

# **Week 4: Week 4 Troubleshooting Focus**

## **Learn**

- 1 ■ Review Linux and Kubernetes internals for this failure domain

## **Break**

- 1 ■ Introduce a controlled failure in the lab

## **Investigate**

- 1 ■ Identify failure domain and validate root cause

## **Fix**

- 1 ■ Apply smallest viable fix

## **Reflect**

- 1 ■ Document lesson and prevention strategy

# **Postmortem Worksheet**

**Incident Summary**

**Impact**

**Detection**

**Root Cause**

**Contributing Factors**

**Resolution**

**Time to Recovery**

**Prevention / Guardrails**

**Key Lesson**

