Complaint Department

The complaint department service website will collect complaints from end-users and store them in a database. These complaints will be searchable to find your specific complaint. The complaints will have two statuses to choose from - pending and closed. The service will contain two forms. One for adding complaints and the other for adding to a complaint. This will be a great tool that will improve the synergy of the department. For the last 1000 years the department has only operated with pen and paper. Please see the details below for more information on the service.

Site Map

Link	Description
/	Home Page - Show news on how many complaints and the last 5 complaints
/Complaint/Add	Form to Add Complaints
/Complaint/List	Show the current List of complaints
/Complaint/Search	Search the complaints
/Complaint/MarkComplete	Mark a complaint complete
/Complaint/Comment	Add a comment to a Complaint

Mockups
Front Page

Complaint Department

Home | Add | List | Search

There are 54 Complaints

3 Most Recent....

There are 12 and there should be 10 and thats not cool

11/20/208

There are 12 and there should be 10 and thats not cool

11/20/208

There are 12 and there should be 10 and thats not cool

11/20/208

Add Complaint

Complaint Department

**Your Name
(Not Shown)**

Your Complaint

Send Complaint

List Complaints

Complaint Department

List Complaints

Complaint first xx characters	Date
Complaint first xx characters	Date
Complaint first xx characters	Date
Complaint first xx characters	Date
Complaint first xx characters	Date
Complaint first xx characters	Date
Complaint first xx characters	Date

Search

Complaint Department

Home | Add | List | Search

Search Complaints

Enter Phrase

Search

Complaint Department

Home | Add | List | Search

Viewing Complaint #
1231

Blah Blah blah things and stuffs and yeps and no

1/2/1831

Mark Complete   Add Comment

Complaint Department

Home | Add | List | Search

Viewing Complaint #
1231

Blah Blah blah things and stuffs and yeps and no

1/2/1831

Mark Complete   Add Comment

(This appears when Add Comment is clicked)

Comment

Leave Comment

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4) Properties

Complaint
PK +(int) ID +(string) AuthorName +(DateTime) Create +(string) Contents +(bool) Completed

Comment
PK +(int) ID FK + (int)ComplaintID +(string) Contents