

B A M B A N G F R I A D I

I T S U P P O R T & N E T W O R K S E C U R I T Y S P E C I A L I S T

ABOUT ME

A competent IT support professional with a proven track record of providing specialist technical and helpdesk support. Extensive experience working on the front line helping clients and colleagues resolve complex technical IT issues. Possessing excellent client-facing skills, natural problem solving, analytical skills, and the ability to contribute to developing best practices, procedures, and policies within a company. Currently looking for a suitable IT support position with an ambitious company or organization.

CONTACT

Address:
Kampung Tengah, No.111, Batu Besar,
Nongsa, Batam, 29466

Mobile:
+62 813 6333 1467
+62 812 6792 7429

Home:
+62 778 776 2197

Email:
bambangfriadi@gmail.com

SKILLS

ENGLISH 

NETWORK INFRASTRUCTURE 

PHOTOSHOP 

ILUSTRATOR 

IP CCTV 

MIKROTIK & AP 

EXPERIENCES

IT SUPPORT	PT. CEMINDO GEMILANG TBK
2019 - NOW	TIPTOP ERP System, Desktop Support, Daignosing Computer Fault, AD, Networking, Routing, IP CCTV, Access Point, Weight Bridge System, VPN, Network Troubleshooting
IT SUPPORT	PT. SEMEN BOSOWA INDONESIA
2018 - 2019	SAP (MM & PM), Desktop Support, Daignosing Computer Fault, AD, Networking, Routing, IP CCTV, Access Point
IT SUPPORT	PT. AFP DWI LESTARI
2015 - 2018	SAP (MM & PM), Desktop Support, Daignosing Computer Fault, AD, Networking, Routing, CCTV, IPPhone.

EDUCATION & CERTIFICATION

CERTIPORT 05-12-2024	NETWORK SECURITY CERTIPORT CERTIFIED
MIKROTIK 17-09-2023	MIKROTIK (MTCRE) CERTIFIED
MIKROTIK 17-09-2023	MIKROTIK (MTCNA) CERTIFIED
SECULETTER 23-03-2022	SECULETTER CERTIFIED OF ATTENDANCE "Emerging Malware Attacks in Indonesia, and the Countermeasure"
UNIVERSITAS TERBUKA 2021 - NOW	MANAJEMEN
UNIVERSITAS IBNU SINA 2016 - NOT FINISHED YET	TEKNIK INFORMATIKA
SMK MANAGEMENT TRAINING SYSTEM 2013 - 2015	RPL (REKAYASA PERANGKAT LUNAK)

REFERENCE

RONI FASLH IT Support, PT AFP Dwi Lestari Phone: +62 811 7008 577 Email: roni.faslah@sinarmasland.com	SYAMSURI HR Leader, PT. Ceminfo Gemilang Tbk Phone: +62 812 7006 9161 Email: syam.suri@cemindo.com
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TASK DETAILS BASED ON WORK EXPERIENCE IN SEVERAL COMPANIES

- RESPONSIBLE FOR DIAGNOSING & RESOLVING HARDWARE, SOFTWARE & END USERS PROBLEMS.
 - ACTING AS THE FIRST POINT OF CONTACT FOR ALL IT & TECHNICAL QUERIES.
 - WORKING WITHIN A TCP/IP NETWORK ENVIRONMENT, INCLUDING DHCP, DNS AND ETHERNET
 - INVOLVED IN THE ROLLOUT OF SOFTWARE UPDATES AND PATCHES.
 - INVESTIGATE SPECIALIST AND COMPLEX IT SUPPORT ISSUES.
 - COMMUNICATING WITH THIRD PARTY TECHNICAL SPECIALISTS.
 - CONFIGURING AND MANAGING BACKUP & RESTORE PROCEDURES.
 - MAINTAINING A WIDE RANGE OF COMPUTER HARDWARE AND SOFTWARE PROGRAMMES.
 - IDENTIFYING & REPORTING ON THE BUDGETARY IMPLICATIONS OF IT PROJECTS AND UPGRADES.
 - PROVIDE SECONDARY SUPPORT FOR LAN ADMINISTRATION.
 - RESPONSIBLE FOR ALLOCATING WORK TO JUNIOR STAFF AND INDUCTION TRAINING FOR NEW STAFF.
 - DEPLOYING NEW HARDWARE ALSO EVALUATING NEW SOFTWARE & SECURITY RISKS.
 - IN-DEPTH KNOWLEDGE OF MICROSOFT WINDOWS CLIENT OPERATING SYSTEMS, XP, VISTA / WINDOWS & MICROSOFT OFFICE UP TO OFFICE 2019.
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KEY SKILLS AND COMPETENCIES

- RESPONSIBLE FOR DIAGNOSING & RESOLVING HARDWARE, SOFTWARE & END USERS PROBLEMS.
- EXPERIENCE OF PROBLEM RESOLUTION.
- ABLE TO COMMUNICATE COMPLEX IT ISSUES TO SUPPLIERS AND NON-TECHNICAL STAFF.
- ABILITY TO WORK WELL IN A TEAM ENVIRONMENT.
- EXPERIENCE OF WEB CONTENT MANAGEMENT SYSTEMS.
- EXPERIENCE OF MANAGE NETWORKING BASE IN MIKROTIK ROUTER.



Bambang Friadi

has successfully completed the certification requirements for

Network Security

A handwritten signature in black ink, appearing to read "G. A. Gates".

Dr. Gary A. Gates

Managing Director
Pearson VUE

December 5, 2024

Date Awarded

57w5-4wUd

verify.certiport.com





CERTIFICATE

This is to certify that

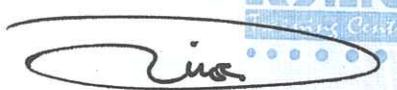
Bambang Friadi

Has successfully completed the Training

IT SPECIALIST NETWORK SECURITY

Certificate No : Cert745/RTC-XII/2024

MUHAMMAD DWISON ALIZAH, S.Tr.TP., M.Kom.
TRAINER


RAINUSA
Training Centre & Solution



MIKROTIK

Bambang Friadi

having successfully completed the appropriate training
and certification requirements, is hereby recognised
as a MikroTik Certified Network Associate

MTCNA



2309NA2841

2023-09-17

Valid for three years since issue.

Validate the authenticity of this document at mikrotik.com/certificates.

Issued by Mikrotikls SIA, office address Ūnijas iela 2, Riga, Latvia.



CERTIFICATE

This is to certify that

Bambang Friadi

Has successfully completed the Training

MIKROTIK MTCNA

Certificate No : Cert486/RTC-IX/2023



A handwritten signature in black ink, appearing to read "Faisal Reza". Below the signature is a decorative line of blue dots.

**FAISAL REZA, ST
TRAINER**



MIKROTIK

Bambang Friadi

having successfully completed the appropriate training
and certification requirements, is hereby recognised
as a MikroTik Certified Routing Engineer

MTCRE



2309RE2964

2023-09-19

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CERTIFICATE

This is to certify that

Bambang Friadi

Has successfully completed the Training

MIKROTIK MTCRE

Certificate No : Cert492/RTC-IX/2023



A handwritten signature in black ink, appearing to read "Faisal Reza". Below the signature is a blue rectangular stamp with the text "RAINUSA" and "Training Center & Solution" along with a series of blue dots.

**FAISAL REZA, ST
TRAINER**



CERTIFICATE OF ATTENDANCE

This is to certify that

BAMBANG FRIADI

attended the webinar entitled "**Emerging Malware Attacks in Indonesia, and the Countermeasure**" given this 23rd of March, 2022,
hosted by Boleh.net & SecuLetter.

A handwritten signature in black ink, appearing to read "Chasung Lim".

Chasung Lim, Chief Executive Officer SecuLetter Co., Ltd.



ID-Networkers
Indonesian IT Expert Factory

CERTIFICATE OF COMPLETION

Bambang Friadi

telah menyelesaikan kursus online “**Jaringan Komputer Dasar**”
yang diselenggarakan oleh ID-Networkers (IDN.ID) melalui WWW.LMS.IDN.ID



nomor sertifikat: **IDN-1694704900-180-21456**
verifikasi: <https://lms.idn.id/cert-verification>
berlaku sampai dengan: 14-09-2026



Dedi Gunawan, M.T., CCIE
CEO of ID-Networkers (IDN.ID)



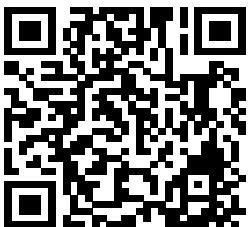


ID-Networkers
Indonesian IT Expert Factory

CERTIFICATE OF COMPLETION

Bambang Friadi

telah menyelesaikan kursus online “**Mikrotik Dasar**”
yang diselenggarakan oleh ID-Networkers (IDN.ID) melalui WWW.LMS.IDN.ID



nomor sertifikat: **IDN-1696387293-182-21456**
verifikasi: <https://lms.idn.id/cert-verification>
berlaku sampai dengan: 04-10-2026



Dedi Gunawan, M.T., CCIE
CEO of ID-Networkers (IDN.ID)

