



Brandon Scott

716 Vanderbilt Ct NW, Atlanta, Georgia 30341 • 912.332.3100 • B.MrScott@gmail.com

Profile

A web developer/designer working with HTML, CSS, Javascript and PHP to create both static and dynamic websites for clients and in-house needs. Ability to efficiently create, manage, and optimize modern websites. Knowledge of SEO best practices. Passionate about application development and debugging. Ability to communicate ideas and concepts effectively across ranks. Strong work ethics and thrives on challenges.

- Produce asset and HTML development for emails, including unique and template-based programs.
- Quickly learn and master new technology; equally successful in both team and self-directed settings; and proficient in a range of computer systems, scripting language, tools and testing methodologies
- Consistently recognized for technical troubleshooting skills used to rapidly and cost-effectively resolve challenging technical issues
- Other Skills and Software: Photoshop, Illustrator, Video Editing, WordPress.

Education

Westwood College

Bachelors in Computer Science, 2012

Work Experience

Scientific Games

Production Support Specialist

Operates all computer systems in accordance with established corporate schedules and quality guidelines.

- Successfully deploys MYSQL scripts using Linux – grant system permissions, deploy lottery hash records
- Successfully deploys Lottery data using Ubuntu – deploying updates and changes to websites
- Documenting several procedures for daily operations
- Daily experience with VMware hosts and Virtual Machines
- Client contact – Troubleshooting systems, checking system health
- Sending HTML emails to customer using ExactTarget

CCH Small Firm Services

Product Support Rep II

Provide primary support for end user computing needs by managing the deployment and maintenance of all client hardware and software.

- Installing software and updates on workstations and networks servers
- Developing centralized, efficient methods for managing end user systems to minimize downtime and hands on visits to workstations
- Accurately managing IT asset inventory and software licensing compliance
- Performing hardware repair and maintenance
- Managing various user accounts such as Windows domain, ensuring that the appropriate levels of security are maintained while enabling users to complete their work effectively

Wipro/Verizon

Business Technical Support Help Desk L2

Mentor and assist all agents on floor, tracking team stats to promote improvement, assisting Team Lead with coaching and development of agents. Maintain, follow and resolve escalated issues dealing with High-Speed Internet.

References

Available upon request