



# Today



Check-in

Project reflection

Fundamental Attribution Error

News update

Nonviolent communication

Check-out

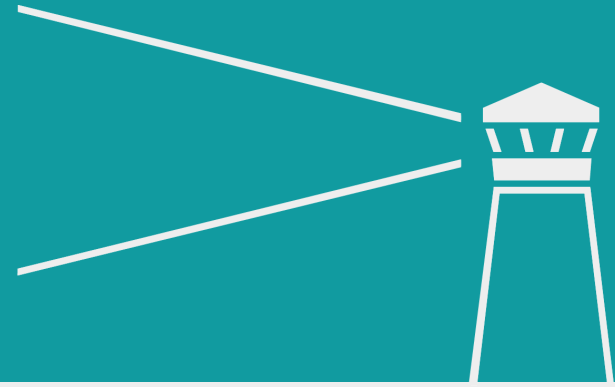


Check-in:

The last time you  
were really angry

project  
reflection

# Project reflection

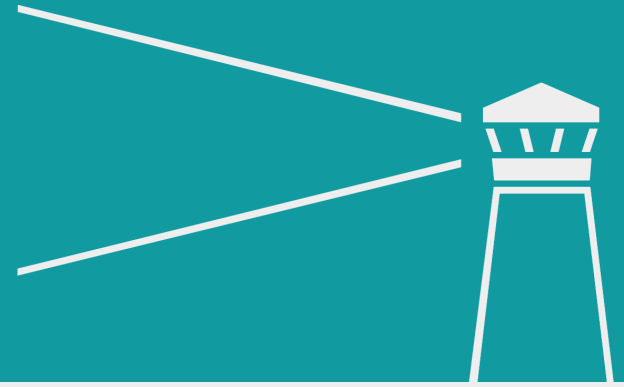


In silence, write down:

- Something which was good
- Something which could have been better
- A moment when you were annoyed
- A moment which excited you



# Project reflection



Share in pairs;  
pairs to group.

# Project reflection



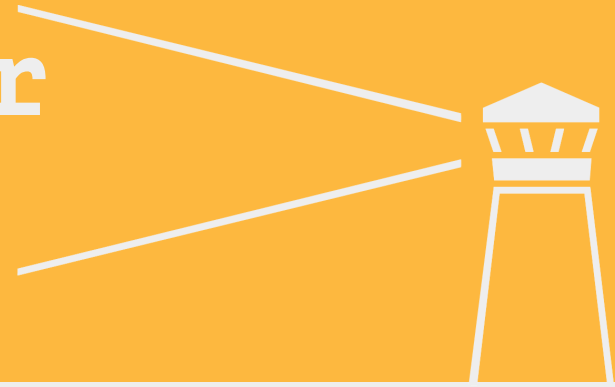
Pick your exercise for interpersonal feedback - painful or playful.



**FAE**

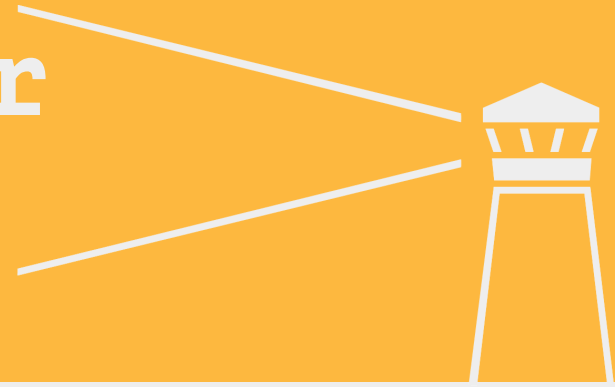


# Fundamental attribution error



**DISCLAIMER:** Numbers are approximations, based on a western context - there are major cultural differences.

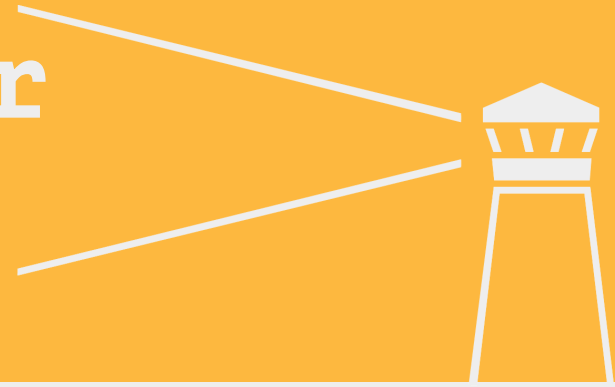
# Fundamental attribution error



Professional help:

[https://www.youtube.com/watch?v=Uq42Bis\\_uPU](https://www.youtube.com/watch?v=Uq42Bis_uPU)

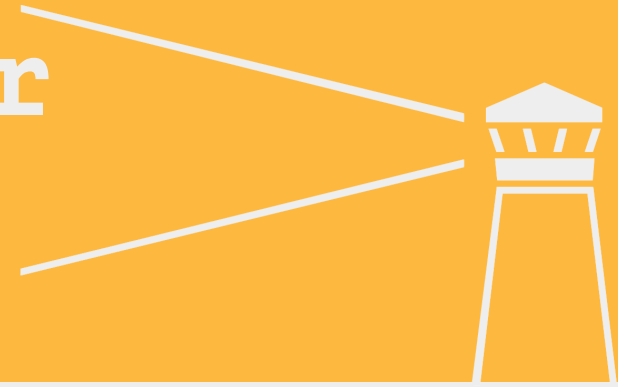
# Fundamental attribution error



1. What was said?
2. Why?



# Fundamental attribution error



80/20

**news  
update**

# Course outline



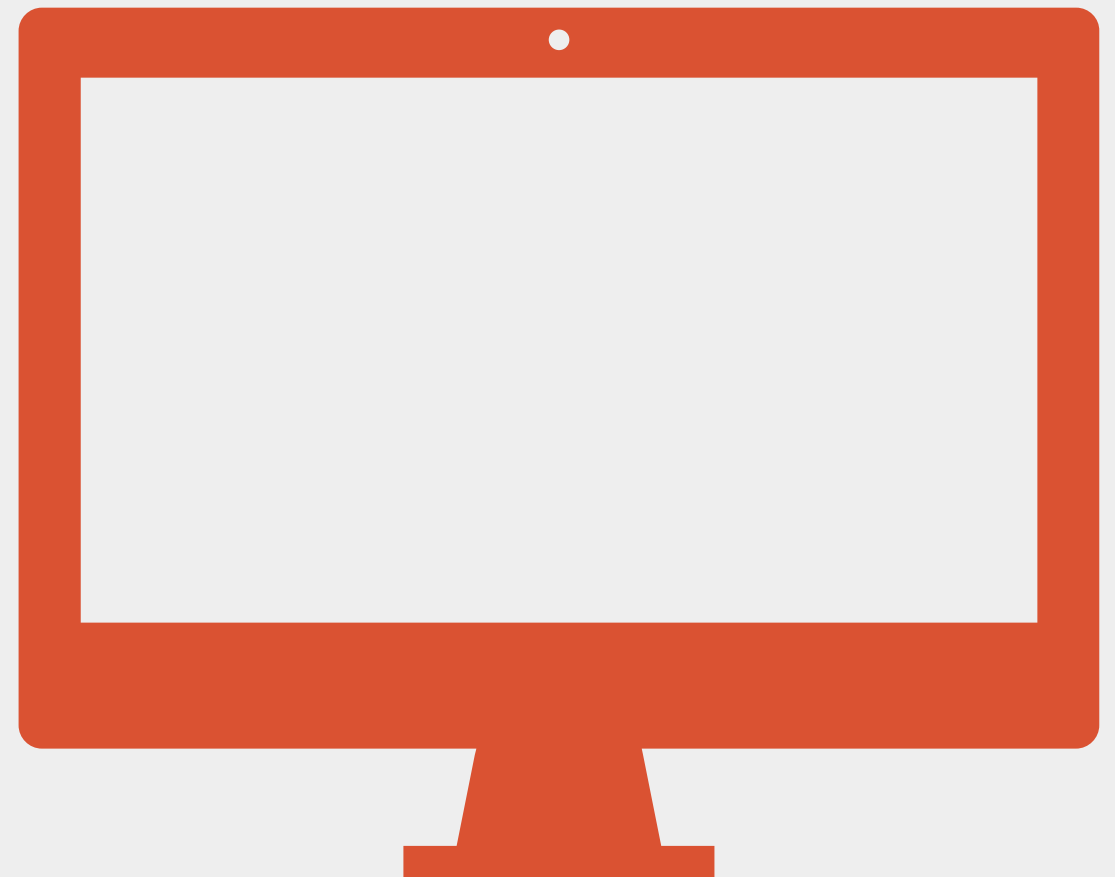
Two volunteers to  
decide upon a new  
process for next week.



# Course outline



1. Group around stories
2. Why did this happen?
3. How can it be avoided?
4. Present to group



**NVC**



# Nonviolent communication



Engineer a conflict,  
work through iterations.



# Nonviolent communication



1. Observation
2. Feeling
3. Need
4. Request



Check-out:

What is your main  
takeaway from  
today?

kt hxb ye