Bug 78

Summary:	404 Page not found for the link of "California History Center"		
Product:	De Anza website	**Reporter:**	Hsinjung Chan <bluespink1982@gmail.com>
Component:	"community" dir	**Assignee:**	Web Team QA <qa@saturn.deanza.edu>
Status:	VERIFIED FIXED		
Severity:	major	**CC:**	fifi2dz@gmail.com, maypumphreymaryann@fhda.edu
Priority:	---		
Version:	unspecified		
Hardware:	Macintosh		
OS:	Mac OS		
URL:	http://www.deanza.edu/community		

Time tracking:	**Orig. Est.**	**Actual Hours**	**Hours Worked**	**Hours Left**	**%Complete**	**Gain**
	0.0	0.0	0.0	0.0	0	0.0

Attachments:	Dead Link Checker Reports on "Community" dir
	Error 404 Page Not Found for California History Center

Hsinjung Chan   2016-04-13 22:56:53 PDT   **Description**

Created ~~attachment 47 [details]~~
Dead Link Checker Reports on "Community" dir

1. Go to http://www.deanza.edu/community/.

2. Go to the right hand side where the section with the title "Take a class in the California History Center" is.

3. Click on the hyperlink "California History Center" under the title and picture.

EXPECTED BEHAVIOR:
A page of California History Center should be opened.

ACTUAL BEHAVIOR:
The link (http://www.deanza.edu/califhistory/spring2015.html) is taking the user to a page with an "Page not found!" message.

The bug has been tested on Mac OS 10.10.5: Safari Version 9.1 (10601.5.17.4), Firefox 45.0.1, and Chrome Version 49.0.2623.110 (64-bit).

Mary Ann May-Pumphrey   2016-04-18 19:44:58 PDT   **Comment 1**

Hsinjung: This is a very well-written bug and a good catch! I would like to encourage you to take the next step on some of these bugs and provide a suggested fix. This can save time for the devs and sometimes make a difference in how soon a fix will be visible.

In this case, I did a Google search for "deanza history center," went to the top hit, and saw a link entitled "Spring 2016 Course Listings." After clicking on that link, I landed on this page, which is an exact match for the broken link except for the "6" instead of "5" in the year:

https://www.deanza.edu/califhistory/spring2016.html

So, I think it's safe to say that the broken link should be changed to the one above.

That said, this one is NOT in an owned page (/califhistory). How about you send an email to the page owner and ask him to fix the problem? You can update this bug with a Comment when you contact him and again, if/when you hear back.

Hsinjung Chan   **2016-04-19 00:55:06 PDT**   <u>**Comment 2**</u>

Mary Ann:
Thanks for finding a perfect match for the broken link! But I have a question before contacting the page owner of /califhistory. By comparing the url (<u>https://www.deanza.edu/califhistory/spring2016.html</u>) you found and the broken one (<u>https://www.deanza.edu/califhistory/spring2015.htmll</u>), we can say that the current bug was resulted from a wrong url of the hyperlink "California History Center" in the /community page. I wonder if this is a bug that the page owner of /community can fix by simply correcting the url.

As for /califhistory, do you want me to contact the owner for fixing the link that ends with "spring2015.html"?

Mary Ann May-Pumphrey   **2016-04-19 14:48:27 PDT**   <u>**Comment 3**</u>

Hsinjung: You are so right! The bug is in /community, not in /califhistory. I got confused by the wrong value in the URL field. Remember to always specify the URL of the page containing the bug in that field, not the URL that is broken. (Of course, I *could* have been paying more attention too!)

Web Team: The desired fix here is to change this URL...

<u>http://www.deanza.edu/califhistory/spring2015.html</u>

to this URL...

<u>http://www.deanza.edu/califhistory/spring2016.html</u>

in this page...

<u>http://www.deanza.edu/community/</u>

Web Team QA   **2016-04-19 15:05:11 PDT**   <u>**Comment 4**</u>

The "California History Center" link on

<u>http://www.deanza.edu/community/index.html</u>

has been updated to point to

<u>http://www.deanza.edu/califhistory/spring2016.html</u> .

Hsinjung Chan   **2016-04-19 15:12:57 PDT**   <u>**Comment 5**</u>

Created <u>attachment 66</u> <u>[details]</u>
Error 404 Page Not Found for California History Center

Mary Ann:
Thanks for the reminder of "specifying the URL of the page containing the bug in that field, not the URL that is broken." I was confused in the beginning.

Web Team:
Thanks for fixing the problem so quickly!

Mary Ann May-Pumphrey   **2016-04-20 10:33:49 PDT**

*** Bug 87 has been marked as a duplicate of this bug. ***