Brittany Nicole Woods

SOCIAL
github.com/bnwoods
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brittanynwoods.com

EDUCATION
MSU (Springfield, MO)
Information Technology
2008 - 2012/2020 - Present
Degree: Bachelors, In progress
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MSU (Springfield, MO)
Information Technology
2020 - Present
Degree: Masters, In progress

SPEAKING
Chef LIVE! Twitch Chat
ChefConf2019: Keynote
ChefConf2018:Herding Cats
The New Stack Makers: Chef

CERTIFICATIONS
ITIL
Basic Chef Fluency
Chef Local Cookbook Dev
AWS Certified Cloud Practitioner

PUBLICATIONS
Title: "97 Things Every Cloud
Engineer Should Know"
Publisher: O'Reilly Media
Release Date: December 28, 2020

PREFERENCES

Editor	Vim\VSCode
Languages	Ruby\ps\sh
OS	macOS
Fav. Tools	git\oh-my-zsh

TOOLS
Chef Infra\Chef Automate\
Habitat\Consul\Packer
Terraform\ServiceNow\Jenkins
AWS\Azure\Git\Artifactory

PROFESSIONAL EXPERIENCE

Lead Cloud Automation Engineer - H&R Block
2020 - Present
Lead a team of engineers to implement config management using Chef
Develop the Chef roadmap and communicate to senior leadership
Act as a product owner for Chef and Terraform Enterprise
Act as an internal advocate for automation and DevOps Transformation

Automation Engineer - CARFAX   2016 - 2020
Acted as a subject matter expert for Chef internally
Advocated industry best practices surrounding Infrastructure Automation, DevOps, Digital Transformations, and AWS
Acted as a team lead for the Service Automation team
Evangelized automation throughout the business
Architected automation solutions using various tools both on-prem and in AWS
Owned and maintain Linux based Chef related infrastructure
Provided assistance related to cloud migration and cloud automation
Constantly improved processes using new and existing technology

Accomplishments

Architected the CARFAX Cookbook Pipeline to standardize delivery and testing of cookbooks through Jenkins
Integrated Chef with ServiceNow Change, Event, and Incident
Led cross functional teams during migrations of Linux and Windows systems from Bladelogic to Chef
Led the build up of a brand new datacenter using only Chef
Developed and taught the CARFAX Chef Essentials training course
Aided in the development of fully automated patch systems using a combination of Control-M, ServiceNow, and Chef

Customer Architect - Chef   2018 - 2018
Acted as a technical resource and architect for customers that were part of the Customer Success program

System Admin - Jack Henry & Assoc.   2014 - 2016
Built virtual and physical servers on-site and remotely
Completed data center integration projects for various business units
Managed server agents and compliance on 10,000+ servers
Supported Windows and Linux systems through various stages of the server life-cycle
Acted as a point of contact and subject matter expert for all things related to Chef

Tech Support Rep - Jack Henry & Assoc. 2013 - 2014
Monitored alerts/events using SCOM for 10,000+ servers, created position specific policy and process documentation, triaged case queues, and provided monthly scheduling for patch maintenance monitoring

PERSONAL PROJECTS

brittanynwoods.com   2016 - Present
Technical blog providing information about me and occasional technical content