BRENT MAC

SALESFORCE CONSULTANT



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Denver, CO 💡



SALESFORCE CONSULTANT **N**EURAFLASH

TECHNICAL SKILLS

MS Office Professional Suite, Lucid chart, Salesforce, Tableau, Oracle BI, Siebel CRM, HTML/CSS, SQL, Model-View-Controller frameworks

SALESFORCE CERTIFICATIONS

Einstein Analytics & Discovery Consultant Salesforce Administrator Salesforce Advanced Administrator Salesforce Community Cloud Consultant Salesforce CPQ Specialist Salesforce Field Service Lightning Salesforce Platform App Builder Salesforce Platform Developer I Salesforce Sales Cloud Consultant Salesforce Service Cloud Consultant Salesforce Sharing & Visibility Designer

INDUSTRY EXPERIENCE

Railroad/Transportation: IT Analyst Hospitality: Restaurant Supervisor Non-Profit: Big Brothers Big Sisters Mentor Non-Profit: MENTOR Colorado

ACADEMIC QUALIFICATIONS

University of Nebraska (Omaha) Dual Degree Program • 3.9/4.0 GPA BS Management Information Systems BS Business Administration (Marketing)

ABET Accreditation (IS&T) Systems Development Certificate

AACSB Accreditation (CBA) Top 10 Percentile in CBA Major Field Test Neuraflash Salesforce Lightning Consultant, specializing in CPQ and Quote-to-Cash implementations. Additional three years prior experience in the Railroad/Transportation industry as a Revenue and Information Management Analyst. My current role focuses on streamlining client business process through custom SaaS solutions with Salesforce implementations. These implementations leverage the use of Salesforce declarative functionality and Agile methodology.

KEY EXPERIENCES

Salesforce Experience

- o Completed 90-day Bluewolf Agile Business Executive Foundations Program specializing in Consultative, Project Management, and Salesforce Configuration skills
- o 510 Trailhead Badges completed, including 14 Superbadges
- o 11 Salesforce Certifications
- o Platform Interest: Configure, Price, Quote (CPQ), Einstein Analytics
- o Relevant Project Experience:
 - 3 Proof of Concept Orgs/MVP solutions
 - 6 Enterprise Salesforce implementations
 - Client Business Process Reviews for Requirements and KPIs
- Developing Functional Spec documentation for client orgs

Professional Experiences

o Neuraflash (Denver, CO) Sep. 2019 - Current

Role: Salesforce Lightning Consultant

Duties: Salesforce Implementation - CPQ Team/Specialization

o Bluewolf, an IBM Company (Denver, CO): Jan. 2018 - Sep. 2019 Roles: Business Analyst, Consultant (05/2019 – Current) Duties: Salesforce Implementation via Agile methodology Achievements: Q2 2019 Managers Choice Award

o Union Pacific Railroad (Omaha, NE): Jan. 2015 - Dec. 2017 Roles: Revenue & Information Management: PT Intern, IT Analyst Duties: Troubleshoot & Research IT solutions for Sales Department Achievements: 2 'Extra Mile' awards

Previous Leadership Experience

- o Big Brothers Big Sisters: Mentor (2015 Current)
- o UNO Student Government: Executive Treasurer (2016/17)
- o Miracle Network Dance Marathon (UNO): VP of Finance (2017)
- o Union Pacific Interns-4-Interns (ERG): Philanthropy Chair (2016)
- o Pi Kappa Alpha Fraternity Chapter Treasurer (2015/16)