Bug 15

Summary:	The hyperlink of "broad range of programs and services" does not link to the expected page
Product:	De Anza website
Component:	"academicsupport" dir
Status:	VERIFIED FIXED
Severity:	normal
Priority:	---
Version:	unspecified
Hardware:	All
OS:	All
URL:	http://www.deanza.edu/academicsupport/

Reporter:	Hsinjung Chan <bluespink1982@gmail.com>
Assignee:	Web Team QA <qa@saturn.deanza.edu>
CC:	bluespink1982@gmail.com

Time tracking:

Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
0.0	0.0	0.0	0.0	0	0.0

Hsinjung Chan   **2016-04-07 10:58:18 PDT**   **Description**

1. Go to http://www.deanza.edu/academicsupport/.

2. Go to the first paragraph under the title "Academic Support and Student Success Programs."

3. Click on "broad range of programs and services."

EXPECTED BEHAVIOR:
A link to http://energymanagement.deanza.edu/studentservices/guide.html should be provided.

ACTUAL BEHAVIOR:
The url links back to the page itself http://www.deanza.edu/academicsupport/.

Mary Ann May-Pumphrey   **2016-04-11 11:37:56 PDT**   **Comment 1**

I am not positive that the URL in the EXPECTED BEHAVIOR is correct--probably but not definitely. However, the link should certainly go somewhere rather than just reloading the page it's on!

Well-written bug. Passing on to the Web Team.

Web Team QA   **2016-04-11 13:08:48 PDT**   **Comment 2**

The Web Team will determine whether to change the link or remove it.

Web Team QA   **2016-04-12 11:10:58 PDT**   **Comment 3**

Circular link removed, the phrase is now just plain text.

http://www.deanza.edu/academicsupport/index.html

Bug 69

Summary:	Zip code field in the profile update accepts non-numeric characters		
Product:	ResumeSmarts	**Reporter:**	Hsinjung Chan <bluespink1982@gmail.com>
Component:	Miscellaneous	**Assignee:**	Marie Taylor Harper <marie.taylor.harper@me.com>
Status:	IN_PROGRESS ---		
Severity:	major		
Priority:	---		
Version:	unspecified		
Hardware:	Macintosh		
OS:	Mac OS		
URL:	https://resumesmarts.com/		

Time tracking:	**Orig. Est.**	**Actual Hours**	**Hours Worked**	**Hours Left**	**%Complete**	**Gain**
	0.0	0.0	0.0	0.0	0	0.0

Attachments: The zip code field accepts non-numeric characters

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Hsinjung Chan   **2016-04-12 10:47:39 PDT**   **Description**

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Created attachment 39 [details]
The zip code field accepts non-numeric characters

1. Go to https://resumesmarts.com/.

2. Log in your account.

3. Click on the preferences icon (setting icon) next to the door icon at the upper
right corner.

4. Click on the green edit button.

5. Enter "Cupertino" in the City field, "CA" in the State field, and "testBug" in
the Zip/Postal Code field.

6. Enter your email in the Confirm Email field.

7. Click on the green update button.

EXPECTED BEHAVIOR:
The Zip/Postal Code field should not accept non-numeric characters. A warning
message should give specifications on this field.

ACTUAL BEHAVIOR:
The non-numeric characters are accepted in the zip code field and a message
showing "Profile Updated" appears at the bottom of the page.

The bug has been tested on Mac OS 10.10.5: Safari Version 9.1 (10601.5.17.4),
Firefox 45.0.1, and Chrome Version 49.0.2623.110 (64-bit).
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Mary Ann May-Pumphrey   **2016-04-18 19:35:13 PDT**   **Comment 1**

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Very well-written and great photo too! Handing off to Marie from ResumeSmarts....
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Marie Taylor Harper   **2016-05-08 16:02:07 PDT**   **Comment 2**

```
Hi Hsinjung,
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We have reviewed this issue. This field is for Zip Codes AND Postal Codes. Zip
Codes are always \d{5}(-\d{4})+ format but Postal Codes vary greatly from country
to country and we do not want to limit the values that the individual can enter.
We realize that due to the fact that we do not allow the user to enter a Country
may have resulted in this conclusion. We will be adding in a Country field as
well so the user can specify their Country as well.

This issue is currently being worked on.

Status update in two weeks.

Thank you,
marie

Bug 71

Summary:	Capitalization of the first picture's caption title is inconsistent with other pictures		
Product:	NSHSF	**Reporter:**	Hsinjung Chan <bluespink1982@gmail.com>
Component:	Miscellaneous	**Assignee:**	Mary Ann May-Pumphrey <maypumphreymaryann@fhda.edu>
Status:	RESOLVED FIXED		
Severity:	minor		
Priority:	---		
Version:	unspecified		
Hardware:	Macintosh		
OS:	Mac OS		
URL:	http://nshsf.org/		

Time tracking:	**Orig. Est.**	**Actual Hours**	**Hours Worked**	**Hours Left**	**%Complete**	**Gain**
	0.0	0.0	0.0	0.0	0	0.0

Attachments: The capitalization of the first picture is inconsistent with other caption titles

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Hsinjung Chan   **2016-04-12 12:45:06 PDT**   **Description**

Created attachment 42 [details]
The capitalization of the first picture is inconsistent with other caption titles

1. Go to http://nshsf.org/.

2. Under the picture slideshow, hover the cursor over the first dot icon.

3. Click on the icon.

4. Move the cursor over the picture to stop the slideshow from playing.

EXPECTED BEHAVIOR:
The first letter of each content word in the caption title should be capitalized:
"Oldest Extant High School Building in the State of Nebraska"

ACTUAL BEHAVIOR:
The caption "Oldest extant high school building in the State of Nebraska" is
inconsistent with other caption titles for not capitalizing all the first letters
of content words.

Mary Ann May-Pumphrey   2016-04-18 19:36:52 PDT   Comment 1

Haha! I saw this problem when I fixed the same issue with a different photo in
that slider set, but figured I'd wait to see if some student found this one. Good
for you!

Hsinjung Chan   2016-04-18 23:13:43 PDT   Comment 2

Actually I found two photos having the same issue in the slideshow, but remembered
we were taught to file separate bugs even for the same problem, so I filed bug<24>
and this one.

Mary Ann May-Pumphrey   2016-05-21 18:58:09 PDT   Comment 3

Touché! I switched from the normal "slider" on the home page to a new 04/30/16
Annual Meeting slider right after the meeting. But I'll be switching back again at
some point this summer, so I went ahead and made the fix, even though you won't be
able to see it for awhile.

Hsinjung Chan   2016-05-25 21:00:01 PDT   Comment 4

Does it mean that I won't be able to verify the fixed status for a while?

Mary Ann May-Pumphrey   2016-05-25 22:29:56 PDT   Comment 5

(In reply to Hsinjung Chan from comment #4)
> Does it mean that I won't be able to verify the fixed status for a while?

Right. It's still fine to submit this bug for your Bugzilla assignment if you want.

Bug 78

Summary:	404 Page not found for the link of "California History Center"		
Product:	De Anza website	**Reporter:**	Hsinjung Chan <bluespink1982@gmail.com>
Component:	"community" dir	**Assignee:**	Web Team QA <qa@saturn.deanza.edu>
Status:	VERIFIED FIXED		
Severity:	major	**CC:**	fifi2dz@gmail.com, maypumphreymaryann@fhda.edu
Priority:	---		
Version:	unspecified		
Hardware:	Macintosh		
OS:	Mac OS		
URL:	http://www.deanza.edu/community		

Time tracking:

Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
0.0	0.0	0.0	0.0	0	0.0

Attachments: Dead Link Checker Reports on "Community" dir
Error 404 Page Not Found for California History Center

Hsinjung Chan   2016-04-13 22:56:53 PDT   **Description**

Created attachment 47 [details]
Dead Link Checker Reports on "Community" dir

1. Go to http://www.deanza.edu/community/.

2. Go to the right hand side where the section with the title "Take a class in the
California History Center" is.

3. Click on the hyperlink "California History Center" under the title and picture.

EXPECTED BEHAVIOR:
A page of California History Center should be opened.

ACTUAL BEHAVIOR:
The link (http://www.deanza.edu/califhistory/spring2015.html) is taking the user
to a page with an "Page not found!" message.

The bug has been tested on Mac OS 10.10.5: Safari Version 9.1 (10601.5.17.4),
Firefox 45.0.1, and Chrome Version 49.0.2623.110 (64-bit).

Mary Ann May-Pumphrey   2016-04-18 19:44:58 PDT   **Comment 1**

Hsinjung: This is a very well-written bug and a good catch! I would like to
encourage you to take the next step on some of these bugs and provide a suggested
fix. This can save time for the devs and sometimes make a difference in how soon a
fix will be visible.

In this case, I did a Google search for "deanza history center," went to the top
hit, and saw a link entitled "Spring 2016 Course Listings." After clicking on that
link, I landed on this page, which is an exact match for the broken link except
for the "6" instead of "5" in the year:

https://www.deanza.edu/califhistory/spring2016.html

So, I think it's safe to say that the broken link should be changed to the one
above.

That said, this one is NOT in an owned page (/califhistory). How about you send an
email to the page owner and ask him to fix the problem? You can update this bug
with a Comment when you contact him and again, if/when you hear back.

Hsinjung Chan   2016-04-19 00:55:06 PDT   **Comment 2**

Mary Ann:
Thanks for finding a perfect match for the broken link! But I have a question
before contacting the page owner of /califhistory. By comparing the url
(https://www.deanza.edu/califhistory/spring2016.html) you found and the broken one
(https://www.deanza.edu/califhistory/spring2015.html), we can say that the
current bug was resulted from a wrong url of the hyperlink "California History
Center" in the /community page. I wonder if this is a bug that the page owner of
/community can fix by simply correcting the url.

As for /califhistory, do you want me to contact the owner for fixing the link that
ends with "spring2015.html"?

Mary Ann May-Pumphrey   2016-04-19 14:48:27 PDT   **Comment 3**

Hsinjung: You are so right! The bug is in /community, not in /califhistory. I got
confused by the wrong value in the URL field. Remember to always specify the URL
of the page containing the bug in that field, not the URL that is broken. (Of
course, I *could* have been paying more attention too!)

Web Team: The desired fix here is to change this URL...

http://www.deanza.edu/califhistory/spring2015.html

to this URL...

http://www.deanza.edu/califhistory/spring2016.html

in this page...

http://www.deanza.edu/community/

Web Team QA   **2016-04-19 15:05:11 PDT**

The "California History Center" link on

http://www.deanza.edu/community/index.html

has been updated to point to

http://www.deanza.edu/califhistory/spring2016.html .

Hsinjung Chan   **2016-04-19 15:12:57 PDT**

Created attachment 66 [details]
Error 404 Page Not Found for California History Center

Mary Ann:
Thanks for the reminder of "specifying the URL of the page containing the bug in
that field, not the URL that is broken." I was confused in the beginning.

Web Team:
Thanks for fixing the problem so quickly!

Mary Ann May-Pumphrey   **2016-04-20 10:33:49 PDT**

*** ~~Bug 87~~ has been marked as a duplicate of this bug. ***

Bug 106

Summary:	The preferences icon is not responding immediately all the time
Product:	ResumeSmarts **Reporter:** Hsinjung Chan <bluespink1982@gmail.com>
Component:	Miscellaneous **Assignee:** Marie Taylor Harper <marie.taylor.harper@me.com>
Status:	VERIFIED FIXED
Severity:	major
Priority:	---
Version:	unspecified
Hardware:	Macintosh
OS:	Mac OS
URL:	https://resumesmarts.com/

Time tracking:	Orig. Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
	0.0	0.0	0.0	0.0	0	0.0

Attachments: The preferences icon is not responding instantly all the time

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Hsinjung Chan   **2016-04-21 10:57:48 PDT**   Description

Created attachment 73 [details]
The preferences icon is not responding instantly all the time

1. Go to https://resumesmarts.com/.
2. Log in your account.
3. Click on the left green circle icon (Resume Customizer) between My Team and My World.
4. Move the cursor to the upper-right corner and click on the preferences icon next to the door icon.

EXPECTED BEHAVIOR:
The overlay page for editing personal info, password, and invitation email is expected to show up.

ACTUAL BEHAVIOR:
The preferences icon is not responding by showing the editing page instantly. Instead, the editing page is not shown until the user closes the current overlay page.

The bug has been tested on Mac OS 10.10.5: Safari Version 9.1 (10601.5.17.4), Firefox 45.0.1, and Chrome Version 49.0.2623.110 (64-bit).

p.s. However, clicking on the door icon to log out always works whatever the current overlay page is.

Mary Ann May-Pumphrey   **2016-04-21 14:24:49 PDT**   Comment 1

Very good catch! And well-written too!

Marie Taylor Harper   **2016-05-08 18:44:47 PDT**   Comment 2

Hi Hsinjung,

Thank you for bring this to our attention. We did not expect that anyone would click on that gear when opening the apps within ResumeSmarts. Our expectation was that the user would only click on that when the apps are closed but we will make modifications to account for this issue.

BTW, when you do click on that gear and you "minimize" the app slider, you will see the Preferences open underneath.

ETA: Update in 2 weeks.

Thank you,
marie

Marie Taylor Harper   **2016-05-11 23:39:12 PDT**   Comment 3

Hi Hsinjung,

We have provided a fix for this issue. Can you please test again and confirm
whether the fix has resolved the issue you reported?

Thank you,
marie

Hsinjung Chan   **2016-05-12 10:53:31 PDT**   Comment 4

Hi Marie,

Thanks for fixing the bug! It's gone because the preferences icon on the
upper-right corner is gone when the user enters the Resume Customizer page. While
this is not the way I expected that the bug would be fixed in the beginning, I
think the solution did make the bug disappear, which works for me.

Thanks,
Hsinjung

Marie Taylor Harper   **2016-05-12 18:15:03 PDT**   Comment 5

Thank you Hsinjung :)

I am glad our decision of how to handle this issue. We decided to hide that
Preferences icon/button because it is specific to the main page of ResumeSmarts
and each of the apps has its own Preferences icon/button and we felt that would be
a much better solution to avoid confusion.

Thank you again!
-marie