to listen to our communities and, in partnership with the local councils, tackle those issues which matter most."

