

## ENA SmartVoice Premium Auto Attendant Planning Sheet

Schedule period name: (e.g., School hours)	Plays these times:	Announcement name: (e.g., School hours)	Menu name: (e.g., School hours)		
(c.g., school flours)		(e.g., sensor nours)		(c.g., sensor nours)	
			Key	Option	
			, , ,		
Announcement Script:					
Schedule period name:	Plays these times:	Announcement name:	Menu name:		
(e.g., After hours)		(e.g., After hours)	(e.g., After hours)		
			Key	Option	
Announcement Script:					

**Key options are:** Transfer to Phone; Transfer to Voicemail; Dial by Extension; Dial by Name; Voicemail by Extension; Voicemail by Name; Intercept Mailbox; Go to Menu; Return to Previous Menu; Replay Menu; Announcement – Return; Announcement – Hang up; Hang up.