BACH DIEP

Full-Stack Web Developer

Full-stack web developer with an affinity for combining an analytical lens to the back-end and creative processes to the front-end in order to create accessible web applications. Extensive practical experience in delegation, cooperation, and attention to detail from working in the service industry.

CONTACT ME:

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(619) 855-5897
San Diego, CA (remote)
Site: bndiep.github.io/portfolio/
GitHub: bndiep
LinkedIn: bachdiep

SKILLS

Languages: HTML, CSS, JavaScript, Ruby
Frameworks: React, Ruby on Rails, Bootstrap, Reactstrap
Databases: PostgreSQL, Active Record
Testing: Jest, Rspec
Version Control: Git
Design: Figma, Adobe Photoshop, Adobe Illustrator

SOFT SKILLS:

Effective communication
Active listening
Creativity
Flexibility
Adaptability
Prioritization
Critical Thinking
Decision Making
Problem Solving

NOTABLE PROJECTS:

Pig Latin
Tic-Tac-Toe
React Here Tryna Function

WORK HISTORY

Web Developer

LEARN ACADEMY, AUG 2020 TO PRESENT

- Completed 480+ hours of project-based learning, developing front-end and back-end applications in both pair and mob programming settings to encourage efficiency and effective communication.
- Gained proficiency in JavaScript and Ruby while practicing Test-Driven-Development.
- Awarded the LEARN Academy Women's Coding Scholarship.

Greeter

DIN TAI FUNG UTC, MAY 2019 TO AUG 2020

- Designated as the main hosting trainer, empowering over a dozen employees to excel in the company's rigorous standard operating procedures and values at this Michelin Star franchise. Doing so provided consistently immaculate service to over 150 parties per shift within a fast-paced environment.
- Masterfully trained new greeters in optimum guest satisfaction from the very beginning through the end of their guest experience.
- Earned a 100% Secret Shopper score for the greeting department three months in a row.

Server

SEASIDE PHO & GRILL, JAN 2019 TO MAY 2019

- Implemented a new method to concurrently expedite food and prepare pick-up orders, which increased productivity and efficiency, maintained higher quality of products, and improved guest experience.
- Utilized flexibility, active listening, and problem solving in order to troubleshoot guest experiences, maintaining adaptability in a case-by-case manner.
- Mastered food and product knowledge for this ethnic cuisine by studying external resources, communicating this expertise to the guests and thereby catering to each of their individual needs and increasing sales per table.

Childcare Provider

LOCAL FAMILIES, JUNE 2015 TO DEC 2018

- Acted as a mediator for both emotional and physical conflicts between siblings to encourage camaraderie and reconciliation, and also taught good communication skills as a preventative measure for these conflicts.
- Created good habits for these young children by setting routines in their schedule and acclimating them to daily separation from their parents.

ACADEMIC HISTORY

San Diego Mesa College

INFORMAL POST-BACC, 2015-2017

Relevant Coursework: Intro to Java, Intro to HTML/CSS

University of California, Berkeley

B.A. IN INTEGRATIVE BIOLOGY, GRADUATED 2015