# Intro

Thank you for coming out today to participate in our usability study. We are Heated Solutions and we work on home and business appliances. Today you are invited to test a prototype Thermostat and perform various tasks. If at any point you get stuck or have a question, please do not hesitate to stop and ask. We are looking for your feedback and any suggestions you may make.  
  
To start off, may we grab your name, academic year and program.

# Observations

Devin Dagg

-3rd year software engineer

-noticed current is not updating

-mute/unmute button was intuitive

-went to fahrenheit, updated the temperature, and then set it to celsius to make sure it updates (happy with the result)

-annoyed that you can’t go downwards on the time when setting it, missed the time he wanted so he had to loop through all the times again

-noticed that the clock was in 24 hour mode, but the time still displayed PM and AM

Lucas

-no problem with AC/Fan on and off tasks

-a little confused as to whether the 12 hour clock or the 24 hour clock was being displayed (since both say PM/AM)

-unsure which buttons were clickable or just displaying information