

RYAN PITMAN

Data Assurance Administrator

PROFESSIONAL SUMMARY

Passionate Data Assurance Admin with an excellent background in I.T systems and infrastructure. Five years of experience in a social sector working as a Youth Support Worker with emphasis on LGBTI+ Youth. Committed to constant improvement through partnership and life-long learning

CONTACT

(089) 253 6873

Arklow, Co. Wicklow

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EDUCATION

Harvard CS50

CompTIA A+ Certified

QQI L6 Child Psychology

AWARDS

District Barista Champion
3rd Place

Starbucks, 2022

Python Coding Certification

Top 99th Percentile

CodinGame, 2022

SKILLS

Problem Solving

Communication

Teamwork

Coding in C/C++, Python, JS

Databases in SQL/PHP

Prospecting / Lead Generation

Attention to Detail

Organization / Multitasking

EXPERIENCE

Data Assurance Administrator

Foundry | Remote | 2022-Present

- Ensured all entries within a world-leading database is maintained, accurate and relevant
- Researched and prospected potential contacts for major tech companies
- Delivered outbound phone calls and emails to contacts for data assurance
- Worked alongside a team to hit a conversion rate of 90% on referred leads
- Delivered relevant project reports from tech leaders to contacts to generate leads

Youth Support Worker

Crosscare | Arklow, Co. Wicklow | 2018-Present

- Created and ran multiple Transgender Healthcare Trainings for all staff and colleagues
- Managed and organized numerous group activities
- Identified crisis situations and relayed concerns to better support all young people
- Successfully launched and managed a new Youth Centre
- Planned and Budgeted events, applied for and acquired relevant grants to fund them
- Oversaw outreach in local schools and community centers, to spread awareness of substance abuse and mental health

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PROGRAMS

Microsoft Suite
Adobe Professional
Visual Studio

APPLICATIONS

Git
Outlook / Gmail
Oracle

PERSONAL STRENGTHS

Builds Partnerships
Drives Change
Collaborates
Enables and Motivates
Analyses Problems
Innovates Solutions
Develops Self and Others

VOLUNTEER WORK

Cardiac First Responder
Avoca CFR
2019-Present

Civil Defense Volunteer
Civil Defense Ireland
2019-Present

CONTINUED

Barista

Starbucks | Arklow, Co. Wicklow | 2021-2022

- Delivered excellent customer service in a fast-paced store
- Won 3rd place in District Barista Championship, won Store Level Champion
- Created hand-crafted beverages to strict standards
- Handled sales using an ePOS system
- Trained and developed new barista talents
- Devised strategies to promote new coffees and coffee knowledge amongst colleagues and customers
- Completed the first stages of Coffee Academy, to increase personal knowledge of coffee and coffee practices

General Staff

Omniplex | Arklow, Co. Wicklow | 2021-2021

- Handled queries, concessions, and sales in a busy cinema
- Managed large quantities of customers daily whilst working under time-constraints
- Ensured all aspects of the cinema were running correctly, smoothly, and to the set guidelines given

Repair Technician

Compudoc | Arklow, Co. Wicklow | 2017-2018

- Undertook complicated repairs on various computer and mobile based systems
- Completed CompTIA A+ Certification
- Delivered up to date I.T knowledge and information to customers daily
- Handles sales of I.T hardware and accessories while maintaining a busy internet café