

MEETING REPORT

Team Name: 404!

Date of Meeting: April 3, 2020

Start Time: 17:00 **End Time:** 18:30 **Meeting Location:** Google Hangouts

Moderator: Lisbora Likaj

Recorder: Arlinda Cera

Other Members Present: Belinda Myteberi, Saimir Abazi,
Xhesjana Cenga, Elton Hida

Members Absent: No one

Topics Discussed:

- Customer Requirements
- Economic point of view
- Credit Card System
- Supplier
- Constraints, dependencies and user interface

Decisions Made:

- It was held another meeting with the owner of Restaurant “Besniku” in Durres, in order to discuss regarding the fourth step of the project. He agreed that we can communicate with him whenever we need any information or demonstrate any progress regarding the system. There are 15 workers, including him, the manager, servers, bartenders, kitchen and cleaning staff. They are currently working using only Mc.Excel for keeping record of the employees and the bills, while everything else is not automated. They have used some systems but as the owner explains, they were hard to use (User interface problems) and they were having system shutdown all the time (performance and system interface problems). Especially during the summer season, which is on the way, the restaurant gets very busy and it is very difficult to keep it under control. A proper system would reduce the long waitings of their customers by increasing their level of satisfaction and would use make it easier for the servers and bartenders to communicate and keep secure track of the bills and their customers. Also, the system would help the manager and the owner control their staff and control the sales and profit.
- All economic paper will be added to the system from the economist. Tvsh will be added in the end of the bill after the total of the items purchased is calculated. The economist will make sure all taxes (taksa vendore, lokale, tatim mbi fitimin) and recordings of sales per

month are saved in the system. He/she will also keep tracks of all the bills with the suppliers.

- In order to use the credit card system, the company might need a processing machinery. Also the company is charged 3 times for using a card payment: commission from the machinery, commission from the bank and the credit card company. These charges depend on the rate of commission and can together go up to 2-3\$ per \$100 bill. More research is needed.
- We had a discussion regarding the supplier role in the system. Our client's business is considered a medium-range business, so we thought is unnecessary to include his access to the system. When the company runs out of some kind of product, the manager will get an alert and make the required order. When the order arrives, he/she will add to the inventory in the system the arrived product and the amount and will also deliver the bill to the economist, who will make sure to keep record of it in the system.
- Decided on temporary dependencies, constraints and user interface characteristics which will be explained in details after we go through half of the process of the development.
- Decided to use the spiral model as our software process because it fits perfectly with the way we want to develop the software. We will also use the concept of pair programming once we start with coding.

Tasks Assigned:

Xhesjana will draw sketches for the owner functionalities.

Belinda will draw sketches for the manager functionalities.

Lisbora will draw sketches for the economist functionalities.

Saimir will draw sketches for the server functionalities.

Arlinda will draw sketches for the bartender functionalities

Elton will draw sketches for the other employees functionalities.

All together we will decide which sketch better fits the system, so we can proceed to the final sketches.

All together, we will start working on the Requirement Documentation.

Time, Place, and Agenda for Next Meeting:

Thursday, April 8- Google Hangouts.