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UserDes BSIT – MI 182

NeedFinding

Activity

Reservation of Room in Asia Pacific College

Observations

For this activity, we simply observed how Asia Pacific College students make reservations of the rooms for their own purposes. Based from our observations we discussed about how we can improve the process of reserving a room in Asia Pacific College by identifying the user needs.

Interview

What are your struggles, hardships, or problems regarding room reservation in Asia Pacific College?

Interviewee # 1

- 1. No one will sign the reservation form when the adviser is not present.
- 2. It is frightening to make room reservation in the 4th floor reception.

Interviewee # 2

- 1. The adviser already signed the reservation form and I just found out that the room is not already available.
- 2. There are conflicts regarding the reservations, I already reserved for a room but there is a class that time.

Do you find the current room reservation time-efficient? Why?

Interviewee # 1

No, because I still need to fill up a lot of forms.

Interviewee # 2

No. The reason why is that, I still need to go to my adviser and let him/her sign the reservation form.

Identified Needs

- 1. Students need a way to make the reservation form signed or approved by the adviser even when the adviser is not around the campus.
- 2. Students reserving a room needs another way of reserving a room aside from communicating with the receptionist personally.
- 3. Students should be properly informed of the available and occupied schedule of the rooms.
- 4. Accuracy of room schedules because I noticed that there is an overlap between schedules that is why there is a class on a reserved room by the student.
- 5. Students need an efficient way of having an approval from their adviser.
- 6. Faculties need a time efficient way of making a reservation of rooms.

Point of View

- 1. Students need endorsement from their adviser when reserving a room, but they don't have to find their adviser just for an approval
- 2. Students needs an alternative way of reserving a room that should not be frightening.
- 3. Students needs an access to the available and occupied room for easier reservation
- 4. Students needs a concrete and unchanging confirmation and reservation of rooms.
- 5. Students need endorsement from their adviser when reserving a room, but they don't have to go back and forth through the floors.
- 6. Faculties needs an alternative way of reserving a room for time efficiency.

User Testing

User testing #1

Jayvee Cabardo

- The sequence of the prototype to have more efficiency should be
 - 1. Calendar that only shows 2 weeks of available reservation period.
 - 2. Room
 - 3. Time
- The time format should be 24-hour format with scrollable time picker.
- There should be a limit of 2 reservations.
- Remove reservation history.

Receptionist

- There should be a limit of reservations to prevent hoarding of reservation.
- The only available rooms should be less than one month ahead of the reservation time.

Emmanuel Respicio

- Date should be in calendar format.
- Room should be searchable

User testing #2

Jayvee Cabardo

• He said, it is already okay since we already covered the suggestions that he gave.

Receptionist

• Its better and a lot simpler than the previous prototype.

Kinnirt Espiritu

• There's nothing more to suggest because I think the app works flawlessly.

With the positive feedbacks with no suggestions given, we already leave our paper prototype as it is and didn't proceed with the 3rd iteration since we did not get any suggestions or recommendations from the target users.

Finals User Testing

User testing #3

Ronn Angelo Lee

- I have a problem in the calendar because the difference of shaded dates and slashed dates are unclear for me.
- Room selection should be on the page right after clicking the reserve button and then the filtering goes in whenever the user chooses a room.

Jen Arroyo

- Purpose should be a dropdown with selection.
- Room selection should also be the first thing that the user will choose.
- Schedules should also be viewable even though it is full.

User Testing #4

Reign Mina

• There is no notify whenever my schedule was already approved.

David Aldwin De Guzman

• Oveall it is okay, but you should change some colors because it is dull on my perspective.

Link to Development Plan

https://github.com/delacruzbri712/userdesmi182A1-bmdelacruz2-ayrealiza/blob/master/Development%20Plan.xlsx

Link to Github

https://github.com/delacruzbri712/userdesmi182A1-bmdelacruz2-ayrealiza

Link to Screens

https://github.com/delacruzbri712/userdesmi182A1-bmdelacruz2-ayrealiza/blob/master/linktoscreens.pdf

Link to Testings

https://www.youtube.com/watch?v=B_yKB2haTKc

https://www.youtube.com/watch?v=zrorfUxM64U

https://www.youtube.com/watch?v=41wdLgCM5UM

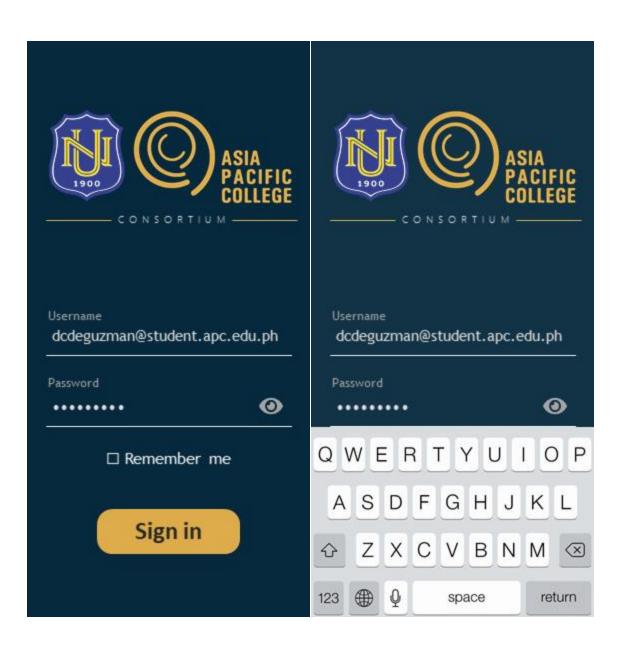
Documentation

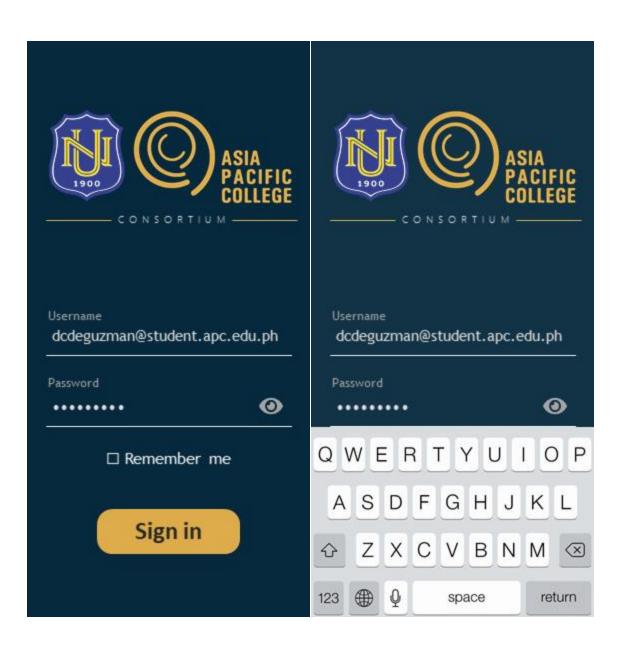


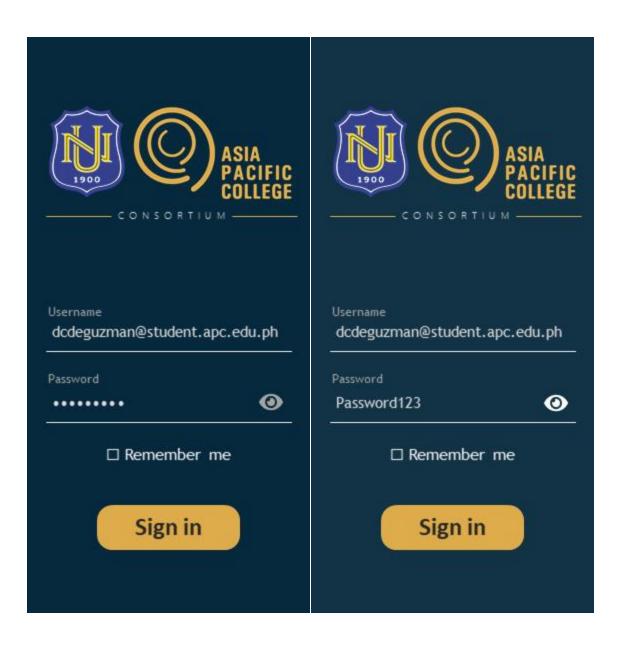




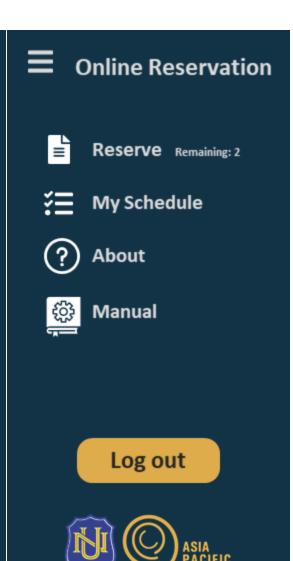
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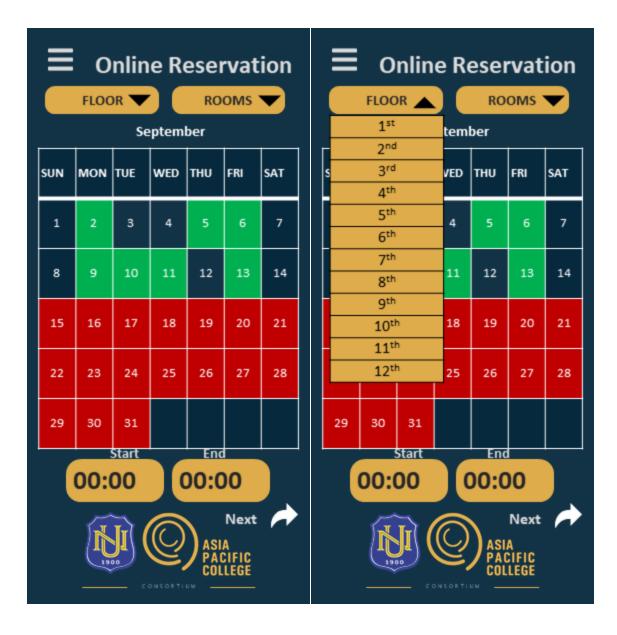


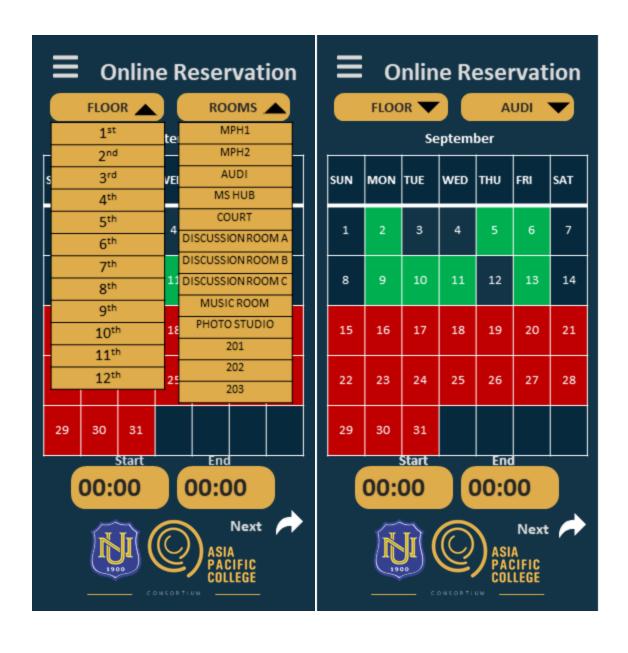


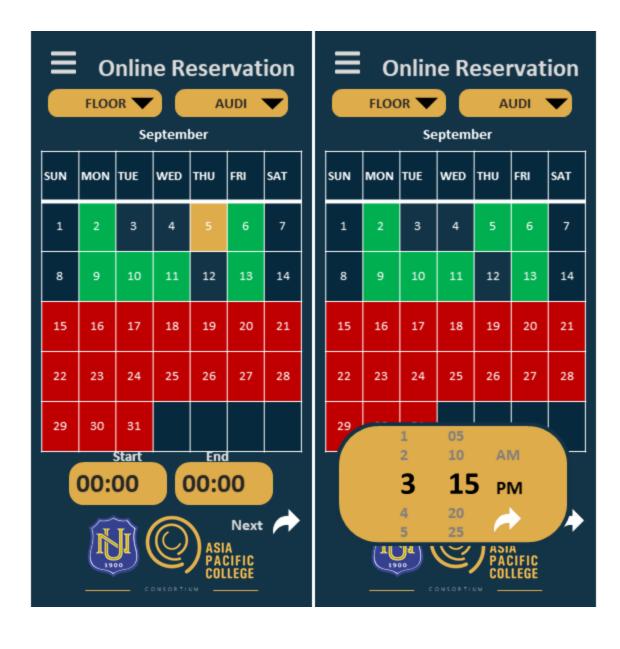


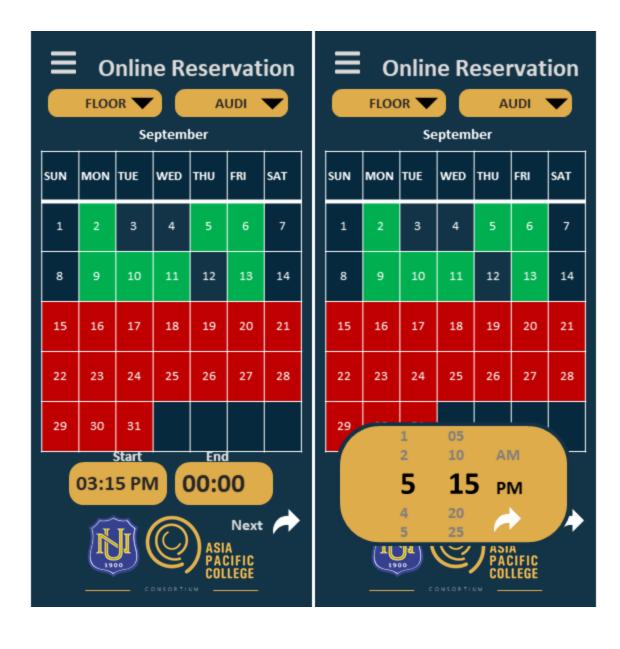


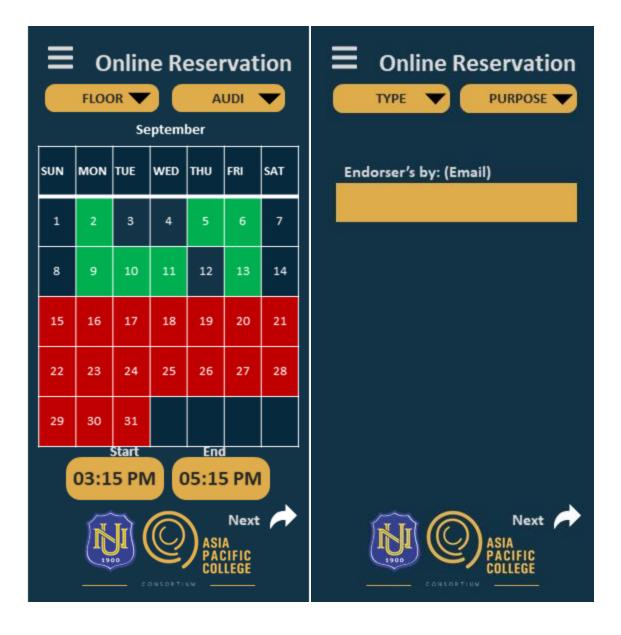


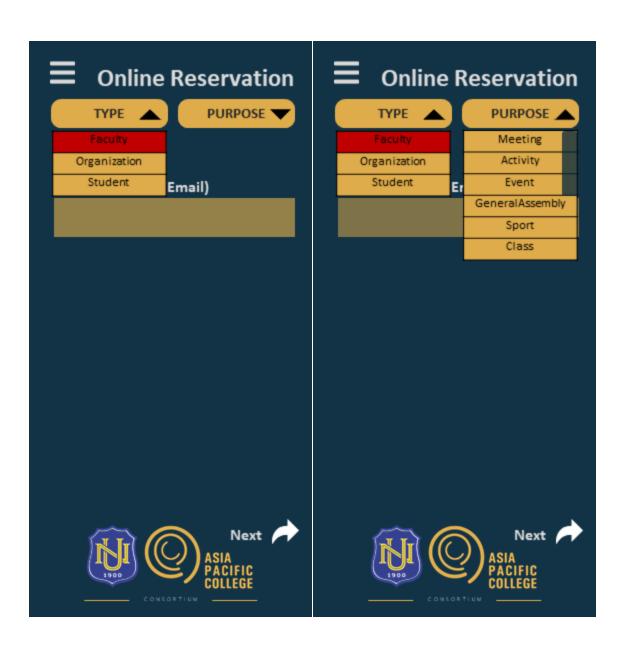


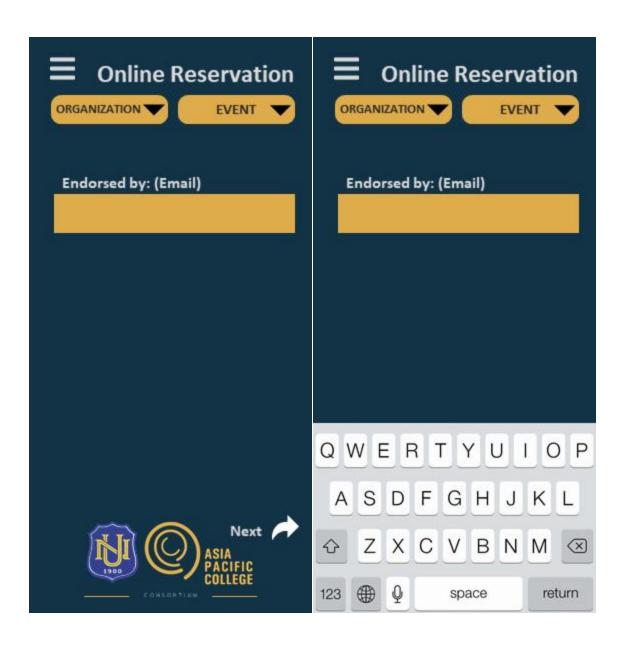


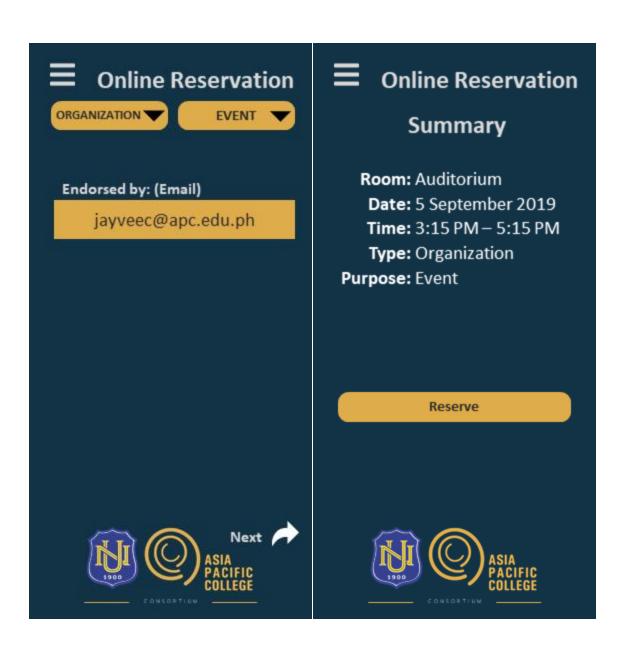












■ Online Reservation

Reserve Remaining: 1



My Schedule



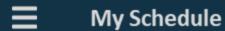
About



Manual

Log out





Approved

Room: Auditorium

Date: 5 September 2019

Time: 3:15 PM – 5:15 PM

Type: Organization

Purpose: Event







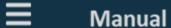
APCOR is an application that intends to help the Asia Pacific College students and professors to easily reserve a room online with the use of their mobile phones.

This application is a partial fulfillment of the developers for their subject User Design. It is developed by two 2nd year college students: Aaron Jay Realiza and Brian Dela Cruz









- 1. Log in using your Office 365 account.
- 2. Click reserve.
- 3. Choose room by clicking the dropdown button.
- 4. Choose date.
- 5. Choose time and click next.
- 6. Choose type.
- 7. Choose purpose.
- 8. Enter endorser's email if student or from organization.
- 9. Double check your reservation summary before clicking the reserve button.
- 10. Click reserve.





