



User Guide

In Admin panel you need to enable this module under

store > configuration > Bluethink > Faq

There are few options to enable/disable link on top navigation, menu bar and footer link There is also option to use seo friendly url for faq module

The screenshot shows the 'Configuration' page in the Bluethink Admin Panel. The left sidebar contains a menu with icons and labels for various sections: DASHBOARD, SALES, SELLER, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, STORES, SYSTEM, FIND PARTNERS & EXTENSIONS, and BLUETHINK. The main content area is titled 'Configuration' and includes a search icon, a notification bell with '1', and a user profile 'admin'. Below the title bar, there is a 'Scope' dropdown set to 'Default Config' and a 'Save Config' button. A yellow message bar states 'You saved the configuration.' The configuration is organized into a sidebar menu on the left with categories: GENERAL, BLUETHINK, CATALOG, SECURITY, CUSTOMERS, SALES, SERVICES, and ADVANCED. The 'BLUETHINK' category is expanded, showing the 'Faq' module. The 'General Configuration' for the 'Faq' module is displayed, featuring five settings, each with a dropdown menu: 'Module Enable' (Yes), 'Show On Top Link' (No), 'Show On Menu Link' (Yes), 'Show On Footer Link' (Yes), and 'SEO Friendly URL' (Yes). Each dropdown menu has a small '(global)' label below the text.

Setting	Value
Module Enable (global)	Yes
Show On Top Link (global)	No
Show On Menu Link (global)	Yes
Show On Footer Link (global)	Yes
SEO Friendly URL (global)	Yes

In Admin Panel admin user can add/edit/delete/enable/disable new faq's category

Bluethink

DASHBOARD

SALES

SELLER

CATALOG

CUSTOMERS

MARKETING

CONTENT

REPORTS

STORES

SYSTEM

FIND PARTNERS & EXTENSIONS

BLUETHINK

Manage Faqs

Manage Faq Category

5 records found

20 per page

1 of 1

Name	Status	Created Date	Updated On	Action
Service	Active	2022-11-28 00:00:00	2022-11-29 14:43:45	Edit
t	Active	2022-11-29 07:51:56	2022-11-29 14:44:02	Edit
	Active	2022-11-29 07:52:00	2022-11-29 14:44:15	Edit
	Active	2022-11-28 00:00:00	2022-11-29 14:44:32	Edit
tion	Active	2022-11-29 11:16:20	2022-11-29 14:44:50	Edit

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Magento ver. 2.4.5

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Admin user can add/edit/delete/enable/disable new faq under selected category

Bluethink

DASHBOARD

SALES

SELLER

CATALOG

CUSTOMERS

MARKETING

CONTENT

REPORTS

STORES

SYSTEM

FIND PARTNERS & EXTENSIONS

BLUETHINK

Manage Faqs

Manage Faq Category

9 records found

20 per page

1 of 1

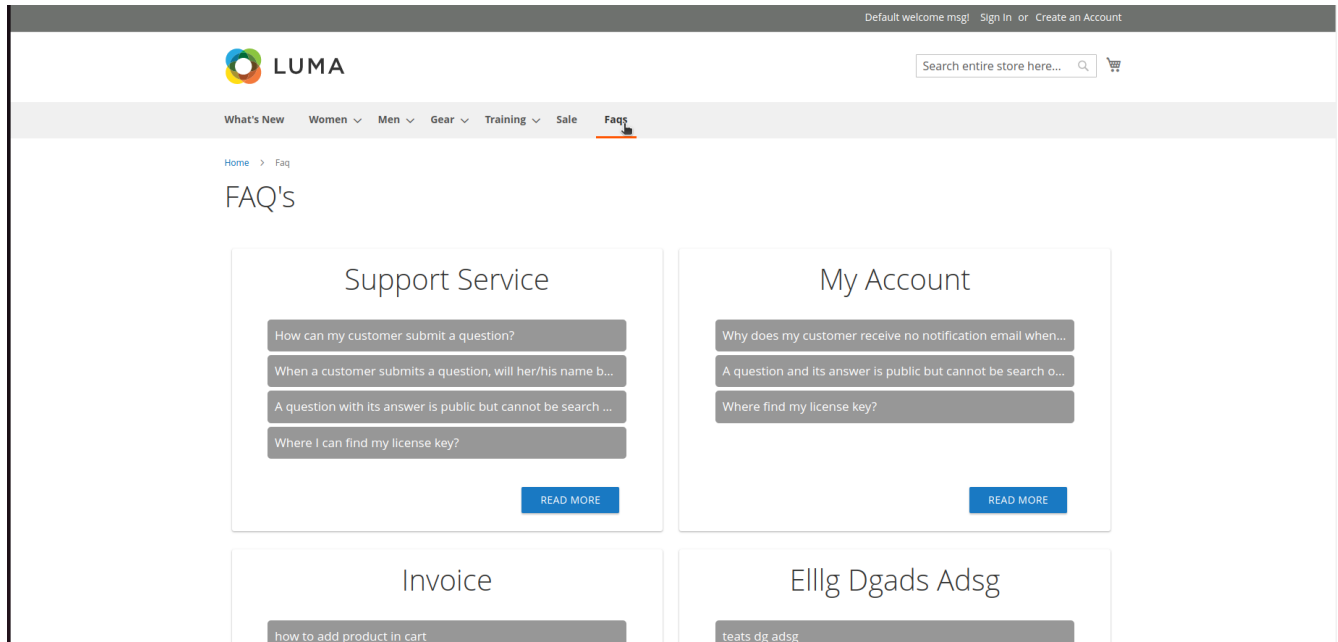
	Category	Status	Created Date	Updated On	Action
omer submit a question?	Support Service	Active	2022-11-25 00:00:00	2022-12-01 07:15:49	Edit
r submits a question, will her/his name be hidden if the question is hidden?	Support Service	Active	2022-11-25 09:19:56	2022-12-01 07:08:41	Edit
ts answer is public but cannot be search on the FAQ homepage. Why?	Support Service	Active	2022-11-29 04:04:44	2022-12-01 07:08:44	Edit
my license key?	Support Service	Active	2022-11-29 00:00:00	2022-12-01 07:08:47	Edit
ow up on the product page when it is set as public,	Support Service	Inactive	2022-11-29 00:00:00	2022-12-01 07:08:50	Edit
ustomer receive no notification email when the answer is already public?	My Account	Active	2022-11-29 11:16:34	2022-12-01 07:08:53	Edit
s answer is public but cannot be search on the FAQ homepage. Why?	My Account	Active	2022-11-29 11:43:44	2022-12-01 07:15:06	Edit
icense key?	My Account	Active	2022-11-29 11:43:49	2022-12-01 07:15:10	Edit
duct in cart	Invoice	Active	2022-11-29 11:43:57	2022-12-01 07:09:52	Edit

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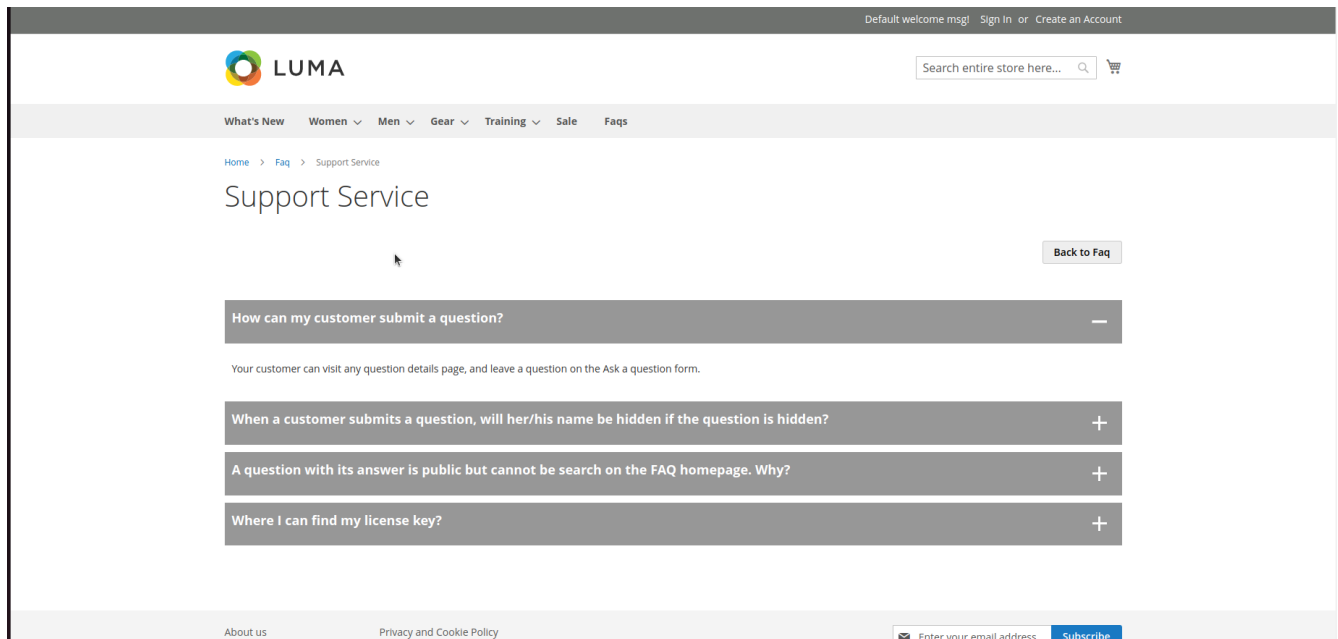
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On frontend you are able to see faq page on `{{baseUrl}}/faq` and enabled link



Faq Category page



Faq detail page

