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11/10/2021

To whom it may concern,

It is my pleasure to recommend Brain McGauley for a tech position doing basic computer troubleshooting, diagnostics, repair and maintenance.

I am the Operations Manager at Chant Newall Development Group, a software company creating immersive virtual learning environments. Over my numerous years in the computer and project management industry I have come in contact with many talented individuals. Brian certainly stands out among that group. He is very tech savvy, understands complex topics quickly and bridges what he learns across multiple areas. Beyond his comfort with technology, he is also a hard worker and dependable. An example of his dedication to his work was his willingness to adjust his schedule to meet the needs of his fellow team members. During the nearly 4 years we worked together, the majority of the team were based in Europe. In order to attend team meetings and working sessions at a time convenient for all, Brian volunteered to adjust his workday to begin at 4 AM local time.

If you need more information or specific examples, please do not hesitate to contact me directly at 540-819-0030 or by email at [jeff@cndg.info](mailto:jeff@cndg.info). I would be happy to further elaborate on my time working with Brian.

Sincerely,

Jeff Ballard



Jeff Ballard | Operations Manager  
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