**Project Charter**

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| *Project Title: Hudders Mart*  *Project Manager: Rohit Raj Pandey*  *Project Sponsor: The British College/Leeds Beckett University*  *Team Leader: Anish Ghimire*  *Date Prepared: 22nd February 2022*  *Customer: Citizens of Cleckhuddersfax* |

Version Control

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| Version | Date | Summary of changes |
| 1.1 | 22nd February 2022 | *Initial version* |
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Project Justification

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| Merchants from the local market of Cleckhuddersfax have come together with an idea to open a joint  E-commerce portal. This helps them to extend their opening hour and compete with the newly opened convenience store of the big national change. With this the citizens of Cleckhuddersfax can access all the goods from the local market through a single website.  The customers can browse through variety of stores like bakery, butcher’s shop, green grocery and add necessary items from multiple stores to a single shopping cart. They do not need to physically visit the local market and can do their shopping in their flexible hours. The customers can make payment through online payment gateway like PayPal or do cash-on-delivery. The website can be viewed from multiple kinds of devices such as mobile, tablet and laptops. The customers can give reviews and comments to the traders and their products. This helps other customers in the selection of quality products and as well as gives room to the traders for improvement.  The website allows traders to upload their products online for sell and gives flexibility to add, update and delete their products. This way the traders can extend their working hours and make more income. The system allows individual traders to view the reports on their orders, sales, finance, product-reviews through which traders can make necessary amendments in their working mechanism and uplift their sales. |

Project Scope

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| * Develop a joint e-commerce platform for the traders of cleckhudderfax where they can sell their individual products through a single online portal * Expand the working hours of the stores * Increase the gross sales of the individual stores * Organize the products from the local market of cleckhudderfax and make them available in a single online space for the customers * Help the local stores keep their customer base tackling the competition from the national supermarket chains |
| **Customer Interface**   1. Comment section for feedback 2. Login and registration 3. Gift cards and discount token system for frequent users 4. 15 days return policy if products are expired or defective 5. Search system which includes sorting of products through categories 6. Secured online payment where customers can release the payment only after they receive the product 7. Slot system will be implemented where customers can place their order on preferred slots 8. Make payment for multiple items from multiple stores through a single shopping cart   **Trader Interface**   1. Provide separate login system and interface for traders to add, update and delete products 2. Generate unique id for each product with relevance to the trader of the product 3. Generate daily reports on orders and stock levels from the data stored in the database 4. Provide a login system for the admin through which accounts of any traders can access   **Management Interface**   1. Provide daily and periodic reports to the traders through a management dashboard 2. Generate report that sort the ordered goods with their respective delivery slots , customer ID, order ID and product details 3. Generate weekly report on payments of delivered goods 4. Provide monthly report on product sales |

Duration

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| *Start Date: 22nd February 2022*  *Initiation Date: 22nd February 2022*  *Planning Date: 22nd March 2022*  *Execution Date: 22nd March 2022*  *Work in progress Presentation: April 2022*  *Project Submission Date : April 2022* |

Estimated Budget

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| Anish Ghimire - Working Days: 5, Working Hours: (2\*5\*8=80 hours)  Sanjay Mahato - Working Day: 5, Working Hour: (2\*5\*8 =80 hours)  Mina Bohora - Working Day: 5, Working Hours: (2\*5\*8=80 hours)  Liza Maharjan - Working Days: 5, working hours: (2\*5\*8=80 hours)  Total Working Hours: 320 hours |

Roles and Responsibilities

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| Name | Role |
| *Anish Ghimire* |  |
| Sanjaya Mahato |  |
| Liza Maharjan |  |
| Mina Bohora |  |
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