

ASSETS HANDBOOK 2024



AEM: Adobe Experience Manager

Append Mode: When you edit the metadatas, the save pop-in will suggest you a checkbox "Append mode". To append the new metadata with the existing metadata in fields that contain multiple values, select Append mode. If you do not select this option, the new metadata replaces the existing metadata in the fields.

Asset: Your media and documents files that will be used on your website.

CMS: A content management system (CMS) is an application that is used to manage web content, allowing multiple contributors to create, edit and publish. Content in a CMS is typically stored in a database and displayed in a presentation layer based on a set of templates

DAM: A digital asset management (DAM) system allows businesses to organize, distribute, measure and securely implement digital files that make up a digital asset library, as a part of streamlining creative and marketing campaign workflows. In this project DAM = AEM Assets

Drag and drop: Action of add an asset into the DAM directly by dragging it from your computer folder to a folder

Folders: where your asset are stored and organized on the DAM.

Main console: the console which allows you to edit or publish a page.

Manage publication: it offers more options than Quick Publish, allowing for the inclusion of child pages, customization of the references, and starting any applicable workflows as well as offering the option to publish at a later date.

Metadata: It's a data that provides information about other data. Example: kg is a metadata of a weight

Popin: Pop-ins are frames that appear above the content of a website. How they work is similar to popups, but the difference lies in the fact that pop-ins only open inside a web page, and can be of various sizes and shapes.

Popup: Pop-ups usually refer to pages that open in a new browser window.

Quick Publish: it's for simple cases and publishes the selected page(s) immediately without any further interaction. Because of this, any non-published references will also be published automatically.

Section: any part presents in the main navigation: Blog, Our offer, Who we are, Educational support, Our responsibilities

Timeline: The place where you can have all life-information about your asset since the day it has been added into the DAM

User rights: depending of their status, user won't all have the same rights on the website. Three categories are used: Super Admin, User Contributor, and Agency/Partner.

Website contribution: The AEM part to contribute content in the website.

OnebioMérieux team			
Elise FRANTZ	OnebioMerieux Product owner		
Marie-Elodie CEÜS	AEM Product owner		
Robin BONNEFOUX	Project Leader		
Sylvain LAMBERT	IS Business Analyst		
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SUPPORT PROCESS WITH SERVICE NOW

2 kind of requests can happen

LOG A BUG

All users can log bugs in Servicenow.

A button will be added on the bob page with a link to Service Now. Users will have to:

- Click on the button "Open an incident"
- Into the page, in the field "affected application": select either AEM Assets, AEM Sites, Adobe Analytics, Adobe Marketo.

LOG AN ENHANCEMENT

Key Users can log an enhancement in Servicenow.

Only Key Users can submit enhancements in Service Now via: Request a service > Applications & software > Adobe (dedicated section created) and a weekly report will be sent to the project team for review and prioritization



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I. Introduction

Adobe Experience Manager is a platform composed of several space to manage websites and assets. In the bioMérieux ecosystem, thoses spaces are used:

- the AEM "Asset" space: all the assets used on <u>www.biomerieux.com</u> or <u>e-media.biomerieux.com</u> are stored and in this space.
- AEM "Sites" space: all the website contribution management is manager in this space for www.biomerieux.com or e-media.biomerieux.com

II. How to access to Adobe Experience Manager

A. The environments

ENVIRONMENT	USAGE	AUTHOR URL
PRODUCTION	To display content and assets online	https://author-p45426-e2242 <mark>68</mark> .adobeaemcloud.com
PRÉ-PRODUCTION	To train or experiment new features	https://author-p45426-e2242 <mark>69</mark> .adobeaemcloud.com

When you are navigating in a browser you can check the envionement thanks the tab name



B. Adobe Experience Manager login

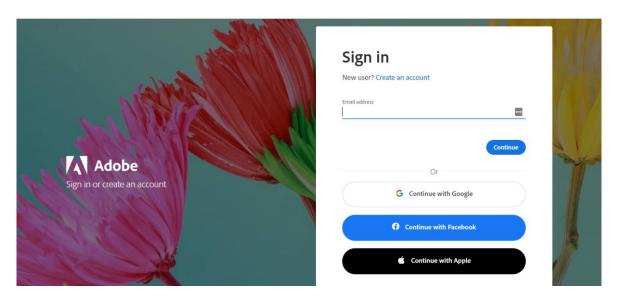
To access to Adobe Experience Manager:

1- you have to go in Go to "**Prod Environment**": https://author-p45426-e224268.adobeaemcloud.com

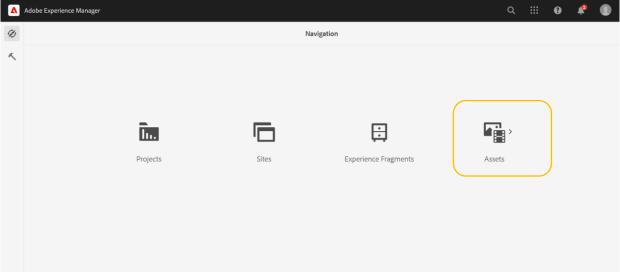


2- Then, you have to click on "Sign in with Adobe" and enter your bioMérieux mail address and your password

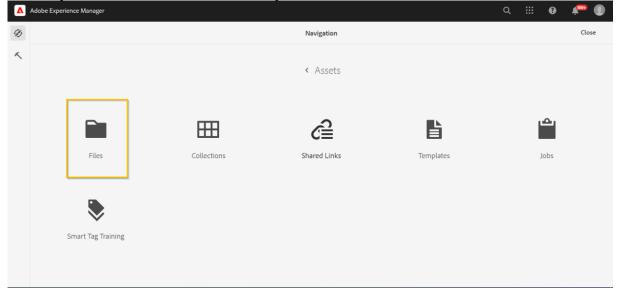




3- From the AEM menu, you have to select "Assets" icon.

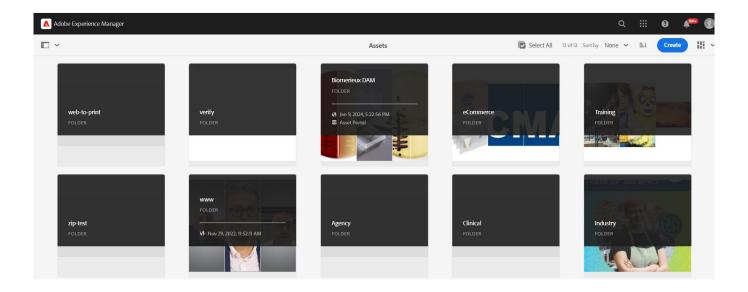


4- Then, you have to select "Files", where you will find all the assets



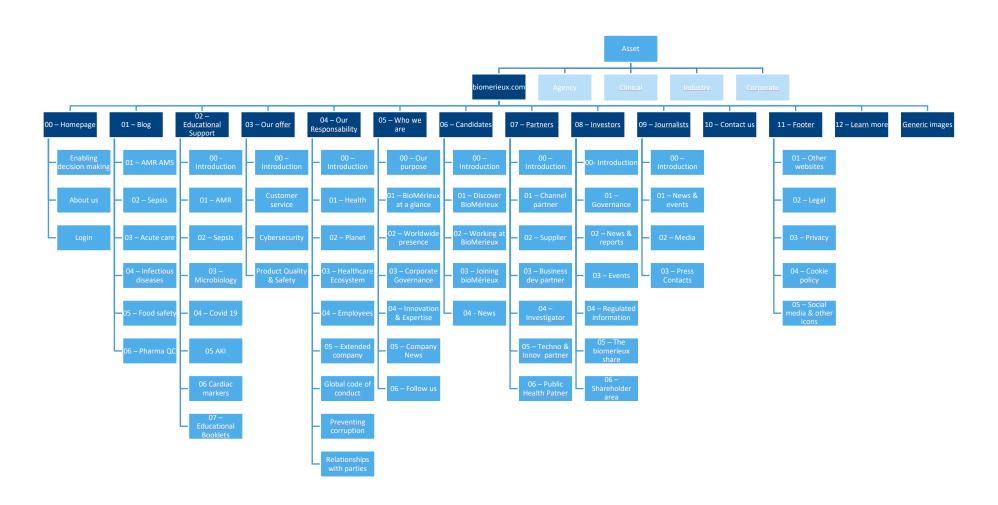


All the assets are organized by folders. Depending your access, you can also consult additional folders



DAM organization

Two levels are present on the DAM organization



III. Roles & permissions

A. Definition

User type	AEM site space	AEM assets space	
Viewer	 Can consult websites content 	 Can view assets 	
Contributor	 Can create, rename, consult, tag, edit, move, and publish websites content 	 Can create, rename, consult, tag, edit, move, and publish assets 	
Admin	 Can create, tag, edit, move, delete and publish websites content Can create, edit, move and delete tags Can edit and publish header and footer 	 Can create, tag edit, move, delete and publish websites content Can create, edit, move and delete tags 	

B. Type of access according to instances and URLS

To access to the asset portal back office, you need to go on Bioaccess and request:

• For web content edition

URL	INSTANCES	REQUEST THE FOLLOWING ACCESS:	
	for the Corporate site (EN & FR)	AEM-websites-corp-contributor	
For www.biomerieux.com	for the NL site	AEM-websites-NL-contributor	
	for the US site	AEM-websites-US-contributor	
For the journalists and investors content on www.biomerieux.com		 AEM_websites-corporate-investors- contributor AEM_Websites-corporate-journalists- contributor 	
The assets on the DAM for <u>e-media.biomerieux.com</u>		AEM_Assets_Author_contributor	

For only consultation

URL	INSTANCES		REQUEST THE FOLLOWING ACCESS:
The back-office content of	for the Corporate site (EN & FR)	•	AEM-Websites-corporate-viewer
www.biomerieux.com	for the US site	•	AEM-Websites-US-viewer



	for the NL site	•	AEM-Websites-NL-viewer
The assets on the DAM		•	AEM-Asset-author-viewer

For assets uploading

URL	INSTANCES	REQUEST THE FOLLOWING ACCESS:
	for the Corporate site (EN & FR)	AEM-Websites-corporate-viewer
The back-office content of www.biomerieux.com	for the US site	AEM-Websites-US-viewer
	for the NL site	AEM-Websites-NL-viewer
The assets on the DAM		AEM-Asset-author-viewer

IV. DAM organization

Currently, the Adobe experience manager DAM is composed of 2 main folders:

- bioMerieux DAM: dedicated to the assets available on e-media.biomerieux.com
- www: dedicated to the website assets used on www.biomerieux.com

bioMérieux	Draft
DAM	Archived
	Online
	Clinical
	Corporate
	Industry
	Нотераее
WWW	Blog
VV VV VV	Educational support
	Our offer
	Our responsibility
	Who we are
	Candidates
	Partners
	Investors
	Journalists
	Contact us
	Footer
	Learn more
	Generic images
	Resources
	We are 60
	Resource hub
	Learning lounge

Depending on your access, you can also consult additional folders



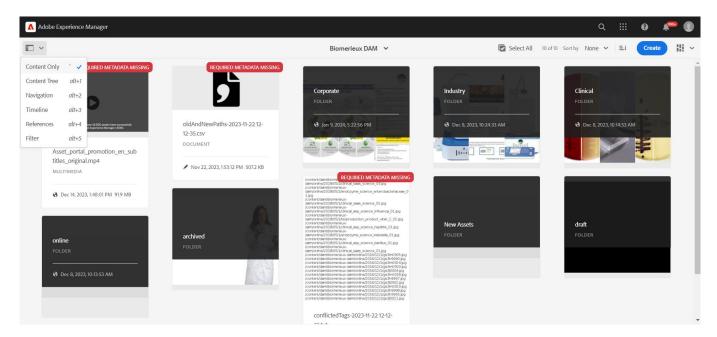
V. Key principles

Before adding content on your pages and templates, you have to import it within the DAM in the appropriate folder corresponding to the right website page.

A. Display modes

On AEM, you display the elements in different ways:

By default, it displays all the folders directly on the screen with a miniature of the content.



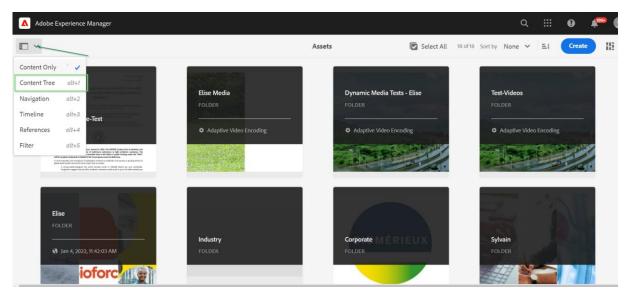
1. The Content Tree display

This display mode is practical if you want to navigate easily into the several levels without go back to a precedent screen.

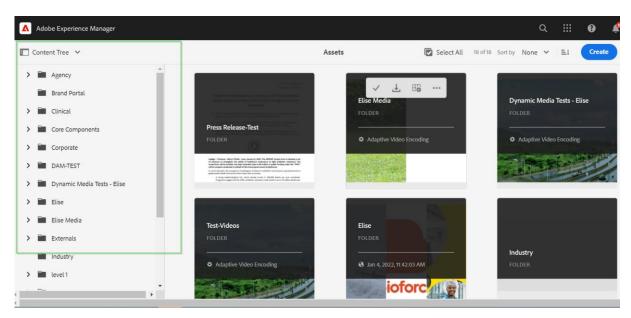
To activate the content tree display:

1- you have to click on the display Icon on the top left of your screen, and select "Content Tree":





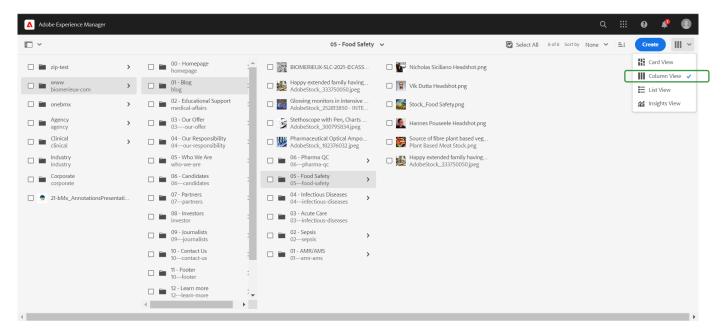
2- Then, all your content tree will be displayed into the left window:



2. Column View

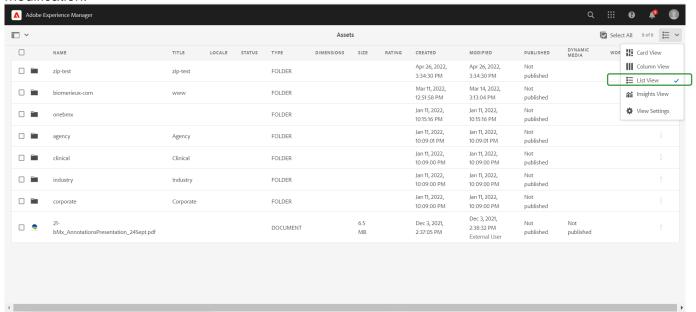
This display mode is practical if you want to know the asset breadcrumb.





3. List view

This display mode is practical if you want to know the asset publication statute, the created date or the last modification:



- B. Types of asset supported by AEM
- 1. Images

File format	Thumbnail generation	Metadata extraction	Width/Height	Crop
ВМР	✓	x	✓	√



File format	Thumbnail generation	Metadata extraction	Width/Height	Crop
EPS	✓	✓	×	Х
GIF	✓	✓	√	√
JPEG	✓	✓	✓	✓
PNG	✓	✓	√	√
RGB	✓	✓	√	√
RGBA	✓	✓	√	✓
SGI	✓	✓	√	√
SVG	✓	x	✓	✓
TIFF	✓	✓	✓	х

2. Videos

a. Videos formats

File format	Thumbnail generation	Metadata extraction	Width/Height
3G2	X	✓	X
3GP	X	√	X
AVI	✓	√	✓
DIVX	✓	X	✓
F4V	✓	✓	✓
FLV	✓	✓	✓
M2T	✓	X	✓
M2TS	✓	X	✓
M2V	✓	X	✓
M4V	✓	✓	✓
MKV	✓	X	✓
MOV	✓	✓	✓



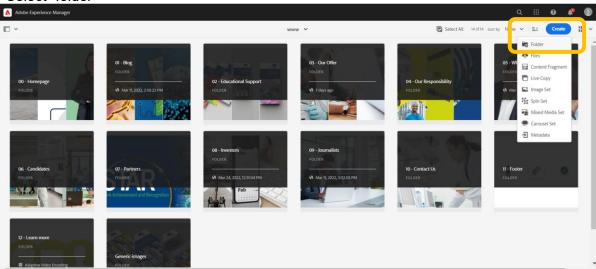
File format	Thumbnail generation	Metadata extraction	Width/Height
MP4	✓	✓	✓
MPEG	✓	√	✓
MPG	✓	✓	✓
MTS	✓	X	✓
MXF	✓	X	✓
OGV	✓	X	✓
QT	✓	X	✓
R3D	X	✓	✓
SWF	✓	X	✓
WebMD	✓	X	✓
WMV	✓	√	✓

b. Videos specifities

When you want to add videos on the website, you have to create a dedicated folder: "a dynamic media folder".

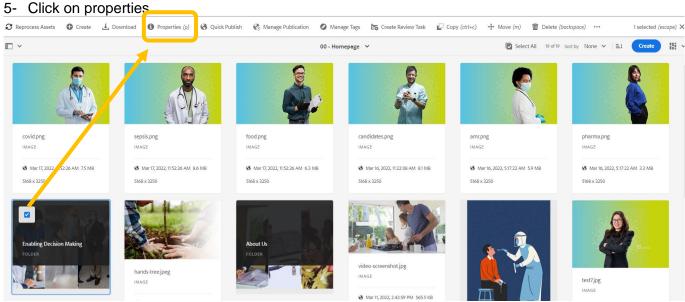
If needed you can create a new folder:

- 1- Click on create
- 2- Select "folder"

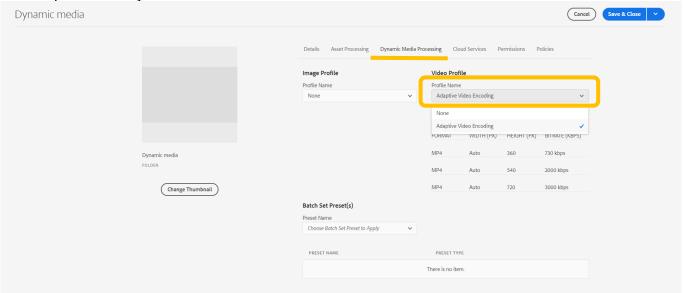


- 3- Name the folder
- 4- Select the concerned folder

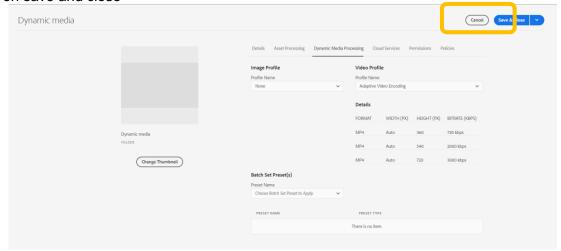




6- Click on the tab "Dynamic media processing" and select in the dropdown "profile name" and select "adaptive video dynamic"



7- Click on save and close





3. Documents

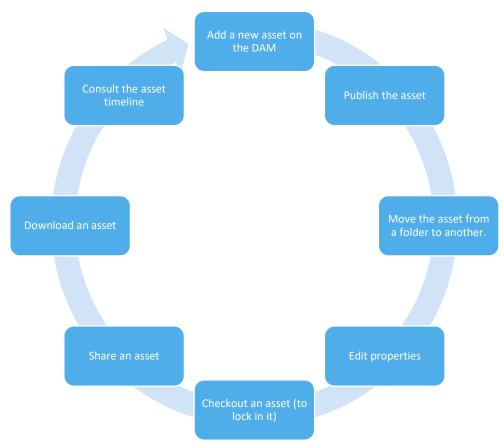
File format	Thumbnail generation	Full-text extraction	Width/Height	Metadata management	Connected Assets
DOC	X	X	X	√	✓
DOCX	√	✓	✓	√	✓
EPUB	Х	✓	X	X	X
HTML	X	✓	X	√	✓
ODF	√	✓	✓	X	X
ODM	√	✓	✓	X	X
ODP	√	✓	√	X	X
ODS	√	✓	✓	X	X
ODT	√	✓	√	√	✓
OFG	√	✓	✓	-	-
PDF	√	√	✓	√	✓
PPT	X	X	X	√	✓
PPTX	√	✓	√	√	✓
PS	Х	X	✓	X	X
RTF	Х	✓	X	√	✓
TXT	✓	✓	X	√	✓
XLS	X	X	X	✓	✓
XLSX	✓	✓	✓	√	✓
XML	X	✓	X	X	X



C. Asset management

Many assets are managed in the DAM in order to be use on the website.

Any asset on the DAM can follow a typical lifecycle:



VI. Asset management

Asset displayed in e-media.biomerieux.com are stored in the bioMérieux DAM in the AEM "assets" space.

E-media.biomerieux.com asset's lifecycle



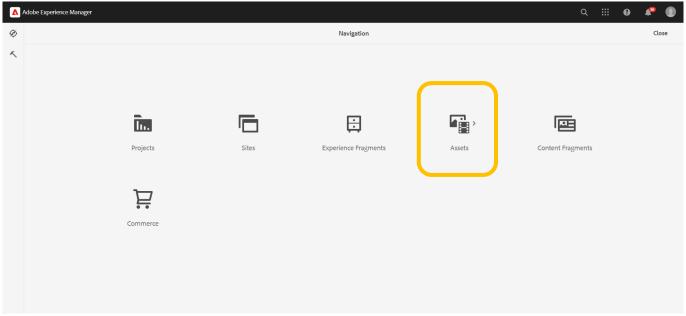
A. Upload an asset

1. Process for document and images

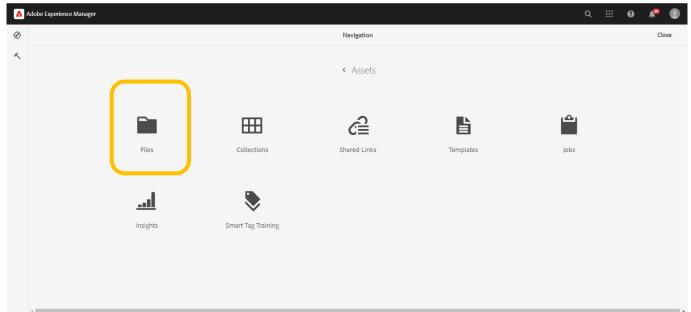
To upload an asset in the Asset portal, you need to:



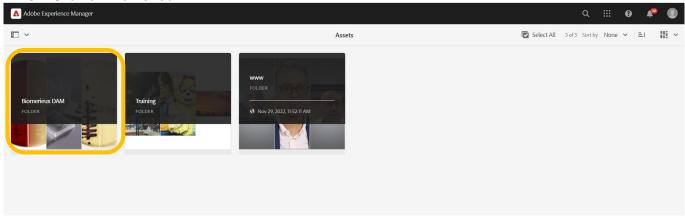
1- Go on AEM and click on Asset



2- Click on files



3- Click on Biomerieux DAM

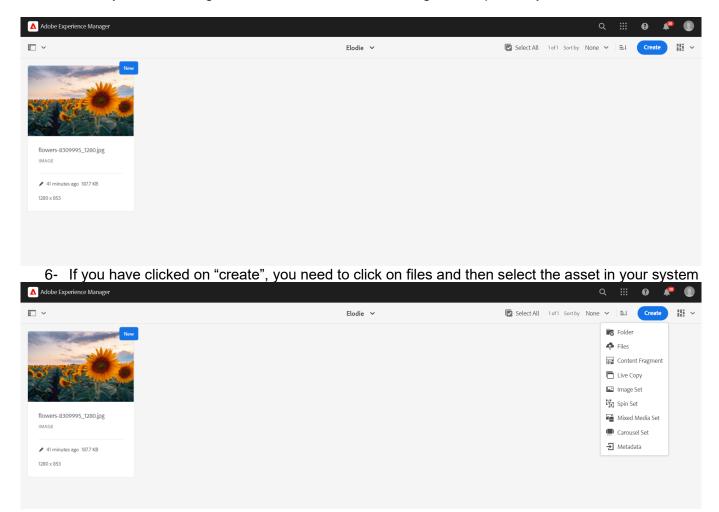




- 4- Select the appropriate folder between:
 - Clinical
 - Corporate
 - Industry

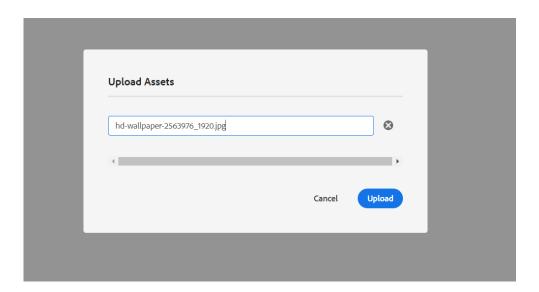


5- Once you are in the good folder, click on create or drag and drop directly the asset

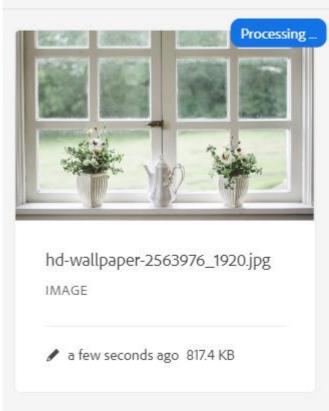


7- Rename the asset or let it as it is but don't forget to let the format extension (.jpg, .pdf...) and click on "upload"



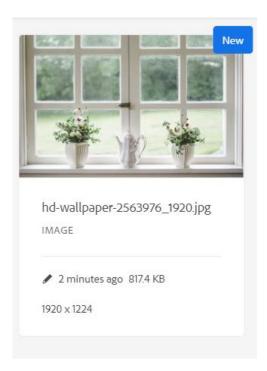


8- Normally, AEM will upload the asset and its metadatas, during this moment, the asset is under "processing"



So you have to wait some few minutes and the "new" notification will be displayed.





Once the asset has the "new" notification, you need to edit the asset properties (3. Edit an asset properties)

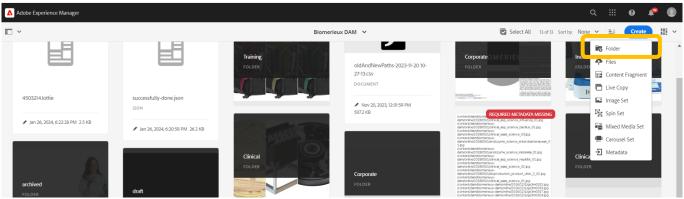
For zip file, you have to inform the description with all the documents contain in the zip file.

2. Process for Videos

Videos have to be uploaded in dynamic folders.

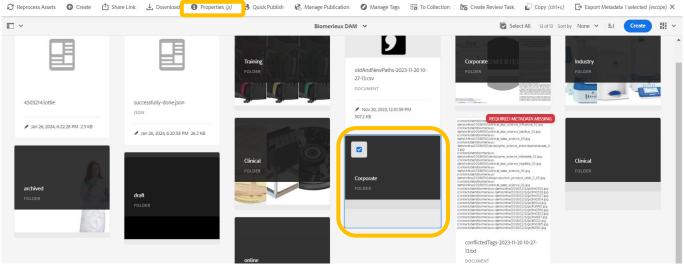
For that you need to:

1- Create a new folder

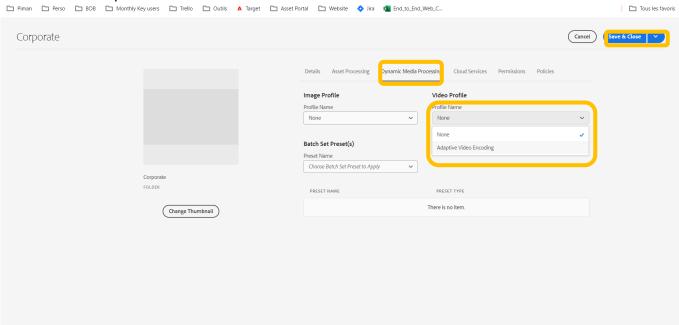


2- Select the folder and go on the folder properties



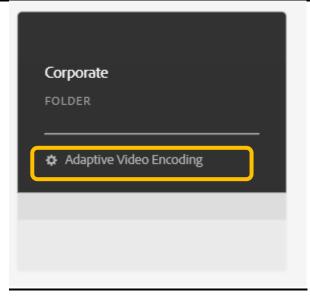


3- Go on the 3rd tab "dynamic media processing" and select "adaptative encoding video" for the Video profile name and click on "save and close"

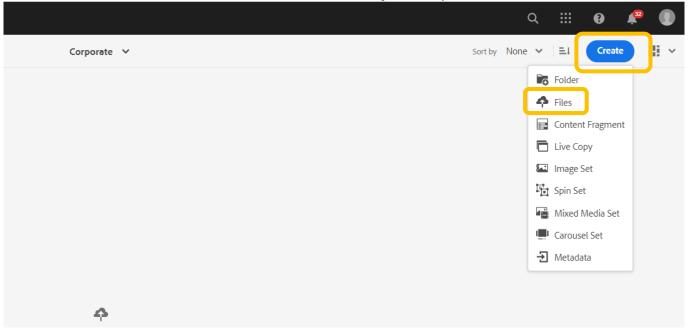




Now the folder has this details precise "Adaptive video encoding"



4- In this folder: click on create and then select in your computer the video



5- And don't forget to publish the asset thanks quick publish or manage publication (3.Publish asset)

B. Edit the asset properties

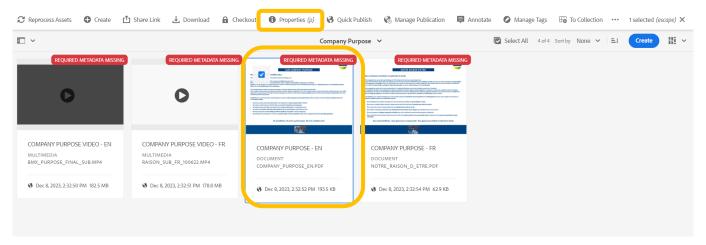
Once an asset is in the DAM, you have to edit the requisites data in the properties.

Until the mandatory fields aren't informed, a red label is attached to the asset.

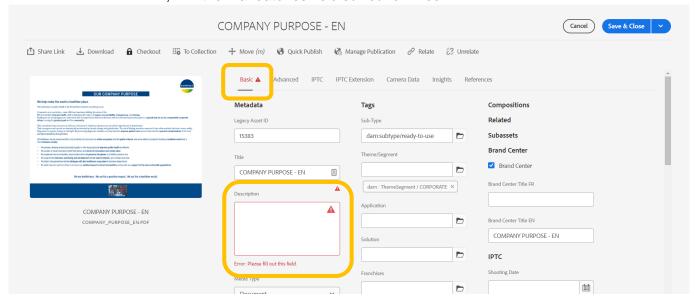
For that,

1- Select on the asset and click on properties.





2- In the tab "basic", edit the mandatories field surround in red:



3- Once all those information are informed, you can click on "save and close"

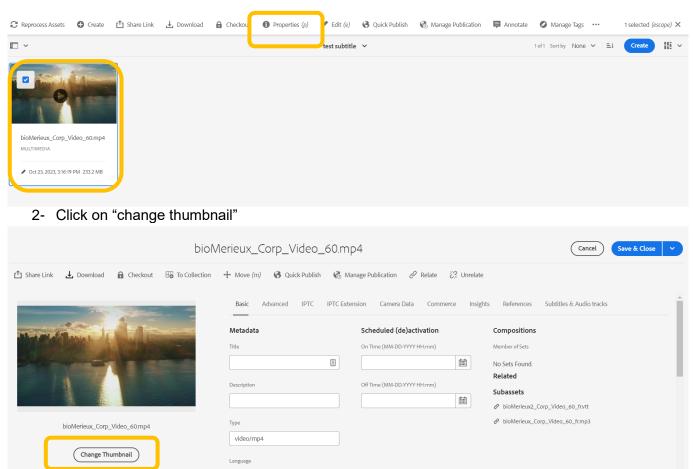
The asset metadatas and tags are really important to ensure a good result display on the asset portal.

C. Videos thumbnail

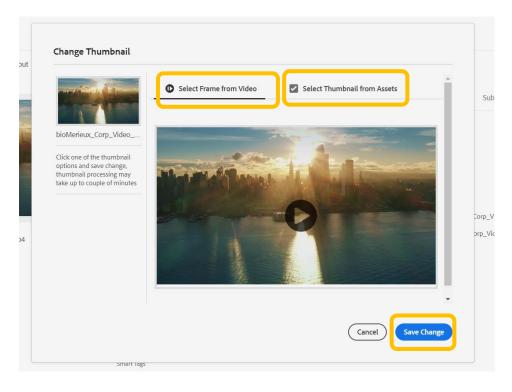
You can edit, the video thumbnail image. For that:

1- Select the video and click on "properties"



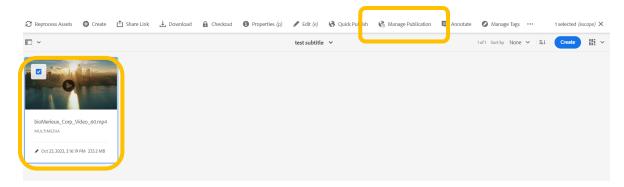


3- Click on "Select the frame from the video" or select a picture thanks "select the thumbnail from assets"





- 4- Click on "save change"
- 5- Click on "save & close"
- 6- Select the asset and click on publish the asset thanks "manage publication"



D. Publish an asset

To publish an asset, you have 2 possibilities:

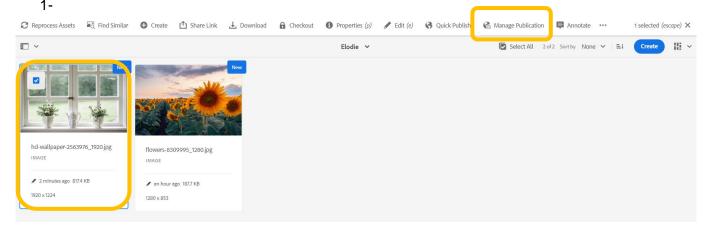
- Thanks "quick publish"
- Thanks "manage publication"

You have to keep in mind that, you can publish an asset only if all the mandatory fields are informed.

1. Manage publication

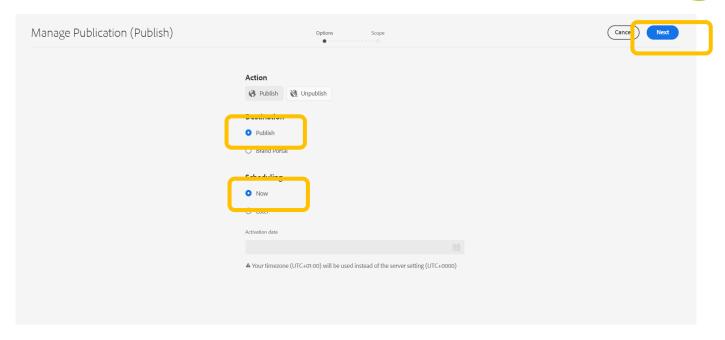
Once an asset is upload and has all its information informed, you can publish the asset:

8- Select the asset and click on manage publication



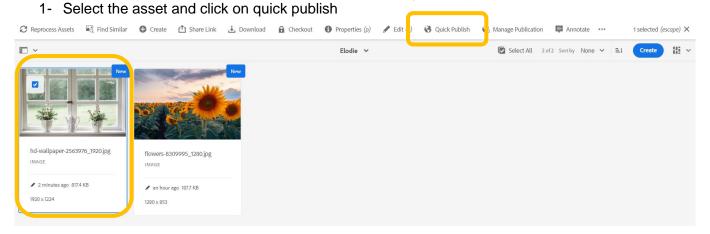
2- Click on publish and now then on Next





2. Quick publish

Once an asset is upload and has all its information informed, you can publish the asset:



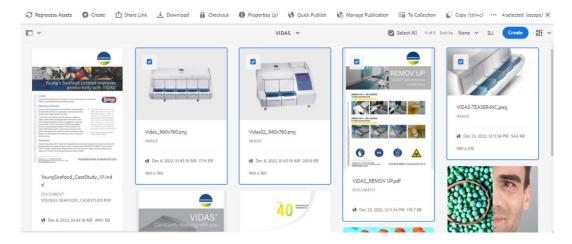
VII. Collections Management

A. Create a collection

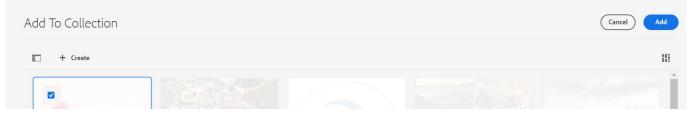
To create a new collection, you have to:

1- Select several assets and click on "to a collection"





2- Click on "+create"

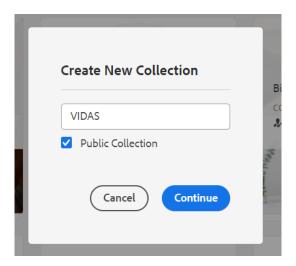


4- Inform a name for the new collection and check the box to make the collection as a public collection

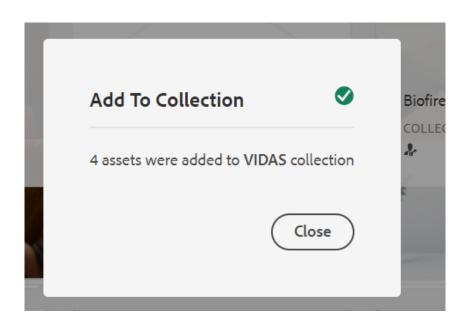


5- Click on continue





6- Your assets are now in the new collections

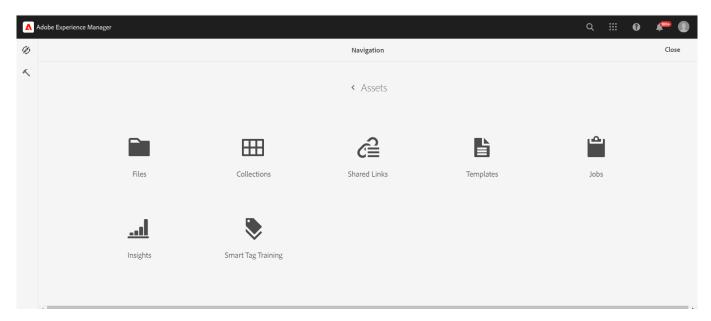


B. Publish a collection

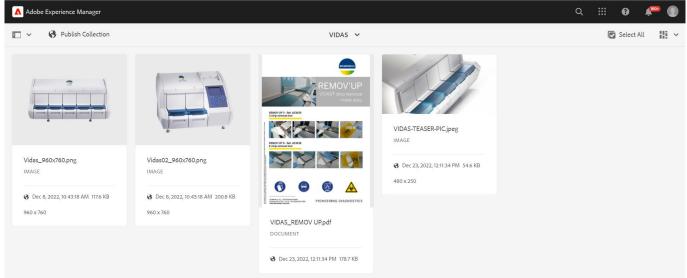
To have the collection and available publish on the e-media.biomerieux.com, you have to:

1- Go on the Assets space and click on "collection".





2- Then, open the new collection and click on the button "publish the collection"



3- Go on e-media.biomerieux.com and check in the collections page to see if your collection is well displayed





To know:

For the moment only the project team (Elise FRANTZ and Marie-Elodie CEUS) can unpublished a collection.

- C. Manage the collections
- 1. Add other asset

Once a collection is published, you can add new assets, but you have to re-publish each time the collection.

2. Unpublish a collection

For the moment only the project team (Elise FRANTZ and Marie-Elodie CEUS) can unpublished a collection.

3. Edit the collection properties

To come