

O Los Angeles, CA

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**Highly motivated product designer** with 3+ years of experience in visual communication, collaboration, & project management. **Skilled at bridging user research with design thinking methodologies** to craft design solutions that drive business goals. Excited to apply expertise with industry-standard tools to a meaningful mission.

#### **SKILLS-**

- **UX/UI:** User Experience Design, User Interface Design, User Research Methods, Design Patterns, Accessibility
- Design Tools: Figma, Figjam, Adobe Creative Cloud (Photoshop, Illustrator, InDesign, AfterEffects)
- Code: HTML, CSS, JavaScript, Frameworks (CSS and JS)
- Development: Git, GitHub, File Versioning, Visual Studio
- Collaboration Tools: Atlassian, Slack, Miro, Zoom
- Productivity: Google (Docs, Slides, Sheets), MS Office

### **WORK-**

### **Product Designer**

Stealth Mode Startup (Los Angeles, CA)

Nov. 2024 - Present

- MVP-stage startup building a desktop-based productivity app.
- · Planned & conducted user interviews & contextual analysis to validate the problem/opportunity statement.

### Teaching Assistant

Art Center College of Design (Pasadena, CA)

May 2023 - Dec. 2023

- Mentored 20 students in UX design principles & visual communication with feedback in design workshops through each phase of problem definition, brainstorming, iteration, & user testing of concept development.
- Encouraged collaborative development, proactive communication, & dedication to user-focused design to help students **convert design research**, product discovery, & insights into brand-appropriate, **innovative solutions**.
- Replaced outdated content, utilizing motion design in Adobe AfterEffects for an onboarding video, for 120 new students with a focus on project planning & time management.

# **UX Designer**

Mars Inc. Sponsored Studio Project (Pasadena, CA)

May 2023 - Aug. 2023

- · Collaborated in a multi-disciplinary team with graphic designers & industrial designers.
- Led efforts for a strong user focus for a new target audience by **combining qualitative user research (user interviews, contextual inquiry), comparative analysis, & current state assessment** to drive strategic insights & design directions.
- · Designed consumer-facing product design concepts, web/mobile applications, service design, & product strategy.
- Translated focus groups, customer requirements, & use cases through **agile methodologies** to find new opportunities, validate product improvements, & refine concepts utilizing an iterative design process with a strong attention to detail.
- Delivered detailed design guidelines, style guide slide decks, physical prototypes, & mockups/photography.

# Visual & UX Designer

Freelance (Los Angeles, CA)

Mar. 2018 - Apr. 2021

- Utilized heuristics & usability testing to optimize information architecture & refine site maps to create a low-friction experience. Interfaced with engineers to understand and articulate technical requirements. Ensured successful implementation leading to an improvement of time on task & increased conversion rates.
- **Tailored creative solutions** by applying expertise in visual design standards, color theory, & typography. Produced digital design, imagery, style guides, visual identities, & print collateral as needed.

# Manager

BevMo (Los Angeles, CA)

Nov. 2015 - July 2021

- Monitored **performance data analysis (KPIs), customer needs, & industry trends** for data-driven budget decisions in a high-volume beer department, which drove **10%+ yearly sales increases**.
- Employed customer service techniques, such as **open-ended questions**, **honest conversations**, **& creative problem-solving**, to enhance customer satisfaction & boost sales by 35%+ at peak.

# **PROJECTS** -

**UX/UI** Design

Desktop App — Typeface Design (Pasadena, CA)

2023

• Conducted market research to identify Al industry trends & pain points. Sketched wireframes, a user-friendly interface, & process flow diagrams. Conducted A/B testing & surveys to refine insights into a Figma prototype.

# Mobile UI Design

Mobile App — Pseudo-Social Media (Los Angeles, CA)

• Shaped wireframing, card sorting, & user journey map into a **consistent design system, user interactions, microinteractions, storytelling, & high-fidelity clickable prototype** using Adobe Illustrator & Figma.

#### **EDUCATION** -

- Bachelor of Science in Interaction Design Art Center College of Design
- Associate of Science in Graphic Design Santa Monica College

2021 - 2023

2017 - 2020