Bobby Nguyen

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TECHNICAL SKILLS

Programming Languages | Python 3, JavaScript ES6+, SQL, HTML5, CSS
Front-End | React, DOM manipulation, WebSockets, React Hooks, Redux ToolKit
Back-End | Django 4, PostgreSQL, MongoDB, FastAPI, RabbitMQ
System Design | Monoliths, Microservices, Domain-driven design, Message passing, Event sourcing

APPLICATION DEVELOPMENT EXPERIENCE

Shoyu Ramen | Full-Stack Developer | *gitlab.com/bnguyen343/shoyu-ramen* | *Django, HTML, CSS*   2022
Menu web page for a ramen restaurant
- Implemented a star-rating feature that allows users to easily rate menu items using **Django**
- Improved user experience with organized buttons and a visually appealing design using **HTML** and **CSS**
- Implemented add and edit features with URLs for menu items for more customization using **Django**

Plan it | Front-End Engineer | *plan-it1.gitlab.io/module3-project-gamma/* | *JavaScript, React, CSS*   2022
Receipts/accounts manager web page
- Developed a dark mode toggle utilizing **React** and **CSS**, incorporating a moon-themed icon for the inactive state and a sun icon for the active state
- From a blank **CSS** canvas, conceptualized and crafted a dynamic navigation bar dropdown menu, enriching it with visually engaging effects to heighten user interactivity and experience

Exclusive Auto Sales | Full-Stack Engineer | *gitlab.com/bnguyen343/ExclusiveAutoSales* | *Django, React*   2022
Automotive dealership web page for sales, inventory and employee/customer data tracking capabilities
- Conceived and executed user-friendly data input forms for sales records, customers, sales reps, car manufacturers, and car models, streamlining the user experience and facilitating ease of use using **Django**
- Created lists for each form to allow for easy viewing of data within each category using **Django**
- Implemented a slideshow feature on the main page showcasing all available inventory, featuring cars inputted through the web page using **React**

PROFESSIONAL EXPERIENCE

Gruppe Three | Sales Representative   2018-2022
- Managed and responded to business sales calls, providing excellent customer service and successfully increasing sales through effectively addressing customer inquiries and concerns
- Maintained high customer satisfaction by providing customized product recommendations and proactively communicating with clients to understand their needs

EZ Auto Center | Manager and Customer Service Representative   2011-2018
- Provided customer support by answering questions, addressing requests and resolving concerns
- Managed appointment scheduling and availability to ensure optimal customer satisfaction
- Ensured that mechanics completed required tasks and oversaw quality control for customer's satisfaction

EDUCATION

Hack Reactor | Remote | Advanced Software Engineering Certificate   2023

PERSONAL

- Highly creative, always seeking ways to improve user experience in apps and websites
- Strong commitment to professional relationships and a dedication to staying with a company/business through challenges.
- Empathetic and considerate, seeking to create a comfortable and positive experience for others during communication.