

EDUCATION

Master's of Science | Management Information Systems **GPA: 4.00** Expected May 2017
University of Arizona, Eller College of Management, Cyber Security Concentration.

- **Honors:** Dean's List with Distinction.
- **Clubs and Activities:** MISGA.

Bachelor's of Science | Management Information Systems & Operations Management **GPA: 3.89** May 2016
University of Arizona, Eller College of Management.

- **Honors:** Magna Cum Laude, Dean's List with Distinction. Henry Bobbe Scholarship, Bologna Scholarship.
- **Clubs and Activities:** Zipperman Scholar, Kappa Sigma Fraternity (Founding Father), MISA.

WORK EXPERIENCE

Graduate Teaching Assistant | University of Arizona 8/2016 – Present

- Responsible for tracking grades and attendance.
- Assist the Professor in various tasks ranging from leading the class to developing assignments.

Graduate Research Assistant | Eller College of Management 8/2016 – Present

- Assist Researchers in specialized Projects and Experiments for the U.S. Borders Project.
- Collaborated in team meetings to give insights for research data goals.

Information Technology Intern | MGM Resorts International 6/2016 – 8/2016

- Assessed different transition methods for Shifting Back-end system towards a Micro Service Architecture.
- Shared information about Pro's and Con's for architecture transition methods.
- Interacted with cross functional teams and upper management to develop a strategic outlook.

Senior Research Assistant | Eller College of Management 5/2013 – 6/2016

- Code and Evaluate videos for Data using Interact Behavioral Tools.
- Design and Write Macros to Segment Data for Analysis.
- Assist Researchers in Specialize Projects and Experiments for the U.S. Borders Project.
- Collaborate with Researchers in the Center for the Management of Information.
- Trained and Mentored New Research Assistants.

At-Home Advisor | Apple Inc. 1/2014 – 9/2014

- Analyze Technical Issues by Communicating with Customers over the Phone and Chat.
- Collaborated Collectively amongst the AppleCare team to Resolve Emerging Issues.
- Assist in the Training and Support of New Team Members.
- Met and Exceeded Company Metrics and Productivity Goals.

Academic Projects

Project Tracking System | Tucson Clean and Beautiful **MIS 531 – Enterprise Data Management**

- Collaborated with client to distinguish business needs.
- Designed and Implemented a real world Project Tracking System to meet emerging business needs.

Invoice Management System | Osiris REX **MIS 441 – Systems Analysis and Design**

- Analyzed current business processes and designed a Cloud Management Service to tackle those needs.

Community Service

- +60 hours logged in Community Service Programs:
- Emerge - Distributed toys to children for the holidays.
- Tucson Clean and Beautiful - Clean debris on roadside monthly.
- Spread the Word – Refurbished books for children.

SKILLS**Technical Skills**

- Literacy in Windows & Mac OS
- MS Office, Visio, & Expression Studio
- Adobe Creative Cloud Apps
- HTML5, CSS, & Ruby on Rails
- Java, Ruby, Python, SQL, & VBA
- Oracle DB, SQLite, & Access
- SSH & FTP Clients
- Basic Linux Commands

Business Skills

- Collaboration & Communication
- Agile & Waterfall Methodologies
- Mentoring & Training New Hires
- Analytical Thinker
- Self-Motivated & Responsible
- Time Management

Certificates

- Information Systems Security (NSTISSI 4011)
- Senior Systems Manager (CNSS4012)
- System Administrator (CNSS 4013)
- Risk Analyst, Entry Level (CNSS 4016)
- Enterprise Information Security (Eller 2016)