

Week 4: Week 4 Troubleshooting Focus

Learn

- 1 ■ Review Linux and Kubernetes internals for this failure domain

Break

- 1 ■ Introduce a controlled failure in the lab

Investigate

- 1 ■ Identify failure domain and validate root cause

Fix

- 1 ■ Apply smallest viable fix

Reflect

- 1 ■ Document lesson and prevention strategy

Postmortem Worksheet

Incident Summary

Impact

Detection

Root Cause

Contributing Factors

Resolution

Time to Recovery

Prevention / Guardrails

Key Lesson

