

# Meta Smart Eyewear FAQs

Effective 1/1/2025, our VSP vision plans will offer Metamates an allowance towards Meta smart glasses in lieu of your first or second pair eyewear benefit.

## Smart Eyewear Overview

<b>What is the VSP Smart Eyewear benefit?</b>	Metamates enrolled in a VSP plan can use their allowance of \$150 or \$300 towards Meta smart glasses in lieu of their first or second pair eyewear benefit once per calendar year. To learn more, review the <a href="#">2025 Vision Plan Comparison Chart</a> , the <a href="#">2025 Smart Glasses Infographic</a> , or call VSP at 1-800-877-7195.
<b>Who is eligible for the Smart Eyewear benefit?</b>	Metamates who are: <ul style="list-style-type: none"><li>● Enrolled in one of the Meta sponsored VSP plans,</li><li>● Have not exhausted their once per year Smart Eyewear benefit, and</li><li>● Have not exhausted their first or second pair eyewear benefit, and</li><li>● Have had an eye exam within the last 12 months</li></ul> Dependents are not eligible.
<b>Can I use my vision benefit to purchase Meta smart glasses for a friend or family member?</b>	No. Your vision benefits can only be used to purchase Meta smart glasses for yourself. Your benefits are not transferable.
<b>How do I know if I have used my VSP benefits in 2025?</b>	Visit <a href="#">vsp.com</a> and log in. You will need to create an account if you haven't already done so. Once logged in, click <b>View Your benefits</b> in the <b>My Benefits</b> tile. Use the buttons on the next page to view your benefit information, find out how to use your benefits, and view your history.  You can also call VSP at 1.800.877.7195 to speak to a Customer Service Representative.
<b>How often can I use the Smart Eyewear benefit?</b>	Metamates can use the Smart Eyewear benefit once per calendar year.
<b>Is the benefit limited to Meta smart glasses?</b>	Yes, for 2025 the benefit is limited to Meta smart glasses and cannot be used on other brands.
<b>How many pairs of Meta smart glasses can I get using my Smart Eyewear benefit?</b>	The Smart Eyewear benefit is limited to 1 pair of Meta smart glasses per calendar year for Metamates only.
<b>Will this benefit be extended outside the US?</b>	At this time, the Smart Eyewear benefit is only set up with the VSP vision plans offered in the US.
<b>Where can I purchase Meta smart glasses to be eligible for the Smart Eyewear</b>	You can purchase Smart Glasses from any <a href="#">Meta authorized retailers</a> or certified Ray-Ban dealers which includes Ray-Ban.com and the Meta Employee Store. There may be some in-network VSP providers who carry Meta smart glasses (call your local provider in advance to find out). Meta smart glasses are also available at the Life@ Wellness Centers in Menlo Park (virtual orders cannot

<b>benefit?</b>	be placed).
<b>How much will my prescription or non-prescription Meta smart glasses cost after applying my VSP benefits?</b>	<p>Your total cost depends on the vision plan you're enrolled in, the style of Meta smart glasses you select, and the lenses and lens enhancements you select. If you purchase your Meta smart glasses at an in-network VSP provider location, they can provide pricing once each of these factors are confirmed.</p> <p>Keep in mind, if you're enrolled in the 150 plan, you're eligible for a <b>total allowance</b> of \$150; if you're enrolled in the 300 plan, you're eligible for a <b>total allowance</b> of \$300. To understand how the allowance works with your vision plan, review the <a href="#">Smart Glasses Infographic</a> or the <a href="#">2025 Vision Plan Comparison Chart</a>.</p>
<b>I'm on the 300 plan. Can I use my second pair benefit on Meta smart glasses if I used the first pair benefit on regular glasses or contacts?</b>	Yes. You can use your Meta smart glasses benefit in lieu of your first or second pair benefit once per calendar year. If you purchased regular glasses or contacts using your first pair benefit and have not used your second pair benefit, you can use your \$300 allowance towards a pair of Meta smart glasses.
<b>What does it mean "there is not a separate frame and lens benefit for smart glasses"? How is this different from regular glasses?</b>	<p>If a Metamate chooses smart glasses in lieu of first or second pair eyewear, the total allowance of \$150 or \$300 is applied towards the total cost of the glasses (frame + lenses).</p> <p>Regular prescription glasses (using your first or second pair eyewear benefit) offer separate lens and frame benefits, which means the \$150 or \$300 allowance is applied towards the frames only and the prescription lenses are covered in full less any copay(s). Additional lens enhancements may incur additional cost(s). Please contact VSP at 1-800-877-7195 for details.</p>
<b>Which "benefit" does Meta smart sunglasses fall under (Lightcare vs Smart Eyewear)?</b>	Meta smart sunglasses are considered Smart Eyewear.
<b>I got Meta smart glasses through the pilot program in 2024. How is the 2025 benefit different?</b>	<p>In 2024, the pilot program covered smart glasses as in-network through the Life@ Wellness Center in MPK only.</p> <p>In 2025, you are eligible for an allowance of \$150 or \$300 to purchase Meta smart glasses at in-network providers or out-of-network providers, in lieu of your first or second pair eyewear benefit once per calendar year.</p>

## Vision plans overview

<b>How many total pairs of glasses/contacts can I get on each plan?</b>	<b>Under the 150 Plan</b> , your benefits include a first pair benefit AND computer glasses: 1) You can choose <u>one</u> of the following using your first pair benefit: <ul style="list-style-type: none"> <li>● Prescription glasses</li> <li>● Contact lenses</li> </ul>
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	<ul style="list-style-type: none"> <li>● Lightcare (non-prescription ready-to-wear sunglasses or blue light filtering glasses)</li> <li>● Meta smart glasses</li> </ul> <p>2) Computer glasses (prescription must differ by +/- .50 diopter from your regular prescription).</p> <p><b>Under the 300 Plan</b>, your benefits include a first pair benefit, a second pair benefit, AND computer glasses:</p> <ol style="list-style-type: none"> <li>1) You can choose from <u>one</u> of the following using your first pair benefit:           <ul style="list-style-type: none"> <li>● Prescription glasses</li> <li>● Contact lenses</li> <li>● Lightcare (non-prescription ready-to-wear sunglasses or blue light filtering glasses)</li> <li>● Meta smart glasses*</li> </ul> </li> <li>2) You can choose <u>one</u> of the following using your second pair benefit:           <ul style="list-style-type: none"> <li>● Prescription glasses</li> <li>● Contact lenses</li> <li>● Lightcare (non-prescription ready-to-wear sunglasses or blue light filtering glasses)</li> <li>● Meta smart glasses*</li> </ul> </li> <li>3) Computer glasses (prescription must differ by +/- .50 diopter from your regular prescription).</li> </ol> <p><i>*You can only get one pair of Meta smart glasses in lieu of your first or second pair eyewear benefit per calendar year.</i></p>
<b>If I purchase Meta smart glasses in another country, can I be reimbursed?</b>	Yes, you can submit for out-of-network reimbursement for Meta smart glasses purchased out of the country. Claims are reimbursed in USD, based on the currency conversion rates as of the date of purchase on your receipt.

## General Meta Smart Glasses Questions

<b>What types of prescriptions can the Meta smart glasses accommodate?</b>	Meta smart glasses can accommodate prescriptions from -6.00 to +4.00 total power.
<b>Do Meta smart glasses come with a manufacturer warranty?</b>	The frames of Meta smart glasses come with a standard manufacturer warranty, which can be viewed <a href="#">here</a> .
<b>Can I return my Meta smart glasses if I can't figure out how to use them or I just don't like them or they don't fit?</b>	Meta smart glasses cannot be returned or exchanged if the box has been opened unless the technology isn't working.
<b>What countries</b>	Meta smart glasses are available for purchase in the US, Canada, Italy, Spain,

<b>can I purchase the newest Meta smart glasses from?</b>	United Kingdom, Ireland, Australia, Nordics, France, Germany, Belgium and Austria.  Please note the employee discount is only available in the US, Canada and the United Kingdom.
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## Claims/Discounts

<b>How do I submit a claim for Meta smart glasses?</b>	If you've seen a VSP network eye doctor or provider, or visited the Life@ Wellness Centers in Menlo Park, you don't need to fill out a claim form. The doctor or provider will submit the claim directly to VSP for processing after your appointment. The doctor or provider will discuss any copays or out-of-pocket expenses with you during your appointment.  For Meta smart glasses purchased elsewhere (i.e. retail, out-of-network providers, Meta Employee Store), you can submit a claim online (no more paper forms!). Follow these steps: <ul style="list-style-type: none"><li>● <a href="#">Login</a> to your vsp.com account</li><li>● Click on <b>View Your Benefits</b></li><li>● Click <b>Submit a Claim</b></li><li>● Click <b>Start New Claim</b></li><li>● Complete required fields and upload receipts</li></ul> You can check your claim status on the <b>Benefits History</b> page on your account dashboard. Your purchase of Meta smart glasses must be from 2025 to be eligible for reimbursement. It may take up to twenty business days from the date of submission to process your claim.
<b>Can I use an FSA or HSA for Meta smart glasses?</b>	If you purchase <b>prescription</b> Meta smart glasses, you will be able to use your FSA or HSA. Generally, you cannot use your FSA or HSA on <b>non-prescription</b> sunglasses.
<b>Are Meta smart glasses covered by the Life@ Choice Program?</b>	No, Meta smart glasses are <b>not</b> eligible for reimbursement under the Life@ Choice program.
<b>I already purchased a pair of Meta smart glasses, can I be reimbursed?</b>	If your purchase was <b>prior to 1/1/2025</b> , you can submit for a reimbursement up to \$70 for frames and up to \$50 for single vision lenses using your out-of-network eyewear benefit(s).  If your purchase is <b>after 1/1/2025</b> , you can submit for a reimbursement up to \$150 or \$300 for Meta smart glasses (based on plan) in lieu of your first or second pair eyewear benefit. The reimbursement amount for in- and out-of-network is the same.  Claims can be submitted up to one year from the date of purchase.
<b>Can I use my VSP benefit on top of my employee discount being</b>	Yes, you can purchase Meta smart glasses at the discounted rate and use your allowance (\$150 or \$300 depending on your plan) to be reimbursed.  Employees are eligible to receive 15% off Ray-Ban Meta smart glasses when

<b>Offered on Meta smart glasses?</b>	purchased online at meta.com.
<b>What do I need to submit with my reimbursement claim?</b>	You must have a valid receipt from the place of purchase (no hand written receipts allowed). Claims submitted without valid receipts will be denied.
<b>I submitted a Smart Eyewear claim and it was paid incorrectly. How do I receive support?</b>	If you submitted a claim for Smart Eyewear and it was reimbursed incorrectly, please contact VSP to review. If they find the claim was processed incorrectly, they will submit a claim adjustment on your behalf. <a href="https://www.vsp.com/contact-us/email-customer-service">Email</a> : <a href="https://www.vsp.com/contact-us/email-customer-service">https://www.vsp.com/contact-us/email-customer-service</a> Phone: 1.800.877.7195