

Brian Montenegro

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EDUCATION

ARIZONA STATE UNIVERSITY

Tempe, AZ

Bachelor of Science (B.S.) Informatics, Emphasis in Software Engineering (Expected Graduation May 2024)

- **Relevant Coursework:** Applied Data Structures and Algorithms, Object Oriented Programming, Full Stack Web Management Information Sys, Web Design & Development, Digital Culture, IoT, SQL RDBM

EXPERIENCE

Bit Space Development Ltd. - React Developer / Edge Based ML

Tempe, AZ

BSDXR · Internship

January 2023 - December 2023

- Spearheaded the design and implementation of a dynamic ReactJS-powered web-based dashboard, utilizing advanced HTML, CSS, and JavaScript skills within a Node.js framework. This resulted in an intuitive and responsive interface, facilitating efficient data monitoring and streamlined device management.
- Traversed needs with a team to ensure that the newly developed system seamlessly integrates with the company's existing infrastructure, providing an independent service or working in tandem with the current system.
- Contributed to the development of a Python-based dashboard for device management, model deployment, and inference, improving the efficiency and accuracy of data collection and analysis.
- Maintained a commitment to staying current with industry trends and best practices, contributing valuable insights to the team's continuous improvement efforts in adopting the latest technologies within the ReactJS and ASP.NET ecosystems.

Silicon Valley Bank

Tempe, AZ

Corporate Client Service Advisor

August 2023 - Present

- Assisted corporate clients with a wide range of bank products, including depository, cash management, investment, and international products.
- Offered technical support on various platforms, conducted walkthrough sessions for special corporate finance reporting, and addressed troubleshooting for online banking tools, payment modules, and QuickBooks.
- Provided exceptional corporate/client support via email and phone channels, resolving inquiries on general bank requests, bank products, card servicing, and technical issues.

Microsoft/Xbox Ranger (Consumer Technical Support Supervisor)

Tempe, AZ

Microsoft (Education At Work Affiliation)

Dec 2021 - August 2023

- Facilitated direct engagement between internal development, engineering teams, and advocates, resulting in faster resolution of complex issues and better communication between teams
- Providing call center-based support to advanced advocates and driving key KPIs such as first call resolution and quality goals in regards to Microsoft and Xbox products/policy

External Projects/Key Technology Stacks

Phoenix, AZ

<https://github.com/bmonten3>

N/A - Present

- Deployed ReactJS CRUD Applications. (create, read, update and delete.)
- Utilized ExpressJS alongside Handlebars & SQLite3 to render a CRUD to do list application
- GIT version control was utilized to maintain and update all projects

ADDITIONAL SKILLS

- Agile Methodology; HTML5/CSS/Javascript - ReactJS, Express, Node.js, ASP.NET, Python
- Java & Fundamentals of C/C++ Object Oriented Languages - Microsoft 365 Suite, Adobe CC Suite