



**COMPLIANCE COMMITTEE/DEPARTMENT HEAD TRAINING
RESIDENT RIGHTS**

FACILITY NAME: _____

PRESENTED BY: _____ **ON** _____

1. The Compliance Officer should be notified if there are concerns as to whether a legal representative is taking actions that are not in the best interest of the resident.
2. Residents have the right to share a room with a spouse, share a room with his/her roommate of choice when practicable, and the right to receive written notice, including the reason for the change, before the resident's room or roommate in the facility is changed. Residents may have the right to refuse to transfer rooms. The Compliance Officer should be consulted.
3. It's important to foster open communication and a blame-free environment where individuals feel comfortable in concerns without fear of reprimand or punishment.
4. Encourage collaboration across ranks and disciplines to seek solutions to patient safety problems.
5. Reviewed required elements of a Compliance Program.
6. Staff have a moral responsibility and legal obligation to ensure the preservation of each resident's right to a dignified existence, self-determination, and communication with, and access to, persons and services inside and outside the facility.
7. Residents have the right to
 - a. Be free of interference, coercion and discrimination;
 - b. Be informed of, and participate in, his or her treatment;
 - c. Respect and dignity, including the right to be free of restraints imposed for disciplinary or convenience purposes and the right to retain personal possessions;
 - d. Self-determination in areas such as activities, schedules, visitors, and care plans;
 - e. Access electronic communication, when practicable;
 - f. The privacy and confidentiality of medical records;
 - g. A safe, clean comfortable and homelike environment;
 - h. Receive information in the language of choice, if they are of limited English proficiency; and
 - i. File grievances without fear of discrimination or reprisal.
8. If a resident is incompetent, the resident's legally approved surrogate may exercise the resident's rights on his/her behalf.
9. Questions should always be addressed to supervisor, Compliance Officer or the anonymous and confidential Compliance Hotline.

	Name	Signature	Title	Shift		Name	Signature	Title	Shift
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Please send in completed Sign-in Sheet to trainings@compliancecg.com