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FACULTY OF SOCIAL AND MANAGEMENT SCIENCES
DEPARTMENT OF SOCIOLOGY/PSYCHOLOGY

2014/2015 RAIN SEMESTER EXAMINATION

B.Sc SOCIOLOGY/IPM PROGRAMME

COURSE CODE: SOC 308/IPM 302

COURSE TITLE: COMPLEX ORGANIZATION

INSTRUCTION: ANSWER QUESTION ONE AND ANY OTHER TWO QUESTIONS

TIME ALLOWED: 2 HOURS

1.(a) All Complex Organizations are Bureaucratic Organizations but not all Bureaucratic Organizations are Complex Organizations. Discuss with illustrations. (15 marks)

(b) Present a logical discussion on the concept of Complex Organization in the context of Globalization. (15 marks)

2 (a) Define Bureaucracy. (5 marks)

(b) List and discuss the characteristics of a Bureaucratic Organization. (15 marks)

3 (a) Identify the four major sources of complexity in work organization. (10 marks)

(b) Discuss how to manage complexity in a complex business environment. (10 marks)

4 (a) Explain the theoretical postulation of Contingency theory and its relevance in today's work organization. (10 marks)

(b) List and explain the five operational characteristics of modern organization as presented by Robin Wood (2000) (10 marks)

5 Write short note on the following:

(a) Communication and Coordination (5 marks)

(b) Leadership and Delegation (5 marks)

(c) Simple Structure Organization (SSO) (5 marks)

(d) Asby's law of requisite variety (5 marks)