

Career Objective

Consistently implement the acquired experience to generate growth patterns and new learnings to optimize the skills for self and associated development.

Skills

API Documentation
DITA-based authoring
Markdown-based authoring
Product Documentation
Reference and Help procedures
Effective Collaboration

Tools

Oxygen XML
MS Office
Confluence
Swagger(open API)
GitHub and Zen Hub
JIRA
Adobe Framework (Basics)
Robohelp
SnagIT

Education

10th (CBSE)- 2007

G.N.P.S, Dalhousie, HP Percentage: 83%

12th (CBSE)-2009

MCM, Pathankot, Punjab Percentage: 79.6%

B.Tech (ECE)- 2009-13

Lovely Professional University CGPA: 7.46

M.Tech (Control Systems)-2014-16 Amity

University, CGPA: 8.06

Languages Known

English, Hindi, Punjabi

Interest

Playing table tennis, Reading books

Experience

Senior Technical Writer

Sirion Pvt Ltd (Jan/2024 - Current)

- Product Documentation Help Manual Generation
- Customer Support Feedback Implementation
- Release Notes Deliverables
- Continuous updating of the Help Manuals

Technical Writer II- Information Developer

Capgemini Engineering (Feb/2022- Dec/2024)

- Created online guides for cloud-based projects
- Active participation in the end-to-end publishing process as per company standards
- Use of VSC editor for content generation
- Tool based integration of infographics
- Agile methodology-based processes
- Use of GitHub and In-house Digital content Management workflows
- Maintenance of legacy documentation using MS Office

Technical Writer I

NEC Technologies (Oct/2018- Feb/2022)

- Generating PDF and HTML using DITA tools
- API documentation using Swagger Hub
- Creating and maintaining technical documents in confluence
- Documentation in Microsoft Word 2016
- Creation of user guides, installation manuals, and tutorials
- Coordination among development team
- Active interaction with clients and collaboration with development team for inputs
- Working with Agile projects

Technical Writer

Fluper Pvt Ltd (Nov/2017 - Sep/2018)

- Technical Content Development
- In-house website content development
- Digital marketing content development
- Writing Tech blogs, Articles, and Press Release
- Whitepaper development and technical documentation of Software products (apps)
- Converting complex technical processes into simple procedures.

Technical Content Writer

The Big Green Tree (Aug/2016 - Oct/2017)

- Generating SEO Content
- Content Management for technical clients
- Digital marketing content development