



Altogether Better Policing

Hoax Calls Costs Lives



A hoax or wasted 999 call:

- Can cost someone else's life
- Diverts us resources from where we are most needed
- Uses valuable emergency services time.



Only...

use 999 when it is a genuine emergency immediate assistance is required, for example if a crime is in progress, if someone's life's at risk, a serious road crash or a significant fire.



Do not...

use 999 if, for instance, you don't have any credit on your phone, the incident happened some time ago or you don't know the non-emergency number.



If it's not an emergency, ring

0345 60 60 365



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