Release Notes: Credo AI v17.0

Date: 04-03-25

What's New

Custom Metadata Fields Support Multi-Select

- Admin users can create custom fields that accept multiple selections from predefined lists, enabling more comprehensive and flexible metadata collection tailored to your unique requirements.
- **Note:** Triggers & Actions do not yet support setting values for multi-select fields as an action; this support is expected to be shipped in Credo AI v17.1, which has a target release date of April 9.

Final Risk Classification Alerts

- Users will now see *only* alerts in the Governance Plan for the "winning" risk classification that has been triggered for a given Use Case—i.e. they will not see alerts for lower risk classifications that were triggered for a Use Case if a higher risk classification was triggered and then applied to the Use Case.

Policy Packs

- **SR 11-7 Policy Pack:** We have made a Policy Pack aligned with SR 11-7 available via the Credo AI Governance Center.
- **EU Digital Services Act Policy Pack:** We have made a Policy Pack aligned with the requirements of the EU's Digital Services Act available via the Credo AI Governance Center.
- **Singapore AI Verify Model Governance Framework Policy Pack:** We have made a Policy Pack aligned with the AI Verify model governance framework available via the Credo AI Governance Center.
- **Utah SB149:** We have made a Policy Pack aligned with the requirements of Utah's SB149 AI bill available via the Credo AI Governance Center.

Bug Fixes

- **Evidence Deactivation:** Resolved a critical bug where updating one questionnaire would deactivate evidence associated with other questionnaires in the same use case.
- **Policy Pack Audit Logs:** Audit logs are now re-introduced on the Compliance screen of the Use Case.
- **Incorrect “Draft” Label:** Fixed a misleading UI issue where all questionnaires incorrectly displayed a "Draft" label regardless of their actual publication status. The interface now accurately shows whether a questionnaire is in draft or published state.
- **‘Value’ Field Error:** Fixed an issue where users couldn't add a use case if the 'Value' field was left empty after being initially populated. The 'Add' button now remains active when the 'Value' field is empty, allowing users to successfully create use cases without this optional information.
- **Custom Risk Scenario Description:** Fixed an issue where entering longer descriptions when creating custom risk scenarios caused errors in the risk tab of use cases. Users can now add detailed multi-line descriptions to risk scenarios without experiencing validation errors.

Release Notes: Credo AI v16.2

Date: 03-26-25

What’s New

Filter Use Case Registry by Reviewer

- We updated the Use Case Registry view and introduced an **option to filter by Reviewer name(s)**. This will allow platform users to quickly view Use Cases assigned to one or more Reviewers, and also identify Use Cases that do not have a Reviewer assigned. Platform users can leverage this information for quickly reaching out to Reviewers for follow-ups or for decisions on assigning, re-assigning Reviewers to Use Cases.

Customizable 'Help' link

- Platform Admins can now **customize the UI' Help' link to point to a custom page. You c**an now create a customer page with AI Governance information, guidelines and contact information specific to your company and point your platform users to this page via the 'Help' link.

Batching Due Date reminder emails

- You will now receive a **consolidated list of Due Date reminders**, making it more efficient to monitor and response to these reminders. We will batch multiple Due Date reminders in a single email at an approximate frequency of once a day.

User Permissions Update for Better UX

- Platform Users will now be able to **upgrade Use Case linked questionnaires** on their own as new versions of these questionnaires become available.

Only Admins can Delete Use Cases

- We added more granular control over who can delete Use Cases. When the entitlement is enabled, only **Admins** can delete Use Cases, regardless of ownership. **Non-Admins** (Experts, Users) **cannot** delete Use Cases — even if they are the original creators.

Bug Fixes

- **Long Help Link Error:** We fixed an issue where the `/api/v2/credoai/tenant_info` endpoint would crash with a 500 error when a `help_link` URL longer than 255 characters was submitted. The API now properly validates the length of the `help_link` field and returns a clear 400 error if the limit is exceeded (`"URL too long"`).
- **Help URL:** We fixed an issue where the Help URL field in the Settings > Information tab accepted any text and incorrectly appended it to the base URL, resulting in broken links.

- **Trigger and Action Internal Server Error:** We resolved an issue that caused an "Internal Server Error" message to appear when setting an automation on a Date-type custom field in the Governance Center. This has now been fixed, and triggered actions for Date fields can be added successfully without errors.
- **Evidence Types Conflict with Published Questionnaire:** We resolved a bug where changing the evidence type of a question in a published questionnaire caused validation issues for previously answered questions. Previously, if a question was answered with a **text** response and later updated to a **select** type, the original text evidence was still stored and improperly validated against the new select options. Now, incompatible old evidence is now properly cleared or ignored when the evidence type changes. Users can seamlessly provide new responses without running into validation errors.

Release Notes: Credo AI v16.1

Date: 03-19-25

What's New

Reply Visibility & Commenting in Use Cases

- We have fixed an issue where Admins were unable to view or reply to comments within a use case. Previously, clicking "Reply" would either result in an infinite loading state or redirect users to the Use Case Registry page, preventing replies from being seen or added. With this update, replies now load correctly within the thread, and Admins can leave additional responses without issues.

Comment Character Limit

- We have improved the frontend validation for comment length to align with the existing API limit of 3,000 characters. Previously, users could exceed this limit on the frontend, only to encounter an error upon submission.

Risk Classification Description Update Now Reflects Instantly

- We have resolved an issue where edits to risk classification descriptions were not immediately displayed after submission. Previously, users had to manually refresh the page to see their changes. With this fix, updated descriptions now appear instantly upon saving, ensuring a smoother and more responsive editing experience.

Control Comments & Replies Display Issue

- We have resolved a UI issue where comments, replies, and buttons in Compliance Controls of a Policy Pack overlapped or overflowed, making them difficult to read and interact with.
- With this fix, comments and replies are now properly separated, ensuring a clear and accessible display for all users.

Review Counter Now Reflects All Review Types

- We have addressed an issue where the review counter only incremented when a review was marked as "Accepted." Now, the counter updates correctly whenever a reviewer leaves feedback—whether it's a request for changes, a rejection, or an acceptance.
- Additionally, we have updated the counter text back to "X out of X reviewers have signed off" to accurately reflect the existing functionality.

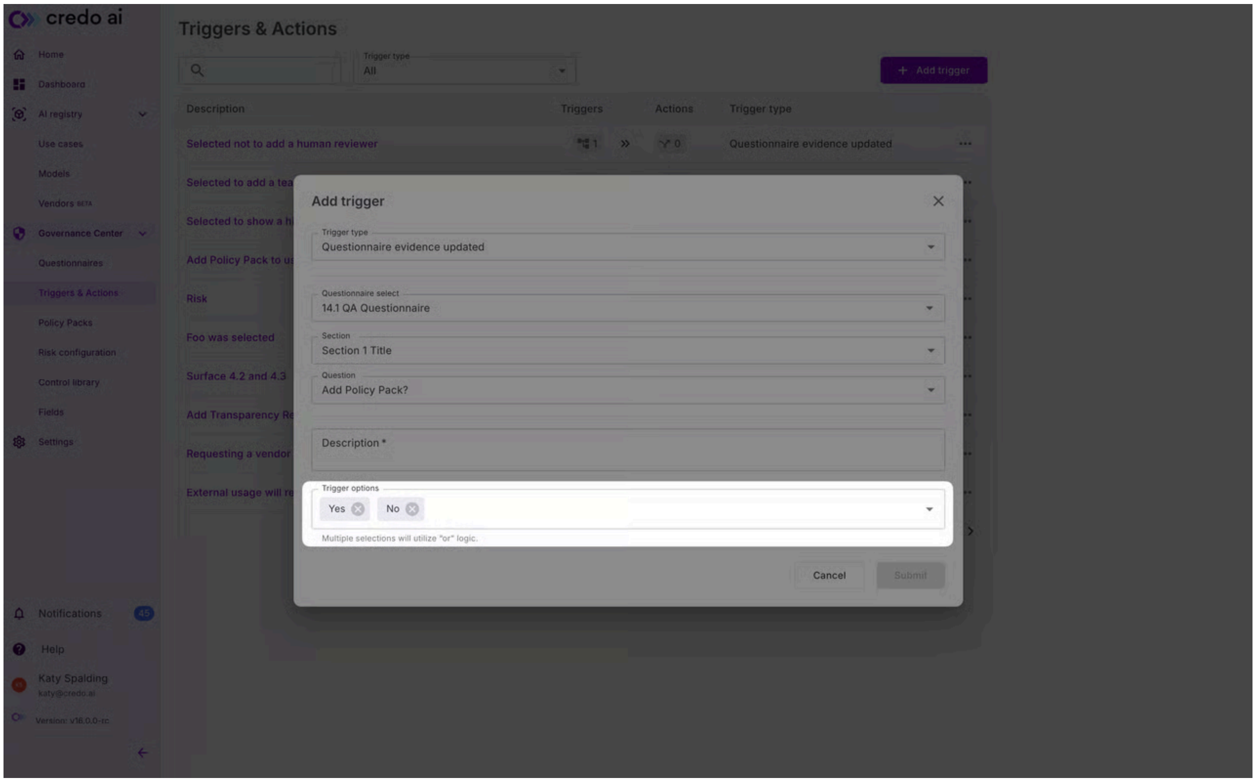
Release Notes: Credo AI v16.0

Date: 03-12-25

What's New

Triggers & Actions

- **OR Triggers Now Available:** When creating Triggers in the Governance Center, users can now select more than one selection to execute a "Trigger". For instance, if Admins would like either answer"Yes" or "Maybe" to the question of "Is PII involved?" to add the Privacy team to a Use Case as a Reviewer, they can now configure their Trigger options to include more than one selection.



AI Registry

- **Each Use Case has a unique, user-friendly ID:** we added a unique, user-friendly ID to each AI Use Case (UC-#). This ID is visible underneath the name from each page of the Use Case. To view this in the AI Registry, select “Use Case #” in the “Columns” menu.
- **Search for Use Cases by Description and ID:** you can now search for Use Cases in the AI Registry by not only name but also description and Use Case ID.

Task Assignment

- **Assign a task to multiple users:** you can now assign a single task, like an intake questionnaire section or a control, to multiple individual users and teams at the same time. Anyone who is assigned a task can mark that task as complete.

Use Case Review

- **Use Case Review Completion:** Reviewers will now be presented with a confirmation dialogue when completing a Use Case Review, showing the number of Reviewers yet to approve the Use Case. Reviewer can accept the message, go ahead and close the Use Case Review. This dialogue will help Reviewers make an informed choice about contacting or waiting for other Reviewers to close their review, or to proceed ahead with the Use Case.

Bug Fixes

- **Typo fixed in Review History page:** we fixed a typo in the empty state of the Review History page.
- **Added spacing to Use Case metadata chips:** we added vertical spacing to the Use Case Overview between metadata field chips in the Use Case Info section.
- **Long Organization names are now properly displayed in the UI:** we updated the UI so that long organization names now properly display instead of getting cut off.
- **Deleting a model now redirects to the Model Registry:** we fixed a bug where users were incorrectly routed back to the Vendor Registry after deleting a model from the Model Registry.
- **Fixed email exception for external users:** we fixed an issue where external users were not receiving emails from Credo AI.
- **Fixed issue with JSON Use Case export:** we fixed an issue that were causing Use Case ID to be left out of the JSON export of all Use Cases.
- **Long comments no longer cut off in UI:** we fixed an issue where long comments in the Review panel were getting cut off. Long comments are now scrollable in the Review Panel. We also have added a 3000 character limit on single comments moving forward.
- **Risk Report now appears on Reports page:** previously, when a user generated a Risk Report, it failed to get stored in the Reports page of the Use Case; now, all previously generated Risk Reports will be available from the Reports page.
- **Unchecked alerts for Triggers & Actions will no longer display:** we fixed a bug where alerts for *all* Triggers & Actions, including ones for which the “show alert” box had been unchecked, were displaying. Now users will only see alerts for Triggers & Actions where “show alert” has been checked.
- **Hidden Risk Scenarios no longer available when adding to a Use Case:** we fixed a bug where hidden risk scenarios were still showing up as options for the user when adding Risk Scenarios to a Use Case Risk Plan.
- **Deleting a single trigger within a multi-trigger is now possible:** we fixed an issue where deleting a single trigger within a multi-trigger caused the entire multi-trigger to be deleted.
- **Admin users can archive controls:** we fixed a bug where admin users were not able to archive controls from the Control Library.

- **Triggered reviewers added to Use Case:** we fixed an issue where sometimes, triggered reviewers were not getting added to Use Cases when submitted for review.
- **User can now download Questionnaire, Risk Report, and Compliance Report:** we fixed an issue where users were getting stuck in an infinite login loop when trying to download a PDF of a Use Case Questionnaire, Risk Report, or Compliance Report.

Release Notes: Credo AI v15.2

Date: 02-18-25

What's New

Bulk Assignment

- **Assign Questionnaire Sections & Controls in Bulk:** you can now assign multiple questionnaire sections and controls at once to a single user or team.

New Metadata Fields

- **"Source" Field Added to Models:** When importing models from model store or stores, users can now set the "source" of every model via API. The Source field will exist on every model record, can only be set via API, and is immutable by the UI. Sort your Model Registry for Source to view which models came from which model stores. Documentation here.
- **"Value" Field Added to Use Cases:** A new default metadata field is available in Credo AI to allow you to track the financial value of each AI Use Case across your organization. This field also enables new charts in the Credo AI dashboard to visualize the total value of your organization's AI Registry. You can hide this field via the "Fields" tab of the Governance Center, like other default metadata fields.

Updated Dashboards

- **New Overview Dashboard:** The Dashboard view has gotten a facelift, with new charts to visualize critical information about your AI Registry and overall AI governance program. This is the first of several dashboard improvements planned to the Credo AI Platform over the next set of releases.

Additional UX Improvements

- **Review UX Updates:** The Review panel in the Use Case view has gotten further updates to make it easier for reviewers to see, add, and respond to comments; and to make it easier to add reviewers and assign due dates to a Use Case review.

Policy Packs

- **Colorado AI Act Policy Packs:** Two new Policy Packs are now available from Credo AI to support compliance to the Colorado AI Act. Contact your Customer Success Manager if you're interested in adding these Packs to your Credo AI tenant.
- **Updated Implementation Guidance for EU AI Act Policy Packs:** The Credo AI-provided EU AI Act Policy Packs have been updated with new implementation guidance to support the latest requirements of the EU AI Act. If you have the EU AI Act Policy Packs available in your tenant, they will update automatically.

Release Notes: Credo AI v15.0

Date: 01-15-25

What's New

Roles & Permissions Updates

- **"Reviewer" Renamed to "Expert":** we renamed the "Reviewer" tenant-level role to "Expert," in an effort to reduce confusion between Use Case reviewers (users who have been assigned to review a Use Case) and the tenant-level role type.
- **Expert-Type Users Cannot Close A Review Unless Owner or Contributor:** we have updated the permissions of Expert-type users, so they can no longer close a Use Case Review for Use Cases that they are *not*

Owners or Contributors on. For Use Cases that Expert-type users are Owners or Contributors on, they can still finalize an open review.

UX & Visual Design Improvements

- **“In Review” Label Added to Use Cases:** you can now easily filter the AI Registry to show Use Cases that are actively in review—just click the “In Review” card at the top of the Registry.
- **Use Case Overview Refresh:** we’ve updated the Use Case Overview to make it easier for users to see critical information about a Use Case, including associated vendors and models, assigned stakeholders, and Use Case metadata.
- **Review UX Improvements:** we’ve replaced the Review page in the Use Case view with a Review panel, which remains open across all pages of the Use Case while a Use Case is in review. We’re making it easier for reviewers to leave comments and feedback from any screen of a Use Case, so they can submit their review in context.
- **Links Open in New Browser Tab:** now, when you click a link from the Credo AI Platform, it will open in a new browser tab, saving your work in Credo AI.
- **“Risk Category” Renamed to “Risk Classification”:** we have renamed the “Risk Category” object to “Risk Classification,” to make it more clear to users that the “Risk Classification” of the Use Case is just that—a classification system.

Vendor & Use Case Questionnaires

- **Custom Vendor Questionnaires:** customize the questionnaires that are applied to Vendors in your Vendor Registry, so you can collect proprietary or organization-specific information on AI vendors.
- **Define Which Questionnaires are “Visible” In Your Tenant:** select which questionnaires should be shown to users as options to select from when they register a new Use Case in Credo AI.

Release Notes: Credo AI v2024.14.4

Date: 01-08-25

What’s New

Reviewer Role Permissions Update

- **Reviewer-type users cannot add themselves as a reviewer on a Use Case:** we updated roles & permissions such that reviewer-type users can’t add themselves as a reviewer on a Use Case that they are an Owner or Contributor on.

Release Notes: Credo AI v2024.14.3

Date: 12-10-24

What’s New

Triggers & Actions Improvements

- **Revert triggered risk classification:** now, when a user changes their selection on an intake question from an answer that triggered risk classification getting applied to the Use Case to an answer that is not a trigger, the risk classification will revert back to whatever the classification was before the selection was made.
- **Default to highest risk classification:** the Use Case risk classification will now default to the highest level that was triggered (i.e. if the risk classification was set to “HIGH” from Question 1 and “LOW” from Question 2, then the risk classification of the Use Case will be “HIGH”).

Attach Supplementary Files

- **Attach supplementary files to text-type intake questions:** users can upload supplementary files to any intake question that expects a text-type answer;
- **Attach supplementary files to text-type controls:** users can upload supplementary files to any control that expects text-type evidence.

Updated Roles & Permissions

- **Reviewer-level users no longer can edit questionnaire sections that they haven’t been assigned:** Reviewer-type users no longer have the ability to edit questionnaires on Use Cases they aren't Owners of, unless they have been assigned that questionnaire section.

- **User-level users no longer can manually add reviewers to review their Use Cases:** User-type users cannot manually add reviewers to their Use Cases; only Reviewer- and Admin-type users can manually add reviewers to Use Cases.

Email Notifications

- **Removed duplicative email notification upon reviewer leaving feedback:** Use Case Owners were receiving two email notifications when a reviewer left feedback on their Use Case; we've removed one of these duplicative email notifications to reduce noise for users.

Release Notes: Credo AI v2024.14.2

Date: 11-14-24

What's New

Revert Triggers & Actions

- **Revert triggered risk scenarios:** now, when a user changes their selection on an intake question from an answer that triggered risk scenarios getting added to the Use Case to an answer that is not a trigger, the triggered risk scenarios will be removed from the Use Case.
- **Revert triggered reviewers:** now, when a user changes their selection on an intake question from an answer that triggered reviewers getting added to the Use Case to an answer that is not a trigger, the triggered reviewers will be removed from the Use Case.

Email Notifications

- **Email notification to Use Case owners goes out when all required questions are complete:** we updated the email notification that goes out to Use Case Owners prompting them to submit their Use Case for review to go out when *all required questions*, instead of *all questions*, are complete in the intake questionnaire.

Release Notes: Credo AI v2024.14.0

Date: 10-30-24 (SaaS)

What's New

Metadata Field Configuration

- **Manage custom metadata fields:** Admins can now create and edit their tenant's custom metadata fields from the Governance Center in a new "Fields" tab.
- **Create "user"-type custom fields:** Admins can now define custom metadata fields that expect a user as the input value (i.e. select a user from a list of Credo AI users).
- **Hide default fields:** Admins can also hide unnecessary default metadata fields from the new "Fields" tab in the Governance Center. Simply click the slider next to the field that you want to hide. Hiding default fields will disable any Credo AI recommendations of relevant risk scenarios and Policy Packs based on that field.
- Read more about metadata field management in the documentation here.

Notifications

- **Notification when Review feedback has been left:** In-app and email notifications are sent to Use Case owners when Reviewers have left feedback on their use case. Feedback is left by Reviewers selecting "Leave Feedback", and then choosing "Sign off", "Request changes" or "Reject".
- **Notification when a final decision has been made on a use case:** Both Owners and Contributors get notified via email when a final decision has been made on their use case. Final decisions are made by Admins selecting "Move to Governance" or "Keep in Intake" at the bottom of the use case.

Intake Questionnaires

- **Define "user"-type intake questions:** Admins can now add questions to their intake questionnaires that expect a user as the input value (i.e. select a user from a list of Credo AI users).

Dashboard Updates

- **Updated Compliance dashboards:** we've updated the compliance charts in the Dashboards view to be clearer, so you can quickly and easily understand how many Use Cases are in compliance with the most frequently used Policy Packs in your tenant.

Release Notes: Credo AI v2024.13.1

This minor release includes several bug fixes and support for the Vendor Portal in self-hosted deployments.

Date: 09-23-24

What's New

Vendor Portal (Self-Hosted)

- **Vendor Portal available for self-hosted Credo AI tenants:** We have made the vendor portal, which has been available for SaaS tenants, available for self-hosted Credo AI tenants. Add vendor users to Credo AI, assign questions and controls to them, and enable them to log into a secure portal where they can provide answers and evidence.

Release Notes: Credo AI v2024.13.0 - Vendor Registry, Reviewer Role, and UX Improvements

Our latest release includes some exciting updates and additions—the Vendor Registry, a new "Reviewer" user role, and UX improvements throughout the platform.

Release Notes: Credo AI v2024.13.0

Date: 09-09-24

What's New

Vendor Registry (Beta Release)

- **Track vendors in a Vendor Registry:** Admin users can add, edit, and view Vendors as a separate entity on the Credo AI Platform in the new Vendor Registry.
- **Approve & reject vendors:** Admins can approve or reject Vendors and have this status surfaced to all Use Cases using this Vendor—so any Use Case that's making use of a rejected vendor is labelled as such and surfaced to the governance team.
- **Associate vendors with Use Cases:** Information about Vendors can be surfaced and referenced when completing Use Case questionnaires.
- **Out-of-the-box Vendor Transparency Reports:** The Credo AI Vendor Registry can come pre-populated with information about common enterprise AI vendors like OpenAI. If you're interested in getting access to this content in your Credo AI tenant, please reach out to your Customer Success Manager.

Role Based Access Control

- **"Reviewer" role added to the Platform** – we've created a new Platform-level role, the Reviewer role, which gives *full visibility* into AI Use Cases that are available in the Credo AI Registry but limited *edit access*. See more information about exactly what this Reviewer role can and cannot do compared to the "Admin" and "User" roles in the documentation here.

User Management

- **Add SSO users via API:** Admins can set up integrations between Credo AI and an external tool to programmatically register SSO users to the Platform via API. For API documentation, please reach out to your Customer Success Manager.

AI Registry

- **Download Use Cases with questionnaire answers via the UI:** Admins can bulk download Use Cases to/from the AI Registry with associated questionnaire information and associated custom fields. The data will be downloaded as a JSON file.

Governance Center

- **Hide or Archive Questionnaires, Policy Packs, and Controls:** Admin users can now archive or hide old custom intake questionnaires, Policy Packs, and controls, which prevents them from getting applied to Use Cases moving forward but still stores a record of these governance assets for auditability.

Notifications

- **Notification Upon Use Case Registration:** Once a use case is registered, its owner will receive an email notification alerting them to their new ownership and guiding them towards their next step: completing the questionnaire.
    - *If use cases are registered via integration and API*, folks can now set the `owner` property in the `use_cases` endpoint. `owner` takes a user id or a team id, as well as `owner_type`, which is either `user` or `team`. When the use case is created, the owner will be set from the API, and that user will receive the notification email. You'll find the new `use_cases` endpoint below under *API Changes and Updates.*

Questionnaires

- **Full Questionnaire Title Exposed in Modal:** When creating a use case from scratch, users can now see the full questionnaire title upon hover-over in the modal.
- **Autocomplete Questionnaire Tasks:** We have removed the "Mark as Complete" button on questionnaire sections. Now, questions will be automatically marked as complete by the system as users work through their questionnaires.
    - On the home screen, users will still see tasks for questionnaire sections not yet complete, but they will no longer see a "Mark as Complete" button next to that task. Once the user selects that task and answers the question, that task will be marked as complete by the system and therefore disappear from their "Open" tasks on their homepage.
- **Assignee Details are Exposed on Questionnaire Section:** Hover over an assignees icon on a questionnaire section to view their full name and team details.

July 2024 - Granular Comments in Reviews, Explanations for AI Assist, and More

Our latest release includes some exciting updates—you can leave comments on individual questions and controls from the Review screen, the Task UX is improved, and we're explaining where AI Assist recommendations come from!

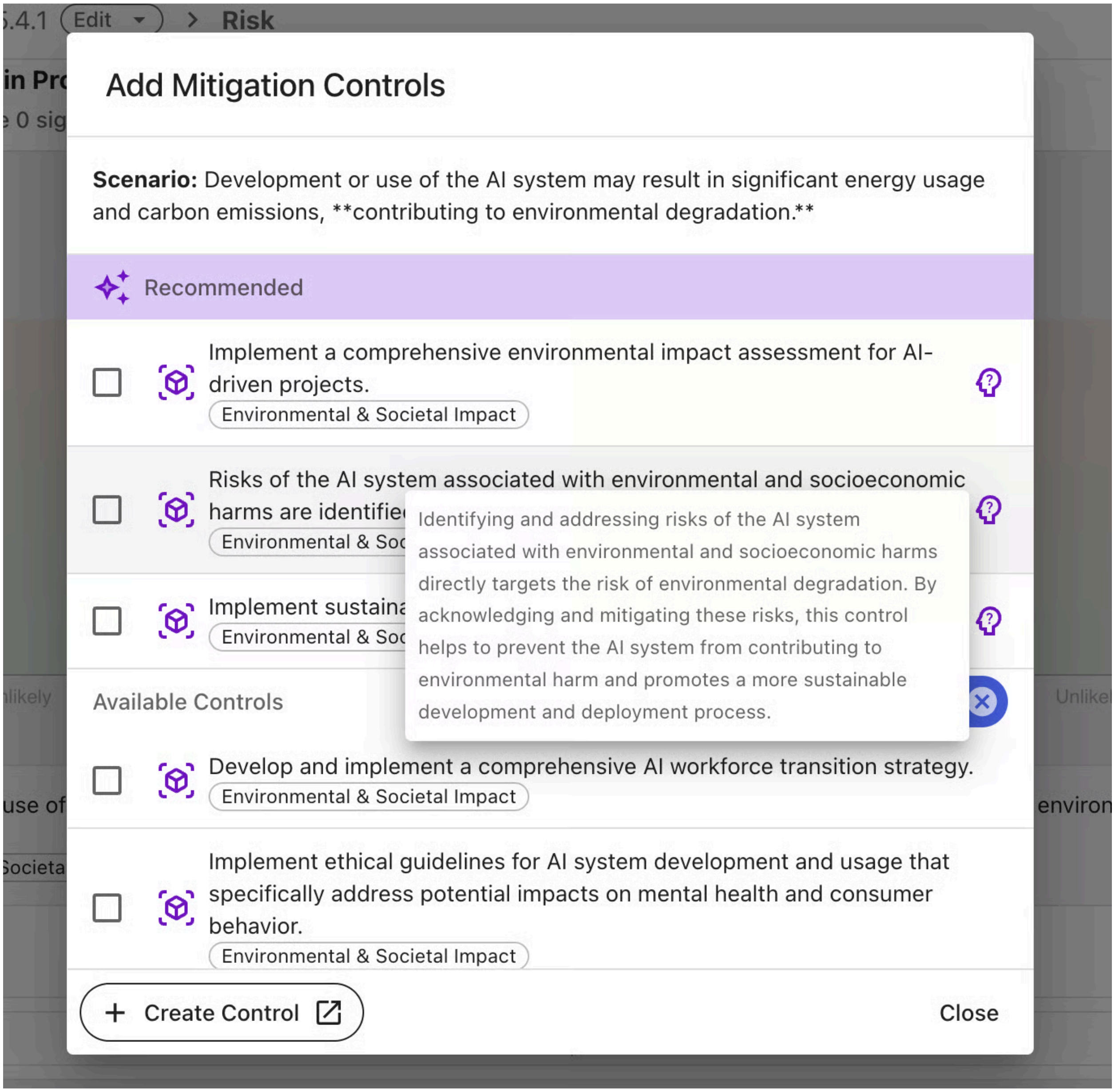
Release Notes: Credo AI v2024.12.0

Granular Commenting in Reviews

- **Comment Directly on Questions and Evidence Requirements** – Once a Review has been opened, users can now comment directly on specific questions and evidence requirements to leave more granular feedback.

Updates to Tasks

- **Selecting a Task Takes Users to the Question** – Now when a user clicks on a question-related task from their Task list on the Homepage, they will get taken to that exact question in the Questionnaire screen of a Use Case.



*Updates to AI Assist**

- **See Explanations for Recommended Risk Scenarios & Controls** – For organizations using AI Assist to power Credo AI's risk scenario and control recommendations, users can now see an explanation for why each recommended risk scenario and control was recommended by AI Assist.
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June 2024 - Multi-Question Triggers, Custom Metadata Fields, Expanded Use Case Names

This release includes the ability to define triggers & actions based on multiple intake questions, support for date-type metadata fields, an expansion of the character limit for Use Case names, and more.

Date: *06-12-24*

What's New

Triggers & Actions

- **Define Multi-Question Triggers** – You can now define triggers based on multiple intake questions, enabling you to have more control over complex intake workflow automation. For example, if your organization defines customer-facing LLM-based applications as "High Risk," you can now define a "High Risk" trigger based on two questions: whether the use case is customer-facing, and whether it uses an LLM. Get there by heading to the Governance Center → Questionnaires.
- **Expanded Support for Setting Custom Metadata Fields via Triggers & Actions -** We're adding support for *date* and *free text* custom metadata fields to be updated by intake questionnaire answers via Triggers & Actions. Now, you can turn intake questions that expect date answers as triggers that define custom date metadata fields, and intake questions that expect free text answers as triggers that define custom free text metadata fields.
- **Reverting Policy Packs & Controls Added to a Use Case via Triggers and Actions -** If a user changes an intake questionnaire answer to a non-triggering answer, the Policy Pack or control that was added to the Use Case by the triggering answer will be removed from that Use Case ***only if*** there hasn't been any evidence uploaded to the controls of that Policy Pack; if there has been evidence uploaded already, the Policy Pack will remain applied to the Use Case.

Custom Metadata Field Date Support

- **Add Date Fields as Custom Metadata** – Previously, custom metadata fields only supported string types. Now, users can explicitly define date fields with a calendar dropdown, ensuring data consistency and accuracy across the product.
    - **Validation and Error Handling:** If a non-ISO 8601 date format is submitted via API, users will receive an error message with guidance on how to correct it.

Expanded Use Case Name

- **Use Case Name Field is Expanded** - We have enhanced the use case naming feature to support longer names, accommodating up to 250 characters.

Local Users vs SSO

- **SSO-enabled orgs cannot add Local users** - For orgs with SSO enabled, local users cannot be added to a tenant. Local users can be added to a tenant if SSO is not enabled.