Brian N. King

Full-Stack Web Developer / Operations Reporting Professional

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SUMMARY

Full Stack Web Developer with a background in business administration, anthropology, dashboard reporting and an ever expanding range of interests and achievements. An enthusiastic problem solver with a knack for simple, yet eloquent solutions to complex business problems and a love for creating new tools and resources that are user-friendly, interactive and appealing to a broader audience of consumers. Insightful and strategic partner with an MBA degree conferred with honors and a recent graduate of The Coding Boot Camp at UNC-Chapel Hill.

EXPERIENCE

Verizon, *Sr. Analyst, HQ Operations* 2020 - 2022

Primarily responsible for any and all reporting with regard to absenteeism and leave-related data for a Sr. Manager, Director, and Vice President audience for the entire U.S.-based Customer Service, Tech and Specialty workgroups.

Verizon, *Coordinator, HQ Operations* 2016 - 2020

Operated at the leading edge of a risk management team, partnered with call center business leaders, operations, and HR to ensure accurate time-keeping practices, leave-of-absence (LOA) claim reporting to vendors and adherence to headquarters HR corporate guidelines and compliance with Federal and State laws.

Verizon, *Analyst, Field Operations* 2014 - 2016

Served as the project administrator on a small specialized team that prioritized the implementation of a digital platform that promoted ideal behaviors as identified or aligned with the business objectives of the contact center call-taking population.

EDUCATION

The University of North Carolina – Chapel Hill
Certificate, *Coding Bootcamp* 2022

Intensive 24-week coding bootcamp curriculum that qualifies and prepares graduates for transition into full stack web developer roles.

Strayer University
Master of Business Administration, *M.B.A. Acquisitions* 2012

Conferred with honors.

University of North Carolina – Wilmington
Bachelor of Arts, *B.A. Anthropology* 2008

Forensic Science minor. Lambda Alpha Honors Society Lifetime Member.

PORTFOLIOS

GitHub.com/bnk5532

Linkedin.com/in/bnk5532

bnk5532.github.io/BNK–Port

CODING LANGUAGES & TECHNICAL SKILLS

HTML, CSS, JavaScript, JQuery, Responsive Design, Bootstrap, Bulma, Materialize, JSON, AJAX, Handlebars, Cookies, Local Storage, Heroku, Insomnia, Git, GitHub Pages, GitHub Gists, MySQL, NoSQL, GraphQL, MERN Stack (MongoDB, Express.js, React.js, Node.js), React Router, Apollo GraphQL, JWT, Security & Session Storage, User Authentication, Agile Development (User Stories & Acceptance Criteria, Kanban, Daily Scrum, Iterative Development, MVP), Data Structures, Algorithms, Design Patterns, Google Data Studio.

AWARDS

Operations Trailblazer Award for individual contributions that directly influenced enterprise–wide change in business intel tools.

PROJECTS

BNK Portfolio | bnk5532.github.io/BNK-Port2

Check out my latest portfolio that showcases my skills in responsive, frontend design using React.js, Bootstrap with React, and many other technologies that make for a fresh UI with rich features and design aesthetics that the industry, and its clients demand today.

Pawfect Friends | pawfect-friends-app.herokuapp.com/

A full-stack app with a unique social media approach for pets and their owners to enjoy. Core responsibilities were to build out the frontend of the app, style with a free CSS framework, research/test 3rd party APIs, and build the back-end to support GET routes to populate data and prove the concept.

FlightHub | jonbullin84.github.io/PilotHub/

An MVP app intended to help pilots quickly retrieve relevant airport data, weather and nearby accommodation, restaurant and entertainment information with only the input of an IATA code (airport identifier).Core responsibilities were to build out the front-end of the app, style with a free CSS framework, research/test 3rd party APIs, and build the back-end to support GET routes to populate data and prove the concept.

Team Builder Pro | github.com/bnk5532/team-builder-pro

A command line application to generate professional employee cards using NPM Inquirer prompts (not deployed, video demo URL is https://watch.screencastify.com/v/p8o9X9xPCP1cHTCmbn9W). Core responsibilities were to build TDD tests and the JS logic to capture answers from inquirer prompts in the command line and pass those answers into a dynamic HTML template for viewing employee cards in the browser.

Get-The-Gist Guide: URL Validation Using Regex.
gist.github.com/bnk5532/569625d57471a0a33592185d77033e75

In this example, I demonstrate my ability to write about code, which is another important aspect of the web developer role. In this tutorial, I researched and published a GitHub Gist on the subject of URL validations using REGEX syntax.

PROFESSIONAL DEVELOPMENT

Verizon Scrum Master

Verizon Agile Mindset Program

Verizon Lean Six Sigma (VLSS) Process Excellence Fundamentals

Verizon Project & Management Fundamentals

RECOMMENDATIONS

"Using a consultant mindset, Brian takes great pride in finding creative solutions to complex problems. I have seen him work tirelessly to find a new angle or a new approach that will both meet the financial needs of the company and the personal needs of his customers. He is tactful and delicate in the way he positions bad news and strives to share the silver lining in any difficult situation. A depth of knowledge and real-life experience allows Brian to empathize with his customers and speak to them in a way that is unique and engaging. His ability to deliver consistently strong results make him an asset to any team." **– Jason Forgey, Program & Project Manager, CS Operations.**

"Brian has an innate ability to constantly think 2-3 steps ahead in any situation, always adding value by compelling those he works with to use this foresight to plan & prepare for their own success. I've worked directly with Brian for the better part of five (5) years and have personally experienced the dedication, pride and passion that he puts into all he's involved with (both inside & outside of work). Brian remains a constant beacon of business knowledge, strategic insight & personal integrity that any Team would be fortunate [to] incorporate." **– Matt Mercer, HR Business Partner.**