

Benjamin Teo

3759 West 15th Avenue, Vancouver, BC, V6R 2Z7

 benjamin.m.teo@gmail.com
 <https://ca.linkedin.com/in/bmteo>
 (778)-991-6029
 bmteo.co

Education

Sauder School of Business at The University of British Columbia, Canada (Transfer) Exp. Graduation May 2018

Bachelor of Commerce in Computer Science and Business (GPA: 3.2)

Related Coursework: Quantitative Analysis, Management of Information Systems, Information System Technology

Development, Models of Computation, Software Construction, Software Engineering, Intermediate Algorithms and Data Structures, Relational Databases, Operating Systems.

Boston College, College of Arts and Sciences, USA

September 2013 – May 2014

Bachelor of Science in Biology w/ (GPA: 3.8)

Technical Skills

- Quantitative analysis w/ Excel
- Spreadsheets
- Resource Modelling
- Knowledge of Software Development Life Cycle
- Various programming languages and frameworks
- Quantitative Modelling
- Pivot Tables
- VLookup
- Stakeholder Analysis
- UML 2.0

Projects

Key Performance Indicator Dashboard Module

January 2017 - Present

Project manager on a team of eight people developing a browser-based module which extends the OpenDental system, used by My Practice Matters, a Dental Consulting Practice. The module's main purpose is to produce performance reports based on key performance indicators (KPI's).

- Created a project plan that included specifications for design, as well as both business and technical requirements.
- Managed project scope, and identifying the project's minimum viable product, resulting in minimal scope creep.
- Generated a risk management plan, liaised with stakeholders in order to assess probability of external project risks, and consulted with team members on internal project risk.
- Currently planning the test phase, specifically for user acceptance and internal testing.

Technologies used: C#, MySQL, OpenDental API

UniTracker

December 2016 – Present

Designed and developed of a web-application that allows users to track their packages in a company-agnostic form.

- Features: outputs tracking information for a user's package.
- Example of use: user inputs tracking number, the server validates the format, queries the matching company's API, and outputs the information returned using REST endpoints

Technologies used: REACT, HTML, CSS, Bootstrap, NodeJS, RESTful API's, Typescript, various company-specific API's.

Experience

Direct Liquidation: Burnaby, BC

July 2015 - January 2016

Direct Liquidation is a liquidation warehouse that specializes in the redistribution of merchandise that has been acquired from distressed locations. In addition to these services, the company also offers auctioneer assistance throughout Canada.

Marketing and IT Officer

- Redesigned online store within two months in response to feedback, resulting in 15% increased sales on the following month.
- Maintained and monitored company computer network and firmware, resulting in 100% uptime.
- Improved marketing initiatives on social media through contests, resulting in increased customer interaction by 7 interactions per month across all social media.

Sage Lighting: North Vancouver, BC

July 2014 - September 2014

Sage Lighting LTD is a manufacturer of electronic ballasts and LED drivers with head office located in Vancouver, BC, Canada.

Sales and Customer Service Representative

- Generated sales leads,, resulting in a company-record 11 new prospective clients in one month.
- Organized correspondence with existing clients, and managed their needs, resulting in overwhelmingly positive feedback.
- Conducted a study on the costs and benefits of company technology transition to cloud-based software.

Activities

Interests: Producing electronic music, logo designing in Photoshop, fantasy football

Athletics: Rugby, lifting weights, basketball, soccer