



Babatunde Abioye

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Personal Information

WEBSITES, PORTFOLIOS, PROFILES

<https://www.linkedin.com/in/bmabioye>

<https://github.com/bmabioye>

<https://bmabioye.me>

PROFESSIONAL SUMMARY

A Google IT Support Specialist, technology enthusiast, an experienced IT professional with more than 7 years of work in various IT-inclined settings helping small businesses improve productivity. A proactive, servant leader that maximizes the efforts of others toward common goals—a process and detail-oriented individual seeking to advance IT career as an expat.

SKILLS

Customer Service & Support
Operating Systems (Windows, Linux, MacOS)
Computer networking [LAN, WLAN, VLAN]
Programming languages [HTML, CSS, JavaScript, PHP, Python] Virtualization
Remote Connections & Cloud Computing
Troubleshooting & Repair
Systems Administration/Configuration
Implementing/managing directory services | Data management
ERP & POS Systems Configuration | CCTV & Intercom Telephony
IT security | Cryptology/encryption | IT Systems/Infrastructure

NATIONALITY DATE OF BIRTH GENDER

Nigeria

27-07-1986

Male

DESIRED POSITION

IT SUPPORT SPECIALIST / HELPDESK

Work Experience

DATES POSITION RESPONSIBILITIES

June 2015 - present

Business Management Specialist [Self-Employ]

- Proffer business solutions for small and medium enterprises.
- Efficiently and friendly support customers in their business needs
- Demonstrated respect, friendliness and willingness to help regularly.

EMPLOYER / ADDRESS BUSINESS

Lovelamp Systems & Consulting Firm / Ibadan – Nigeria
Information Technology | Web Solution | Training

DATES POSITION RESPONSIBILITIES

August 2018 - March 2021

ICT Solution Consultant. [Contract]

- Seamlessly oversaw, managed and coordinated the ICT department
- Procured, managed, and administered computers & other IT infrastructures
- Network monitoring and configuration including routers, VPNs, RDP, etc
- Implement WebApp and integrate solutions into business operations
- Maintained and repaired computers, other IT equipment and tools to sustained uninterrupted operation.

EMPLOYER / ADDRESS TYPE OF BUSINESS

Country Kitchen Ventures / Ibadan – Nigeria
Hospitality | Restaurant | Retail



DATES
POSITION
RESPONSIBILITIES

August 2017 - March 2020

System Administrator [Contract]

- Setup local and live web-server for WebApp deployment
- Managed and configured remote connection
- Configured Google virtual machines
- Setup, deployed digital Ocean droplets

EMPLOYER / ADDRESS
TYPE OF BUSINESS

XPL Developers / Ibadan – Nigeria
Blockchain | Web Development | ICT

DATES
POSITION
RESPONSIBILITIES

August 2013 - March 2015 [Full-time]

Customer Care Representative / Supervisor

- Actively listened to customers' requests, confirming full understanding before addressing concerns
- Prepare a variety of different written communications, reports and documents to ensure smooth operations
- Carried out day-to-day duties accurately and efficiently

EMPLOYER / ADDRESS
TYPE OF BUSINESS

MTN Nigeria Trade Partner / Oshogbo – Nigeria
Mobile Operation | Customer Service | Retail | Telecoms

Education and Training

DATES
QUALIFICATION AWARDED
PRINCIPAL STUDIES

2021

Google IT Support

IT Security | Operating Systems | Computer Networking
System Administration and Infrastructure Services
Technical Support Fundamentals

INSTITUTION

Coursera / Google

DATES
QUALIFICATION AWARDED
PRINCIPAL STUDIES

2013

Customer Care Training

Customer Service | Mobile Devices Troubleshooting
Mobile Device Configuration | Help Desk | Retail

INSTITUTION

MTN Service Centre, Ibadan

DATES
QUALIFICATION AWARDED
PRINCIPAL STUDIES

2011

Bachelor of Technology | Mathematics & Computer Science

Computer Architecture, Algorithm, Software Design, AI, DBMS

INSTITUTION

Federal University of Technology, Minna - Nigeria

Skills and Competences

LANGUAGE SPOKEN
OTHER LANGUAGE(S)

English [Fluent]

Yoruba [Native], Arabic[Hesitant], Mandarin[Beginner]

Certifications

SOCIAL SKILLS AND COMPETENCES

Comptia A+ Certification

Google IT Support Certificate

Accomplishments

DATE
PROJECT
USE CASE

2018

Use Microsoft Excel to build a loan management application
Community Effort