

# Diego Buencamino

☎ +1 (778) 988 - 5700

📍 Surrey, British Columbia

✉ dfbuencamino@gmail.com

🐙 github.com/bncmn

🌐 linkedin.com/in/bncmn

## EDUCATION

### Simon Fraser University

*Bachelor of Science in Computing Science*

Burnaby, BC

*September 2018 – August 2024*

## EXPERIENCE

### TechRx Smartphone and Computer Repair

*Electronics Repair Technician*

Surrey, BC

*November 2024 – Present*

- Diagnosed and repaired smartphones, tablets, and computers, including soldering, screen/battery replacements, and liquid damage remediation.
- Explained repair findings and options to customers in clear terms, ensuring trust and repeat business.
- Collaborated with a team of technicians to meet tight turnaround times while maintaining quality standards.

### Convivial Jewelry

*Website Designer and Maintainer*

Surrey, BC

*May 2023 – Present*

- Designed and built the company's e-commerce website on Shopify to streamline day-to-day operations.
- Leveraged JavaScript and CSS to shape the website to the owner's specifications.
- Maintained the company's online presence by regularly updating the website to reflect current promotions.

### Staples Canada

*Technology Support Associate*

Surrey, BC

*September 2019 – November 2024*

- Provided tier 1 technical support to customers over a wide range of mobile consumer devices.
- Utilized proprietary ticketing systems to ensure that services were completed in a timely and systemic manner.
- Assisted with workstation setup, diagnosis, and repair of compromised stations using company-specific tools.

*Technology Sales Associate*

*June 2019 – November 2024*

- Leveraged product knowledge and communication skills to provide customers with seamless shopping experiences.
- Analyzed customer needs and developed solutions to meet those needs.
- Developed and maintain relationships with existing customers to ensure customer satisfaction and loyalty.

## PROJECTS

### BeagleDashCam | C/C++, Embedded Linux, NodeJS

- Designed a full-stack, embedded vehicle dash camera to record driving footage in a vehicle.
- Implemented motion- and accident-sensing capabilities to improve the reliability of the dashcam.
- Integrated geo-tagging into saved video clips by configuring and parsing data from an attached GPS module.
- Developed a web interface using NodeJS to facilitate the ease-of-use of the dashcam.

### Cypress, a Discord Bot | JavaScript, NodeJS

- Developed an interactive Discord bot to enhance server management and engagement.
- Implemented API integration for Wikipedia, OpenWeatherMap, and MyAnimeList.
- Fostered open-source collaboration by involving other developers and detailing deployment steps on GitHub.

### SFU Course Planner | Java, Spring Boot

- Developed a student-centric web-based application to streamline the process of searching for course listings.
- Allowed expandability of course data by adding RESTful API integration to the project.
- Implemented a course watcher using the *observer pattern* to update students on any new openings for a course.

## SKILLS

**Languages:** C, C++, Java, JavaScript, Python, HTML/CSS

**Tools:** Git, Visual Studio Code, IntelliJ, L<sup>A</sup>T<sub>E</sub>X, Microsoft Office Suite

**Technologies:** Windows, macOS, Linux, GitHub, NodeJS