**Rahim Merchant**

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**Education**

**Lewis University romeoville, il**

Bachelors of Computer Science Expected Completion: Spring 2017

GPA: 4.0/4.0

**College of Dupage glen ellyn, il**

Associate of Applied Science Graduated: December 2015

GPA: 3.7/4.0

**Certifications**

* Cisco CCNP: Routing & Switching Certified: January 2015
* Cisco CCNA: Voice Certified: September 2012
* Cisco CCNA: Security Certified: September 2012
* CompTIA Security+ Certified: April 2015
* CompTIA Server+ Certified: March 2015
* CompTIA Linux+ Certified: June 2015
* Microsoft MCSA: Windows 7 Certified: May 2015
* CompTIA A+ Certified: March 2015

**Professional Experience**

**Golf Mill Ford niles, il**

Service Technician December 2013 - February 2015

* Performed general maintenance tasks for an average of ten to fifteen customer vehicles per day
* Provided knowledge of automotive systems to customers to better equip each customer to understand one’s vehicle

**Jewels & More bloomingdale, il**

Sales Manager November 2012 - October 2013

* Assisted customers in product selection and performed minor repairs.
* Maintained inventory according to demands by customers
* Sourced alternative avenues for products.

**Reliable Heating & Cooling bartlett, il**

HVAC Technician June 2005 - April 2011

* Installed commercial and residential HVAC Units
* Diagnosed and repaired systems and advised of possible solutions
* Performed preventive maintenance and repairs of HVAC systems

**Technical Experience**

* Preformed minor computer repairs.
* Built custom networks and computer systems
* Installed security camera systems for small businesses

**Technical Skills**

Networking:

* OSPFv3/v2, EIGRP, RIPv2/NG, BGPv4
* VLAN, VTP, STP, Ether-Channel (L2/L3), Multi-Layer switching, HSRP, VRRP, GLBP

Operating Systems:

* Windows Server 2003 – 2012 R2, Windows 7
* VMWare ESXi 5.0+

Software:

* Microsoft Office 2002-2013 (Word, Excel, Power Point), Visio 2003-2013

Misc. Skills:

* IP (Class A-C), Subnetting Binary/Decimal/Hexadecimal Numbers, OSI Model and Layer Functions

Programming Languages:

* C++
* C# (basic knowledge)
* Visual Basic (basic knowledge)
* Python (basic knowledge)