**Stakeholders List**

**Team Cappuchino**

Bokyung Moon (136103165)

Dayoung Lee (121693162)

Tommy Lay (101593168)

Date: 15-OCT-2017

**List**

* Government
* Customers
* Charities
* Owners
* ProjectManager
* FinanceManager
* HRManager
* StoreManager
* ClassManager
* CustomerServiceManager
* CentralizedComputerSystem
* Technicians
* WebDevelopers
* MarketingManager
* SystemDevelopers
* SeasonalStaffs
* Suppliers
* Contractors
* Banks
* LocalRepairShop
* EquipmentShop
* Visitors

**Matrix**

High

Low

**Impact on Stakeholder**

**Influence of**

**Stakeholder**

Technicians

WebDevelopers

SystemDevelopers

SeasonalStaffs

ClassManager

Customers

Visitors

Charities

Contractors

Banks

Suppliers

Owners

ProjectManager

FinanceManager

HRManager

StoreManager

CustomerServiceManager

CentralizedComputerSystem

MarketingManager

**Ensure Stakeholder remains satisfied**

Government

Keep Informed; stakeholder is likely to be very concerned and may feel anxious about lack of control

Monitor to ensure stakeholders interest or influence do not change

Work closely with stakeholder to ensure that they are in agreement with and support the change

High