

## Bug 15

Summary:	The hyperlink of "broad range of programs and services" does not link to the expected page					
Product:	De Anza website	Reporter:	Hsinjung Chan <bluespink1982@gmail.com>			
Component:	"academicsupport" dir	Assignee:	Web Team QA <qa@saturn.deanza.edu>			
Status:	VERIFIED FIXED					
Severity:	normal	CC:	bluespink1982@gmail.com			
Priority:	---					
Version:	unspecified					
Hardware:	All					
OS:	All					
URL:	http://www.deanza.edu/academicsupport/					
Time tracking:	Orig.	Est.	Actual	Hours	Hours Worked	Hours Left %Complete Gain
	0.0	0.0	0.0	0.0	0	0.0

Hsinjung Chan 2016-04-07 10:58:18 PDT

Description

1. Go to <http://www.deanza.edu/academicsupport/>.
2. Go to the first paragraph under the title "Academic Support and Student Success Programs."
3. Click on "broad range of programs and services."

EXPECTED BEHAVIOR:

A link to <http://energymanagement.deanza.edu/studentservices/guide.html> should be provided.

ACTUAL BEHAVIOR:

The url links back to the page itself <http://www.deanza.edu/academicsupport/>.

Mary Ann May-Pumphrey 2016-04-11 11:37:56 PDT

Comment 1

I am not positive that the URL in the EXPECTED BEHAVIOR is correct--probably but not definitely. However, the link should certainly go somewhere rather than just reloading the page it's on!

Well-written bug. Passing on to the Web Team.

Web Team QA 2016-04-11 13:08:48 PDT

Comment 2

The Web Team will determine whether to change the link or remove it.

Web Team QA 2016-04-12 11:10:58 PDT

Comment 3

Circular link removed, the phrase is now just plain text.

<http://www.deanza.edu/academicsupport/index.html>

# Bug 69

**Summary:** Zip code field in the profile update accepts non-numeric characters  
**Product:** ResumeSmarts **Reporter:** Hsinjung Chan <bluespink1982@gmail.com>  
**Component:** Miscellaneous **Assignee:** Marie Taylor Harper  
<marie.taylor.harper@me.com>  
**Status:** IN\_PROGRESS  
---  
**Severity:** major  
**Priority:** ---  
**Version:** unspecified  
**Hardware:** Macintosh  
**OS:** Mac OS  
**URL:** https://resumesmarts.com/  
**Time tracking:**

Orig.	Est.	Actual	Hours	Hours Worked	Hours Left	%Complete	Gain
0.0	0.0	0.0	0.0	0.0	0	0.0	

  
**Attachments:** The zip code field accepts non-numeric characters

[Hsinjung Chan](#) 2016-04-12 10:47:39 PDT

[Description](#)

Created [attachment 39](#) [\[details\]](#)

The zip code field accepts non-numeric characters

1. Go to <https://resumesmarts.com/>.
2. Log in your account.
3. Click on the preferences icon (setting icon) next to the door icon at the upper right corner.
4. Click on the green edit button.
5. Enter "Cupertino" in the City field, "CA" in the State field, and "testBug" in the Zip/Postal Code field.
6. Enter your email in the Confirm Email field.
7. Click on the green update button.

**EXPECTED BEHAVIOR:**

The Zip/Postal Code field should not accept non-numeric characters. A warning message should give specifications on this field.

**ACTUAL BEHAVIOR:**

The non-numeric characters are accepted in the zip code field and a message showing "Profile Updated" appears at the bottom of the page.

The bug has been tested on Mac OS 10.10.5: Safari Version 9.1 (10601.5.17.4), Firefox 45.0.1, and Chrome Version 49.0.2623.110 (64-bit).

[Mary Ann May-Pumphrey](#) 2016-04-18 19:35:13 PDT

[Comment 1](#)

Very well-written and great photo too! Handing off to Marie from ResumeSmarts....

[Marie Taylor Harper](#) 2016-05-08 16:02:07 PDT

[Comment 2](#)

Hi Hsinjung,

We have reviewed this issue. This field is for Zip Codes AND Postal Codes. Zip Codes are always \d{5}(-\d{4})+ format but Postal Codes vary greatly from country to country and we do not want to limit the values that the individual can enter. We realize that due to the fact that we do not allow the user to enter a Country may have resulted in this conclusion. We will be adding in a Country field as well so the user can specify their Country as well.

This issue is currently being worked on.

Status update in two weeks.

Thank you,  
marie

## Bug 78

Summary:	404 Page not found for the link of "California History Center"								
Product:	De Anza website	Reporter: Hsinjung Chan <bluespink1982@gmail.com>							
Component:	"community" dir	Assignee: Web Team QA <qa@saturn.deanza.edu>							
Status:	VERIFIED FIXED								
Severity:	major	CC: fifi2dz@gmail.com, maypumphreymaryann@fhda.edu							
Priority:	---								
Version:	unspecified								
Hardware:	Macintosh								
OS:	Mac OS								
URL:	http://www.deanza.edu/community								
Time tracking:	Orig.	Est.	Actual	Hours	Hours	Hours	Left	%Complete	Gain
	0.0	0.0		0.0		0.0	0		0.0
Attachments:	Dead Link Checker Reports on "Community" dir Error 404 Page Not Found for California History Center								

Hsinjung Chan 2016-04-13 22:56:53 PDT

Description

Created [attachment 47 \[details\]](#)

Dead Link Checker Reports on "Community" dir

1. Go to <http://www.deanza.edu/community/>.
2. Go to the right hand side where the section with the title "Take a class in the California History Center" is.
3. Click on the hyperlink "California History Center" under the title and picture.

EXPECTED BEHAVIOR:

A page of California History Center should be opened.

ACTUAL BEHAVIOR:

The link (<http://www.deanza.edu/califhistory/spring2015.html>) is taking the user to a page with an "Page not found!" message.

The bug has been tested on Mac OS 10.10.5: Safari Version 9.1 (10601.5.17.4),

Firefox 45.0.1, and Chrome Version 49.0.2623.110 (64-bit).

**Mary Ann May-Pumphrey** 2016-04-18 19:44:58 PDT

**Comment 1**

Hsinjung: This is a very well-written bug and a good catch! I would like to encourage you to take the next step on some of these bugs and provide a suggested fix. This can save time for the devs and sometimes make a difference in how soon a fix will be visible.

In this case, I did a Google search for "deanza history center," went to the top hit, and saw a link entitled "Spring 2016 Course Listings." After clicking on that link, I landed on this page, which is an exact match for the broken link except for the "6" instead of "5" in the year:

<https://www.deanza.edu/califhistory/spring2016.html>

So, I think it's safe to say that the broken link should be changed to the one above.

That said, this one is NOT in an owned page (/califhistory). How about you send an email to the page owner and ask him to fix the problem? You can update this bug with a Comment when you contact him and again, if/when you hear back.

**Hsinjung Chan** 2016-04-19 00:55:06 PDT

**Comment 2**

Mary Ann:

Thanks for finding a perfect match for the broken link! But I have a question before contacting the page owner of /califhistory. By comparing the url (<https://www.deanza.edu/califhistory/spring2016.html>) you found and the broken one (<https://www.deanza.edu/califhistory/spring2015.html>), we can say that the current bug was resulted from a wrong url of the hyperlink "California History Center" in the /community page. I wonder if this is a bug that the page owner of /community can fix by simply correcting the url.

As for /califhistory, do you want me to contact the owner for fixing the link that ends with "spring2015.html"?

**Mary Ann May-Pumphrey** 2016-04-19 14:48:27 PDT

**Comment 3**

Hsinjung: You are so right! The bug is in /community, not in /califhistory. I got confused by the wrong value in the URL field. Remember to always specify the URL of the page containing the bug in that field, not the URL that is broken. (Of course, I \*could\* have been paying more attention too!)

Web Team: The desired fix here is to change this URL...

<http://www.deanza.edu/califhistory/spring2015.html>

to this URL...

<http://www.deanza.edu/califhistory/spring2016.html>

in this page...

<http://www.deanza.edu/community/>

**Web Team QA** 2016-04-19 15:05:11 PDT

**Comment 4**

The "California History Center" link on

<http://www.deanza.edu/community/index.html>

has been updated to point to

<http://www.deanza.edu/califhistory/spring2016.html> .

**Hsinjung Chan** 2016-04-19 15:12:57 PDT

[Comment 5](#)

Created [attachment 66](#) [\[details\]](#)

Error 404 Page Not Found for California History Center

Mary Ann:

Thanks for the reminder of "specifying the URL of the page containing the bug in that field, not the URL that is broken." I was confused in the beginning.

Web Team:

Thanks for fixing the problem so quickly!

**Mary Ann May-Pumphrey** 2016-04-20 10:33:49 PDT

[Comment 6](#)

\*\*\* ~~Bug 87~~ has been marked as a duplicate of this bug. \*\*\*

## Bug 104

Summary:	The content of "Recommended Practices" in "What You Get" of Resume Customizer is missing						
Product:	ResumeSmarts	Reporter:	Hsinjung Chan <bluespink1982@gmail.com>				
Component:	Resume Customizer	Assignee:	Marie Taylor Harper <marie.taylor.harper@me.com>				
Status:	CONFIRMED ---						
Severity:	major						
Priority:	---						
Version:	unspecified						
Hardware:	Macintosh						
OS:	Mac OS						
URL:	https://resumesmarts.com/						
Time tracking:	Orig.	Est.	Actual	Hours	Hours Worked	Hours Left	%Complete Gain
	0.0	0.0	0.0	0.0	0	0.0	
Attachments:	"Resume Customizer's Best Practices" shows no content						

**Hsinjung Chan** 2016-04-20 22:53:46 PDT

[Description](#)

Created [attachment 72](#) [\[details\]](#)

"Resume Customizer's Best Practices" shows no content

1. Go to <https://resumesmarts.com/>.
2. Log in your account.
3. Click on "Resume Customizer to get started" at the bottom of the page or the left green circle icon (Resume Customizer) between My Team and My World.
4. Click on the leftmost button "What You Get" at the bottom.
5. Click on the third hyperlink "Recommended Practices."

EXPECTED BEHAVIOR:

The page should show the content of some recommended practices.

ACTUAL BEHAVIOR:

The page shows nothing but one line of message: "Resume Customizer's Best

Practices."

p.s. The hyperlink "Under the Hood" has the same issue.

[Mary Ann May-Pumphrey](#) 2016-04-21 14:22:12 PDT

[Comment 1](#)

Good catch, Hsinjung! However, that "p.s." is likely to get overlooked. I think it would have been better to have done one of two things:

--Omitted the "p.s." part and simply filed a second bug.

--Omitted the "p.s." part and expanded both the Summary and Description to cover both very similar, geographically-close bugs.

[Hsinjung Chan](#) 2016-04-21 16:59:19 PDT

[Comment 2](#)

Mary Ann:

Thanks for your suggestion! You're right! "p.s." seems unnecessary here. I'd file another bug for it.

[Marie Taylor Harper](#) 2016-05-08 18:20:01 PDT

[Comment 3](#)

Hi Hsinjung,

Currently most of the documentation with the exception of the Introduction are placeholders currently and under development.

We do not have ETA for update and it is currently in progress.

Thank you,  
marie

## Bug [106](#)

<b>Summary:</b>	The preferences icon is not responding immediately all the time					
<b>Product:</b>	ResumeSmarts	<b>Reporter:</b>	Hsinjung Chan <bluespink1982@gmail.com>			
<b>Component:</b>	Miscellaneous	<b>Assignee:</b>	Marie Taylor Harper <marie.taylor.harper@me.com>			
<b>Status:</b>	VERIFIED FIXED					
<b>Severity:</b>	major					
<b>Priority:</b>	---					
<b>Version:</b>	unspecified					
<b>Hardware:</b>	Macintosh					
<b>OS:</b>	Mac OS					
<b>URL:</b>	https://resumesmarts.com/					
<b>Time tracking:</b>	<b>Orig.</b>	<b>Est.</b>	<b>Actual</b>	<b>Hours</b>	<b>Hours</b>	<b>Hours</b>
	0.0	0.0	0.0	0.0	0	0.0
<b>Attachments:</b>	The preferences icon is not responding instantly all the time					

[Hsinjung Chan](#) 2016-04-21 10:57:48 PDT

[Description](#)

Created [attachment 73](#) [\[details\]](#)

The preferences icon is not responding instantly all the time

1. Go to <https://resumesmarts.com/>.
2. Log in your account.
3. Click on the left green circle icon (Resume Customizer) between My Team and My World.
4. Move the cursor to the upper-right corner and click on the preferences icon next to the door icon.

**EXPECTED BEHAVIOR:**

The overlay page for editing personal info, password, and invitation email is expected to show up.

**ACTUAL BEHAVIOR:**

The preferences icon is not responding by showing the editing page instantly. Instead, the editing page is not shown until the user closes the current overlay page.

The bug has been tested on Mac OS 10.10.5: Safari Version 9.1 (10601.5.17.4), Firefox 45.0.1, and Chrome Version 49.0.2623.110 (64-bit).

p.s. However, clicking on the door icon to log out always works whatever the current overlay page is.

**[Mary Ann May-Pumphrey](#) 2016-04-21 14:24:49 PDT**

**[Comment 1](#)**

Very good catch! And well-written too!

**[Marie Taylor Harper](#) 2016-05-08 18:44:47 PDT**

**[Comment 2](#)**

Hi Hsinjung,

Thank you for bring this to our attention. We did not expect that anyone would click on that gear when opening the apps within ResumeSmarts. Our expectation was that the user would only click on that when the apps are closed but we will make modifications to account for this issue.

BTW, when you do click on that gear and you "minimize" the app slider, you will see the Preferences open underneath.

ETA: Update in 2 weeks.

Thank you,  
marie

**[Marie Taylor Harper](#) 2016-05-11 23:39:12 PDT**

**[Comment 3](#)**

Hi Hsinjung,

We have provided a fix for this issue. Can you please test again and confirm whether the fix has resolved the issue you reported?

Thank you,  
marie

**[Hsinjung Chan](#) 2016-05-12 10:53:31 PDT**

**[Comment 4](#)**

Hi Marie,

Thanks for fixing the bug! It's gone because the preferences icon on the upper-right corner is gone when the user enters the Resume Customizer page. While this is not the way I expected that the bug would be fixed in the beginning, I think the solution did make the bug disappear, which works for me.

Thanks,  
Hsinjung

**Marie Taylor Harper** 2016-05-12 18:15:03 PDT

**Comment 5**

Thank you Hsinjung :)

I am glad our decision of how to handle this issue. We decided to hide that Preferences icon/button because it is specific to the main page of ResumeSmarts and each of the apps has its own Preferences icon/button and we felt that would be a much better solution to avoid confusion.

Thank you again!  
-marie