SDLC Maintenance

Maintenance is the last phase of the SDLC and this is the most expensive and long running phase.

Maintenance Categories:

Bug Fixes	diagnosing and fixing errors, possibly ones found by users. **Tools**: JIRA, Redmine, Bugzilla,..
Enhancements	implementing new or changed user requirements which concern functional enhancements to the software
Technology Refreshes (TR)	(sometimes abbreviated to simply TR) is the periodic replacement of equipment to ensure continuing reliability of equipment and/or improved speed and capacity. cf evergreening, technology replacement.