

FORCE LEADERSHIP GROUP
MINUTES OF MEETING
HELD ON 14TH MAY 2019

OPEN SESSION

4/19 .1

ATTENDANCE

Mrs J Farrell	Deputy Chief Constable
Mr G Ridley	Assistant Chief Officer
Ch. Supt. J Spraggon	Business Innovation and Development
T/Ch. Supt. A Green	Safeguarding Neighbourhood
T/Supt R Allen	Safeguarding Neighbourhood
T/Ch. Supt J Ward	Crime, Justice & Response
D/Supt K Weir	Crime, Justice & Response
T/Supt C Clarke	Crime, Justice & Response
Mrs S Urwin	Crime, Justice & Response
Supt U Cuzzo	Crime, Justice & Response
Supt. V Fuller	Professional Standards & Legal Services
Mr S Mooney	Professional Standards & Legal Services
Supt C Williamson	CDSOU
Mrs G Routledge	Tasking & Co-ordination
Supt M Bird	Tasking & Co-ordination
Ch Insp M Kirtley	Tasking & Co-ordination
Mrs A Gardiner	Tasking & Co-ordination
Ms H Bryan	Tasking & Co-ordination
Mr I Gulliver	Support Services
Mrs C Jackson	Support Services
PC K Wilson	Federation
Mr R Collins	Unison

Also present were:-

Mr Tom Haye	National Lead CSCV Programme
PC J Settrey	Crime & Response
Mrs J O'Neill	Crime & Response
Mr J Jackson	Crime & Response

APOLOGIES FOR ABSENCE

Mr M Barton	Chief Constable
Mr D Orford	Assistant Chief Constable

Supt C Curtis	Safeguarding Neighbourhood
Supt D Ashton	Safeguarding Neighbourhood
Supt J Blackwell	Business Innovation and Development
Ms J Edgar	Business Innovation and Development
Mrs A Armstrong	Crime, Justice & Response
Mr T Kearney	Tasking & Co-ordination
Ms X Tait	Evolve, Director of Legal
Mrs J Clewlow	Support Services
Mrs S Keveney	Support Services
Mrs M March	Support Services
Sgt A Jackson	Federation
Mr R Hogg	OPCVC
Mr S White	OPCVC
Mr J Carling	OPCVC
S/CO Checksfield	Special Constabulary
Canon A Gatrill	Force Chaplain

4/19.2

MINUTES OF MEETING HELD ON 1ST APRIL 2019

The minutes previously circulated were accepted as a true record.

ACTION

Standing item

4/19.3

STRATEGIC COMMAND COURSE

Mrs Routledge gave a presentation sharing her experience, reflection and success following her recent attendance at the Strategic Command Course.

As part of the discussions reference was made to the processes for uploading CCTV and whether they can be streamlined. The opportunities around Sentriesys need to also be considered.

ACTION

Ch Supt Spraggon/D/Supt Weir to progress.

4/19.4

CYBER SPECIALS AND VOLUNTEERS

Mr Tom Haye gave a presentation on the CSCV programme which is funded by the home office and will be rolled out to all forces. There will be a regional roll out to the North East forces – Northumbria, Cleveland and Durham. The programme aims to give forces access to specialist skills which will assist in bringing solutions to cyber challenges.

A skills audit will be carried out of volunteers and staff/officers which will form a database available to the regional forces.

Recruitment of specialists is expected to take place during May. Training will be provided as necessary.

ACTION

Discharged

4/19.5

PLAN ON A PAGE/PERFORMANCE UPDATE/HEAT MAP ASSESSMENT/KEY PERFORMANCE QUESTIONS

Following feedback at the last FLG the plan on a page has been revised and is now available for reference on the intranet.

Supt Bird gave an update on performance as follows:-

Satisfaction – no significant changes to satisfaction levels. The work of the Total Victim Care project and workstreams are ongoing to improve victim satisfaction. The user survey has been amended, with the first results due to be received July/August 2019.

Community resolution – Outcome 22 which caters for diversionary activity has been created and widely publicised via briefings.

Confidence – British Crime Survey – results to December 2018 have been received, showing no significant changes to performance scores however there are changes with national comparisons.

Domestic Abuse – incidents and arrest rates stable. Increasing trend of crime recording.

Missing From Home – fluctuating. Additional support has been provided to manage incidents. Following discussions debrief data is to be included in future performance information.

ACTION

Supt Bird/Mrs Routledge

CSE – fluctuating. Intelligence officers are now embedded into the Erase team.

Repeat victims – stable

All crime – rolling 12 month average 5% increase, predicted 2% increase at the end of the year. Remain top quartile for all offence types.

Crime desk operating procedures have been changed to focus on HMIC audit and ensure better use of outcomes.

OCG's – information regarding legitimisation to be included in the performance data.

ACTION

Supt Bird/Mrs Routledge

Staff survey – the second part of the staff survey has been circulated and supervisors are to be encouraged to complete to ensure meaningful data can be captured.

Heat Map

Effective service provision has now been included in the heat map. Value For Money has been changed from amber to green

A leadership day is scheduled to take place on 2nd July 2019, invites will be sent out by the end of the week.

ACTION

Standing item

4/19.6 **OFFENDER MANAGEMENT PRESENTATION**

D/Supt Weir gave a presentation regarding offender management and check point which aims to reduce reoffending and improve life chances.

ACTION

Discharged

4/19.7 **CAR PARKING AT HQ**

4/19.8 **EXCEPTION REPORTING**

There were no items reported.

ACTION

Standing item

4/19.9 **TEAM BRIEF DURHAM**

The following were identified as team brief items:-

- Staff Survey
- Checkpoint
- Car Parking

ACTION

Standing item

4/19.10 **DATE AND TIME OF NEXT MEETING**

The next FLG meeting will be held on Tuesday 11th June 2019 at 9 a.m. Items for the agenda to be forwarded to the Strategic Manager by no later than 31st May 2019.