Requesting an IBM Cloud Promo Code
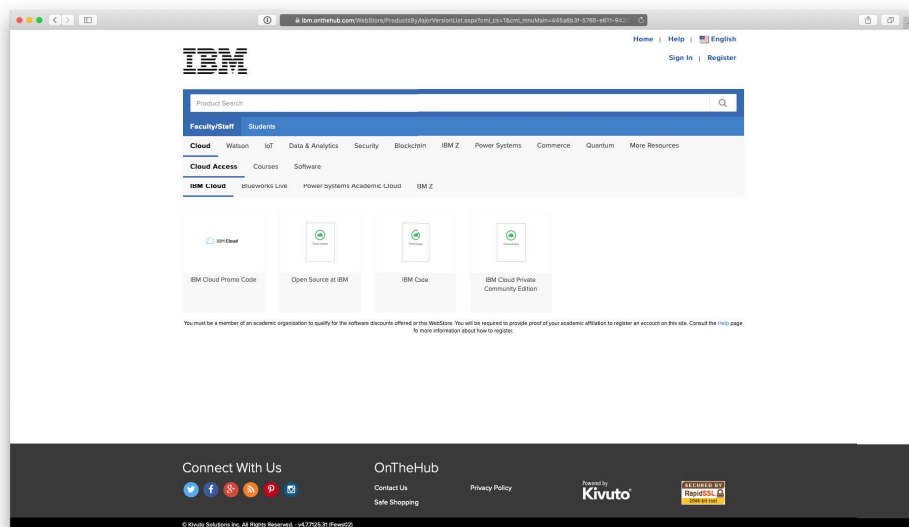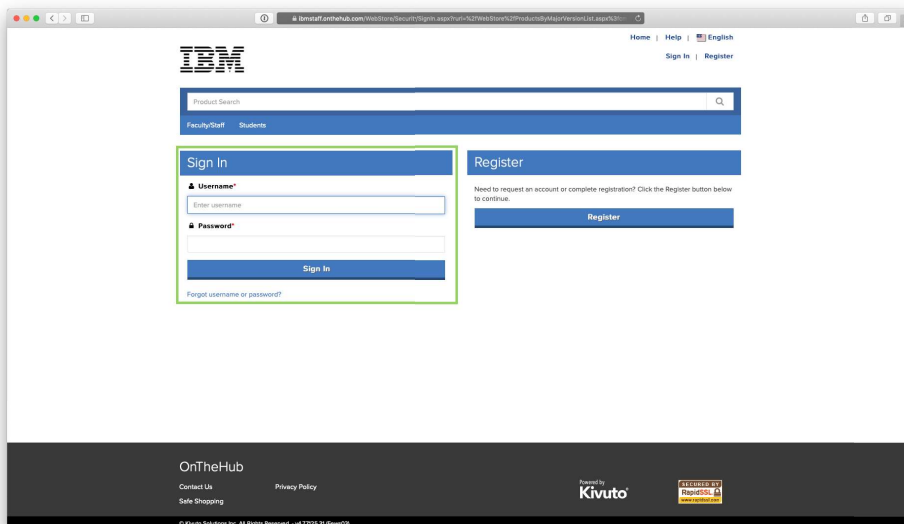
Step 1: Open the IBM OnTheHub web store by visiting https://ibm.onthehub.com in your browser
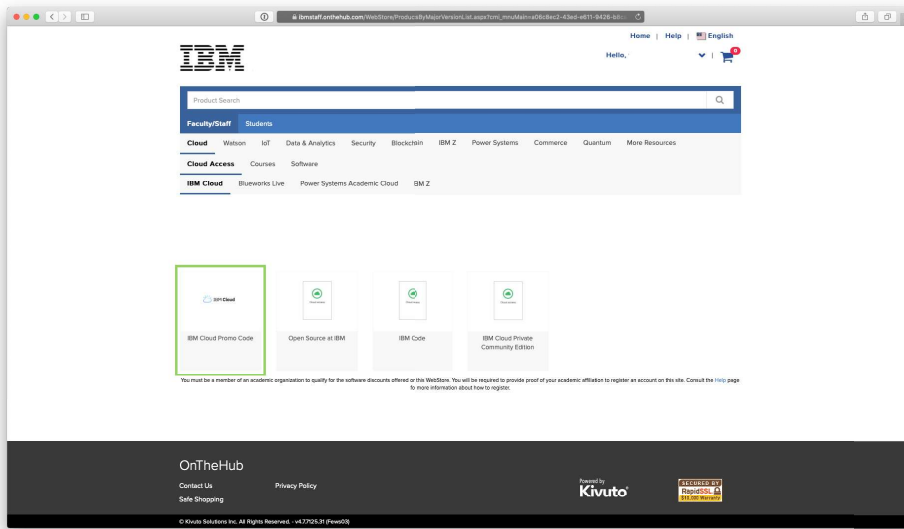

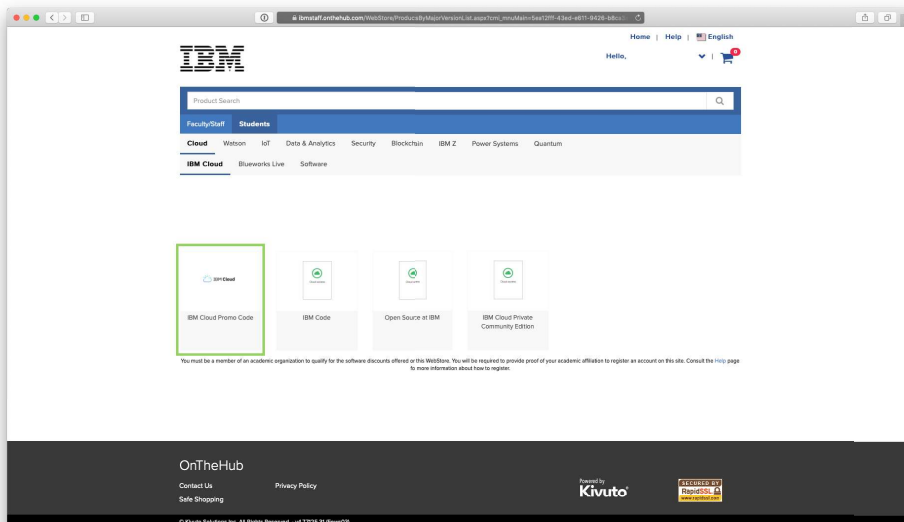**Step 2:** Click on the **Sign In** link in the upper-right
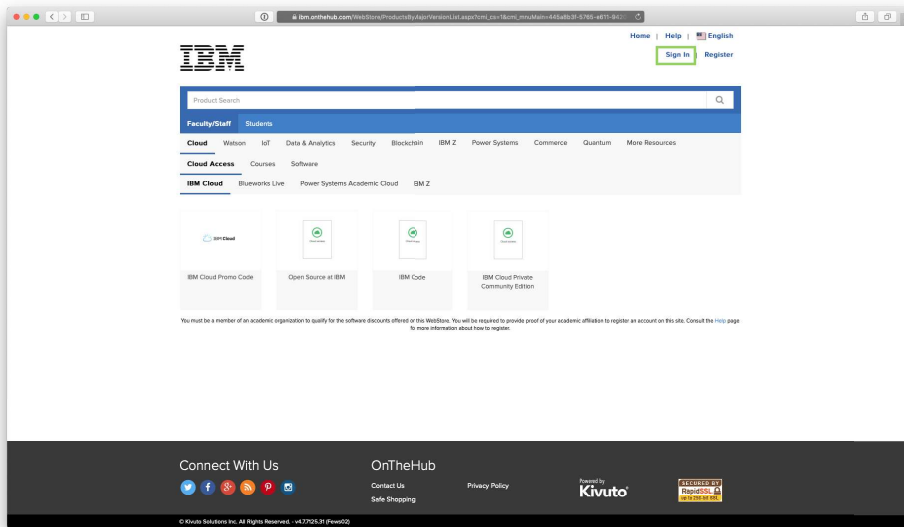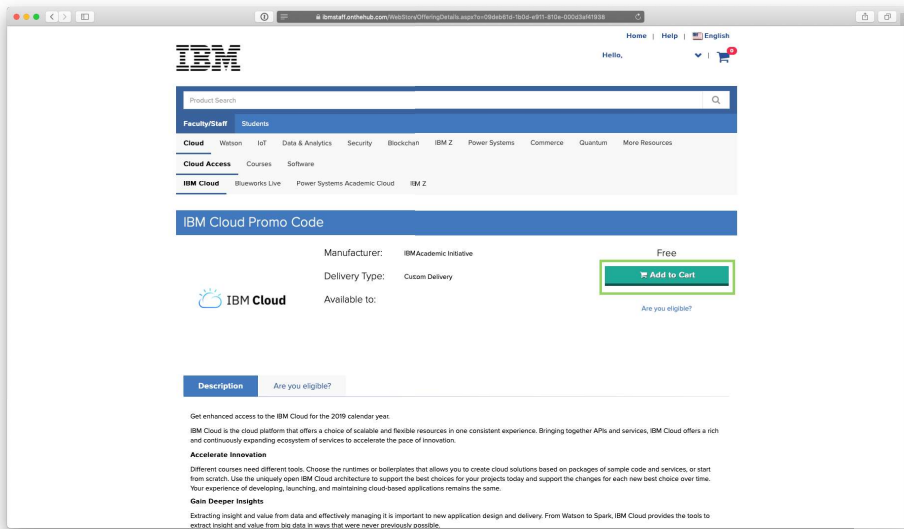
Step 3: Sign in using your OnTheHub credentials

Step 4 (faculty): Navigate to Faculty/Staff → Cloud → Cloud Access → IBM Cloud and click on the IBM Cloud Promo Code offering
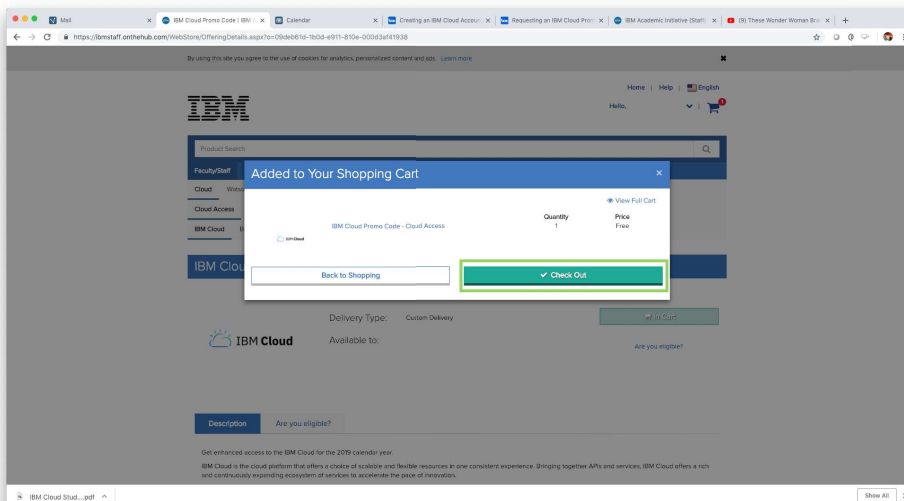
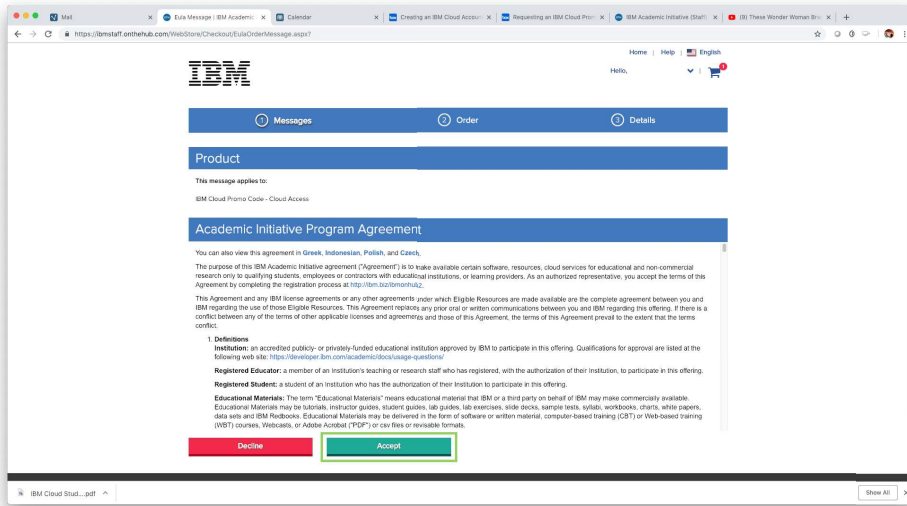**Step 4 (students):** Navigate to Students → Cloud → IBM Cloud and click on the IBM Cloud Promo Code offering

Step 5: Click on Add to Cart

Step 6: Click on Checkout

Step 7: Accept the IBM Academic Initiative Program Agreement

Step 8 (faculty): Complete the Faculty Survey and click Continue

Step 8 (students): Complete the Student Survey and click Continue

Step 9: Copy the IBM Cloud Promo Code and apply it to your IBM Cloud account

How do I access IBM Cloud documentation?

IBM Cloud documentation is available by visiting
https://cloud.ibm.com/docs and does not require an account to access.
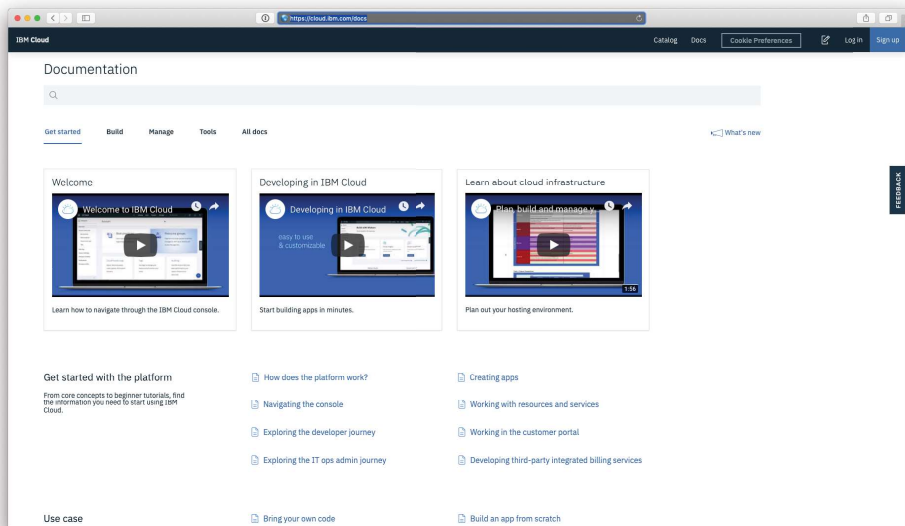
How do I get support for my IBM Cloud account?

Support is available by clicking on the **Support** link in the upper-right menu. Here you will have access to support documentation, cloud status and the ability to create a support ticket.